



CITY OF GLENDALE
5909 North Milwaukee River Parkway
Glendale, WI 53209

This meeting is in person, but will broadcast over Zoom.

Join Zoom Meeting

<https://zoom.us/j/97599686909>

Meeting ID: 975 9968 6909

+1 312 626 6799 US (Chicago)

AGENDA-COMMON COUNCIL MEETING

Monday, August 24, 2026
6:00 PM

1. Roll Call and Pledge of Allegiance

2. Public Comment

Glendale residents, business owners, and property owners are invited to speak to the Council on items that are not on tonight's agenda but are within the City's ability to regulate or control.

3. Consent Agenda

- a. Approval: July 2026 Monthly Reports
- b. Approval: July 27, 2026, Common Council Meeting Minutes
- c. Approval: Fall 2026 Newsletter

4. Public Hearing

- a. Review & Possible Action: *Ordinance No. 2026-08-01* - Repealing and Replacing 13.1.210 Pertaining to Drive-through Hours of Operation

5. New Business

The public may speak to the Council prior to the beginning of deliberations on these items, provided they have notified their respective Alderperson or the Mayor in advance of this meeting.

- a. Review & Possible Action: *Approval* - 2026 Rewarding Responder Grant through the WE Energies Foundation to purchase \$1,868 in drone equipment.
- b. Review & Possible Action: *Approval* — 2027 Budget Schedule
- c. Review & Possible Action: *Authorization to Execute* - 2026-2027 School Resource Officer Shared Services Agreement with Nicolet Union High School
- d. Review & Approval: *Authorization to Execute* - Extend a Multi-Year Sanitary Sewer Televising Contract with Aqualis, Inc not to exceed \$120,757.72
- e. Review and Approval: *Authorization to Execute* - Extend a Multi-Year Storm Sewer Cleaning and Inspection Contract with Globe Contractors, LLC, not to exceed \$144,160.90
- f. Review and Approval: *Authorization to Execute* — Award of Floodplain Home Demolition Contract with UJUNKY LLC, not to exceed \$42,560
- g. Review & Approval: *Authorization to Execute* - Agreement with Convergent for a new Audio/Video Recording system for the Police Station, City Hall, Public Works, and REM Park, including cloud storage, not to exceed \$712,948.48
- h. Review & Possible Action: *Minor PUD Amendment* — WE Energies North Service Center, 5400 North Green Bay Avenue, Tax Key 1959004000

6. Commission, Committee, Board, and Staff Reports

This is an Opportunity for Council Members to Report on their Respective Committees, Commissions, Boards of which they serve as a Member and for Staff and Administrator updates.

7. Adjournment

The Common Council of Glendale currently holds meetings in person at City Hall, or an alternative physical location as allowed by the City Ordinance. As a courtesy to residents, Council meetings will also be made available live on Zoom virtual platform for viewing and possible participation. However, the City cannot guarantee the technology supporting the virtual viewing option will operate perfectly and continuously. The only way to guarantee the ability to offer public comment, or view the meeting uninterrupted, is to appear in person. If the Zoom platform fails, the meeting will continue as scheduled.



CITY OF GLENDALE
POLICE DEPARTMENT

5909 North Milwaukee River Parkway
Glendale, Wisconsin 53209-3815
(414) 228-1753
Fax (414) 228-1707
Email: police@glendale-wi.org

August 6th, 2026

Mayor and Common Council
City of Glendale
5909 N. Milwaukee River Pkwy.
Glendale, Wisconsin 53209

Dear Mayor and Common Council,

Attached is the Glendale Police Department monthly report for July 2026. This report tabulates the total number of calls handled and provides an overview of our monthly activity.

Officers responded to a total of 1588 calls for service in this period. There were 5 Crime Against Persons reported, 59 Crimes Against Property investigated, 69 Crimes Against Society and 9 Flock Alerts.

Should you have any questions regarding this report, or additional suggestions, please don't hesitate to call on me.

Sincerely,

Rhett Fugman
Chief of Police



Monthly Activity Overview Report

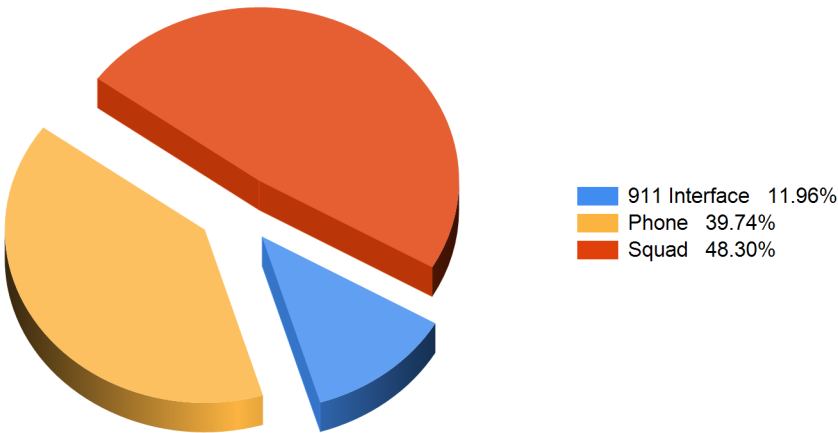
Printed On: 08/06/26 08:15

For Reporting Period: 07/01/2026 - 07/31/2026

Patrol Area: NULL,DE,G1,G2,G3,G4,G5,RN,RS,SW,WE,WN

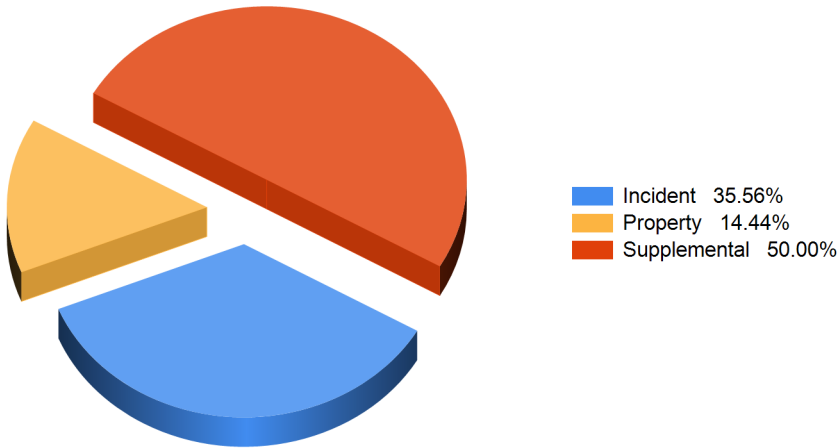
NOTE: This report cannot be run based on individual officer - it is based on unique Incident. This report is for specific overview purposes & counts. For individual Officer activities, please refer to Officer Activity Count reports.

Calls



		Total	0001 0800 Hours	0800 1600 Hours	1601 2400 Hours
Total		1,588	350	586	652
Calls	911 Interface	190	29	76	85
	Phone	631	122	289	220
	Squad	767	199	221	347

Reports



Reports are selected based upon Dttm report is written and selected if Dttm falls within date range above-specified.

		Total	0001 0800 Hours	0800 1600 Hours	1601 2400 Hours
Total		734	134	368	232
Reports	Incident	261	58	107	96
	Property	106	28	43	35
	Supplemental	367	48	218	101



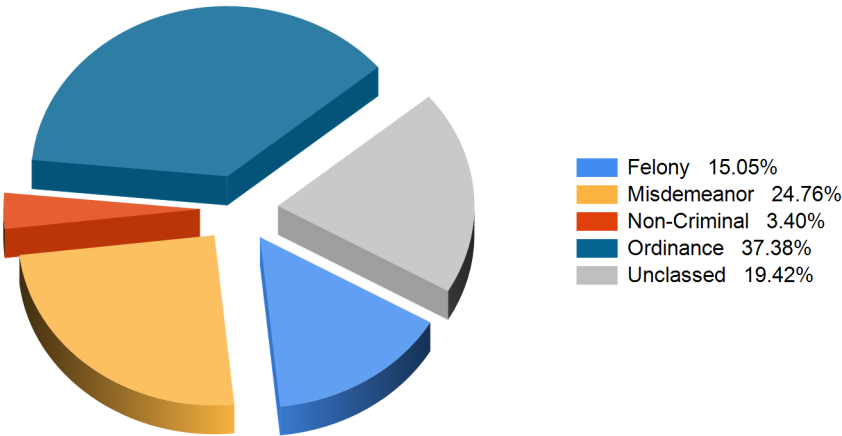
Monthly Activity Overview Report

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Patrol Area: NULL,DE,G1,G2,G3,G4,G5,RN,RS,SW,WE,WN

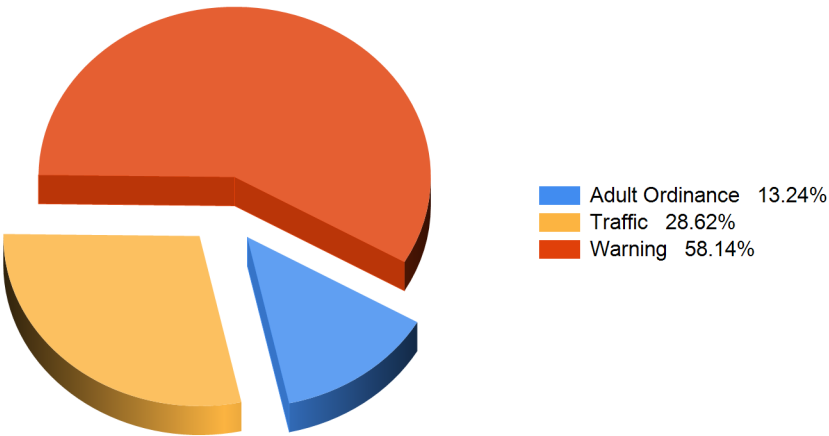
Arrests



Arrests are selected based upon the charge type. Therefore if an arrest was made wherein three charges with different types are noted, the arrest will count under Each charge type.

		Total	0001 0800 Hours	0800 1600 Hours	1601 2400 Hours
Total		206	70	58	78
Arrests	Felony	31	8	14	9
	Misdemeanor	51	23	9	19
	Non-Criminal	7	6	0	1
	Ordinance	77	26	23	28
	Unclassed	40	7	12	21

Citations



Citations are counted by Citation Type alone.

		Total	0001 0800 Hours	0800 1600 Hours	1601 2400 Hours
Total		540	178	145	217
Citations	Adult Ordinance	74	26	19	29
	Traffic	160	84	32	44
	Warning	306	68	94	144



Monthly Activity Overview Report

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For Reporting Period: 07/01/2026 - 07/31/2026

Patrol Area: NULL,DE,G1,G2,G3,G4,G5,RN,RS,SW,WE,WN

Field Interview Stops

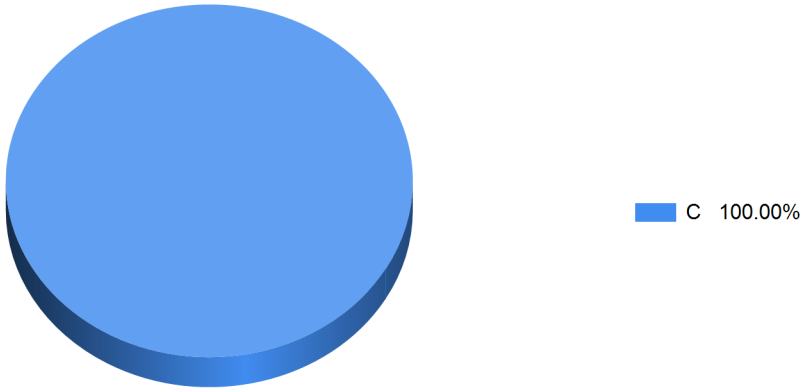
No Data Available



Field Interview Stops are counted by reason for stop.

	Total
Total	0

Crash



Crashes are counted by Crash type alone.

		Total	0001 0800 Hours	0800 1600 Hours	1601 2400 Hours
Total		38	8	17	13
crash	C	38	8	17	13



CFS Tally by Hours

Printed On: 08/06/26 08:13

Reporting Period: 07/01/2026 - 07/31/2026

Hourly Breakdown

City of Glendale

	Total	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Total	1,588	97	81	44	23	24	29	33	19	75	77	72	72	74	81	77	58
911 - 911 Hang up/error	131	2	3	2	1	1	3	1	1	4	6	8	6	12	10	11	7
AC - Animal Complaints	21	1								2	2	1			2	1	1
ACPD - Accident - PDO	33			1		1	1			1	6	4	1	2	1	1	2
AOA - Assist Other Agency	17	2	2			2				1		2	1	1			
ASBT - Assault/Battery	5												2	1			1
AV - Abandoned Vehicle	8									1	1		2	2	1	1	
BA - Burglar Alarm	46	4	2	3	4	2	3	2	1	3		2	5	2	1	2	
BURG - Burglary	1													1			
CDTP - Property Damage	4						1			1	2						
CE - Consensual Encounters	2		1														
CFR107 - SUAS Utilization - GLPD only	2	1		1													
CHECK - Vacation/Business Checks	46	4	6	1	1					16	5	1	1	1		2	
CODE - Code Violations	3													1	2		
COMENG - Community Engagement	1																
CONV - Conveyance	1																
DC - Disorderly Conduct	52	2	1	2	2	3	3	1		1	1		4	1	3	1	2
DEATH - Death Investigation	1															1	
DIST - Disturbance	1													1			
DISV - Disabled Vehicle	21	1	1			1				1	3		3		1	3	
DRIVE - Driving Complaint	30							1			2	2	1	4	2	1	2
DRUG - Controlled Substance	7		1		1									3	2		
DV - Domestic Violence	6					1								2			
ESC - Escort	3														1		
EV - Entry to Vehicle	17			1		1	1		2		6	1	1		1		



CFS Tally by Hours

Printed On: 08/06/26 08:13

Reporting Period: 07/01/2026 - 07/31/2026

Hourly Breakdown

	16	17	18	19	20	21	22	23
Total	100	82	78	72	57	86	128	49
911 - 911 Hang up/error	18	5	7	3	7	3	4	6
AC - Animal Complaints	2	1	4	2	2			
ACPD - Accident - PDO	4	2	4	1			1	
AOA - Assist Other Agency	1	2	1	1		1		
ASBT - Assault/Battery	1							
AV - Abandoned Vehicle								
BA - Burglar Alarm				1	1	3	2	3
BURG - Burglary								
CDTP - Property Damage								
CE - Consensual Encounters					1			
CFR107 - SUAS Utilization - GLPD only								
CHECK - Vacation/Business Checks	1	2			1		3	1
CODE - Code Violations								
COMENG - Community Engagement	1							
CONV - Conveyance	1							
DC - Disorderly Conduct	1	5	3	6	1	4	3	2
DEATH - Death Investigation								
DIST - Disturbance								
DISV - Disabled Vehicle	2	1		1	1	1	1	
DRIVE - Driving Complaint	1	2	2	3	4	1	2	
DRUG - Controlled Substance								
DV - Domestic Violence	2	1						
ESC - Escort		1		1				
EV - Entry to Vehicle	1		1			1		



CFS Tally by Hours

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Hourly Breakdown

	Total	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
EXPO - Indecent Exposure	2													1			
FDCALL - Fire Call - PD	13	2			1						1		1	2			2
FI - Subject Stop for FI	50	5	3	7				1		6	1	2				3	
Fight - Fight	2	1															1
FLOCK - Flock Camera Safety System	9									1	2			2	1		
FPROP - Found Property	9								1		1			2		2	1
FRAUD - Fraud	16	1								1	2	2	1	3		2	2
FT - Family Trouble	5													1		1	
FW - Fireworks	11	1															
HALM - Hold Up Alarm	8						1					1	1				2
HAZ - Road Hazard - PD	16	1	1						1		1		1	1	1	2	
HR - Hit and Run	16											1			1		2
JUV - Juvenile Complaint	11														1		1
LOCK - Lock Out	1																
LOCKOUT - Auto Lockout	15								1	1	1	1	2			3	3
LPROP - Lost Property	2																
MAIT - Milwaukee Area Investigative Team	1																
MISSING - Missing	3						1										
MVT - Motor Vehicle Theft	5	1			1			1	1				1				
NOISE - Noise Complaint	18	3	2	1	1	1		1					1				
NT - Neighbor Trouble	12											1	2		1	2	1
OPEN - Open Door	3	1	1												1		
OWI - Operating While Intoxicated	1																
PARCHK - Park Check	1																
PARK - Parking Complaint	32	2	1	1		1	2	2	1	1	1	4		2	2		1
PI - Accident/PI	6								1		1			2		1	



CFS Tally by Hours

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Hourly Breakdown

	16	17	18	19	20	21	22	23
EXPO - Indecent Exposure	1							
FDCALL - Fire Call - PD			1			1	2	
FI - Subject Stop for FI	2	2	3			2	8	5
Fight - Fight								
FLOCK - Flock Camera Safety System	1		1		1			
FPROP - Found Property	1						1	
FRAUD - Fraud	1	1						
FT - Family Trouble			1		1	1		
FW - Fireworks						2	4	4
HALM - Hold Up Alarm	1	1						1
HAZ - Road Hazard - PD	1	1		5				
HR - Hit and Run	3		3	4	2			
JUV - Juvenile Complaint	2	1	1	4	1			
LOCK - Lock Out	1							
LOCKOUT - Auto Lockout	1	1			1			
LPROP - Lost Property			1	1				
MAIT - Milwaukee Area Investigative Team			1					
MISSING - Missing			1			1		
MVT - Motor Vehicle Theft								
NOISE - Noise Complaint				1	3	2		2
NT - Neighbor Trouble	1	1	2	1				
OPEN - Open Door								
OWI - Operating While Intoxicated						1		
PARCHK - Park Check							1	
PARK - Parking Complaint	1	4	1		1	3		1
PI - Accident/PI		1						



CFS Tally by Hours

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Hourly Breakdown

	Total	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
PROP - Property Damage-Unintentional	1														1		
REPO - Repossess A Vehicle	15		3	1			1	1				3	1				
RFP - Request for Police	84	3	3		1	1	1	2	2	6	5	2	8	2	4	4	7
ROBB - Robbery	3		1														
RORD - Restraining Order	1														1		
RTHFT - Retail Theft	36		1		1					1	1	2	3	6	3	2	2
SEX - Sex Offense / Assault	3																
SOLIC - Solicitor Complaint	7								1						2	1	2
SPAS - Special Assignment	8								1				1				
SUSP - Suspicious Activity	31		4	2		2		4		2	1	1	1	1		1	1
TELE - Telephone Complaint	6					1				1		1	1			1	
THEFT - Theft Complaint	14	1							1			1		1	3	3	
TRES - Trespassing	7		1				1		2			2	1				
TRFC - Traffic Control	2									1							
TS - Traffic Stop	541	54	43	18	9	4	7	12	2	20	25	22	18	8	27	19	8
UTIL - Utilities	14	2		1		1	1	3		1			1			2	1
WEAP - Weapons Complaint	2														1		1
WELF - Welfare Check	55	2		2		1	2	1		2		5		6	4	4	5
ZRIDESCH - *Ride Schedule-GLPD ONLY*	31																



CFS Tally by Hours

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Reporting Period: 07/01/2026 - 07/31/2026

Hourly Breakdown

	16	17	18	19	20	21	22	23
PROP - Property Damage-Unintentional								
REPO - Repossess A Vehicle					1	1	2	1
RFP - Request for Police	6	6	5	6	3	2	4	1
ROBB - Robbery				1	1			
RORD - Restraining Order								
RTHFT - Retail Theft	4	3	3	4				
SEX - Sex Offense / Assault		1		1	1			
SOLIC - Solicitor Complaint		1						
SPAS - Special Assignment		1	3	2				
SUSP - Suspicious Activity	1		1	2		4	2	1
TELE - Telephone Complaint	1							
THEFT - Theft Complaint		1	1			1	1	
TRES - Trespassing								
TRFC - Traffic Control		1						
TS - Traffic Stop	34	32	25	16	20	49	58	11
UTIL - Utilities						1		
WEAP - Weapons Complaint								
WELF - Welfare Check	1	1	2	5	3	1	5	3
ZRIDESCH - *Ride Schedule-GLPD ONLY*							24	7



NORTH SHORE HEALTH DEPARTMENT MONTHLY REPORT

This report highlights the work done in each of our health priority areas over the past month, as well as other important work and activities done by our department.



COMMUNICATION & COMMUNITY ENGAGEMENT

This involves sharing important health information and building partnerships with communities to promote well-being and improve access to resources.



MENTAL HEALTH & SOCIAL ISOLATION

Mental health and social isolation focuses on emotional, psychological, and social well-being, affecting how people think, feel, and interact with others.



HEALTHY LIVING

(including chronic disease, communicable disease and healthy aging)

Healthy living includes practices that lower illness risk, such as preventing infectious diseases, managing chronic conditions, and encouraging physical activity, nutrition, and wellness.



ENVIRONMENTAL HEALTH

Environmental health examines how the environment—air, water, land, and living conditions—impacts health and works to reduce harmful exposures.



NORTH SHORE HEALTH DEPARTMENT

MONTHLY REPORT

JULY 2026



NSHD HEALTH PRIORITY AREAS

This report highlights recent progress across NSHD's priority areas from the 2022 Community Health Assessment (CHA) and North Shore THRIVE 2025–2030 Community Health Improvement Plan (CHIP), sharing key initiatives and department activities to promote transparency and adapt to community needs.



PUBLIC HEALTH COMMUNICATION & COMMUNITY ENGAGEMENT

This involves sharing important health information and building partnerships with communities to promote well-being and improve access to resources.



MENTAL HEALTH & SOCIAL ISOLATION

Mental health focuses on emotional, psychological, and social well-being, affecting how people think, feel, and interact with others.



HEALTHY LIVING

Healthy living includes practices that lower illness risk, such as preventing infectious diseases, managing chronic conditions, and encouraging physical activity, nutrition, and wellness.



ENVIRONMENTAL HEALTH

Environmental health examines how the environment—air, water, land, and living conditions—impacts health and works to reduce harmful exposures.



JULY HIGHLIGHTS

- # Our Public Health Specialist has been working diligently on our new website, which launched in July. While the layout might look different, it still has the same great content but with improved accessibility, style, and appeal. Visit <https://www.northshorehwdwi.gov/> to check it out!
- # Our staff has attended various Farmers Markets, connecting with over 200 community members. We typically provide great summer safety education, give away items such as tick kits, first aid kits, seat belt cutters, and many more prevention items, and provide education/conversation around what we do as a department.
- # One of our PHNs and our PH Strategist attended the Safe Kids CALM Conversations training, which provided firearm safety education for community partners. They will also be participating in monthly CALM Community Connection calls and received a community event kit containing free gun cable locks, trigger locks, and firearm safety educational materials to distribute at community events.



WORKFORCE DEVELOPMENT

- # Our PH Specialist and Strategist are working to update various department Public Health Emergency Preparedness (PHEP) plans. These range from individual staff plans to entire regional plans.
- # Our PHEP Coordinator is working with the region on two full-scale exercises, one on Radiation and one on Extreme Heat.
- # Our PH Specialist attended a Community Engaged Scholars Immersion Program with MCW.
- # Our PHNs are working to complete the final tasks for our revamped student and intern placement program.
- # Our Environmental Health Specialist obtained a Hazard Analysis Critical Control Point (HACCP) certification, as well as attended a training on proper meat curing protocols.



NORTH SHORE HEALTH DEPARTMENT

MONTHLY REPORT

JULY 2026



MENTAL HEALTH & SOCIAL ISOLATION

- Hosted a **Caregiver Social Group** at the Whitefish Bay Library to combat social isolation, as well as promote postpartum mental health.
- One of our PHNs attended the Wisconsin Association for Perinatal Care's **Respectful Care at the Intersection of Mental Health and Substance Use Training**.

84
Naloxone
doses
distributed

32
Folks
trained in
Naloxone
use



HEALTHY LIVING

- **Ten sharps containers** were sold.
- Provided **four car seat checks/installations**.
- Attended **Fox Point, Shorewood, Whitefish Bay, and Brown Deer's Farmers Markets**.

9
Gallon of
sharps
collected

0
Lactation/
Home
Visits



ENVIRONMENTAL HEALTH

- The **first case of West Nile Virus (WNV)** in a mosquito population was found, secondary to mosquito trapping and testing done by our staff and WI DHS.

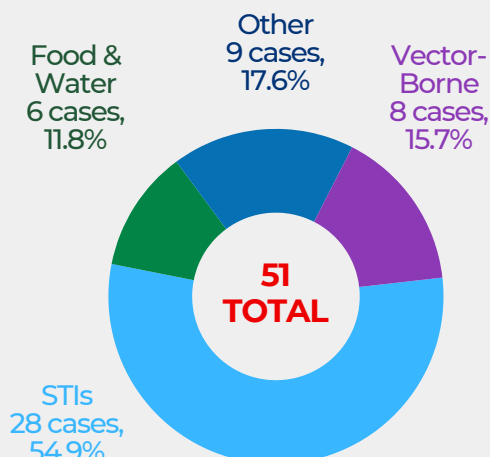


COMMUNICATION & COMMUNITY EVENTS

- We attended/hosted **7 community events**.
- Our communications included **18 posts on socials** (2 videos, 16 regular posts), **4 healthy highlights**, **1 newsletter**, and **5 blogs** on new website.

COMMUNICABLE DISEASES

Probable and Confirmed Cases



NORTH SHORE ENVIRONMENTAL HEALTH CONSORTIUM

44
Inspections

2
New
licenses

3
Animal bite
follow ups

4
Radon test
kits sold

Service Requests - July 2026

Request Category	Created in period	Closed in period	Average days to close
Dead Animal	0	0	
Utility Billing Questions	0	0	
Property Maintenance and Building Code Violations	8	5	12.6
Speeding & Traffic Enforcement	0	0	
Storm Drainage/Standing Water	0	0	
Snow & Ice Control Service Request	0	0	
Request for Information	0	0	
Public Works Maintenance	0	0	
Illegal Dumping	0	0	
Water Quality Issues	0	0	
Abandoned Vehicle	0	0	
Miscellaneous Police	1	1	0.6
Parks Maintenance	0	0	
General Suggestion or Concern	10	2	1.1
Pothole	1	1	3.4
Non Emergency Water, Sanitary, Storm	4	2	4.6
Restoration of City Work	0	0	
Right-of-Way Damage (From City Snow Control Operations)	0	0	
Sidewalk Repair	0	0	
Sanitary Sewer Request	0	0	
Miscellaneous	0	0	
Street Light	2	2	3.6
Storm Sewer Request	0	0	
Damage to City Property	0	0	
Street Sign	2	2	3.9
Traffic Signal	1	1	2.7
Garbage and Recycling Collection	0	0	
Tree Maintenance	9	7	4.9
Sink Hole/Ground Settling	3	1	11.1
Street Maintenance General	0	0	
General & Other	0	0	
Dead Animal on City Property	0	0	
Total	41	24	4.85

<u>Revenue</u>	<u>July 2026</u>	<u>Year to Date</u>	<u>Percent Budget</u>
General Fund	1,312,237.78	12,448,560.28	72.41%
Proprietary Funds			
Water (900)	2,800.56	1,817,504.28	41.03%
Sewer (201)	-	1,248,696.06	49.43%
Stormsewer (250)	-	1,077,986.82	90.67%
TOTAL	2,800.56	4,144,187.16	
Special Revenue Funds			
Environmental (260)	-	424,365.02	749.56%
Police Acquisition (204)	-	-	0.00%
Crime Prevention (205)	6,884.39	13,241.62	39.88%
Refuse & Recycling (221)	240.00	222,965.11	21.24%
Hotel (244)	158,034.18	463,512.17	45.13%
Special Events (247)	1,967.48	82,008.59	96.48%
Health & Human Services (248)	22,193.44	789,263.30	75.46%
REM Park (270)	18,663.02	80,727.52	40.06%
Anniversary (274)	20.00	1,321.34	100.00%
ARPA Funds (290)	-	-	0.00%
North Shore Court (275)	42,778.35	622,432.95	48.51%
TOTAL	250,780.86	2,699,837.62	

<u>Expenditures</u>	<u>July 2026</u>	<u>Year to Date</u>	<u>Percent Budget</u>
General Fund			
Mayor & Common Council (518.01)	7,043.31	55,806.05	60.64%
Administration (518.02)	65,289.44	559,256.56	86.01%
Finance (518.03)	61,409.88	197,779.43	55.48%
Clerk (518.04)	16,373.69	96,072.21	39.75%
Public Safety (520.19)	839,379.40	6,489,142.06	53.98%
Public Works (522.51)	145,415.14	1,107,175.62	56.90%
Community Development (528.15)	26,619.37	166,065.10	46.84%
Community Health (524.41)	34,287.07	98,430.64	68.61%
Building & Technology (518.12)	47,697.20	291,943.64	62.49%
Library (526.71)	126,738.63	380,215.89	75.00%
TOTAL	1,370,253.13	9,441,887.20	
Proprietary Funds			
Water (900)	164,633.95	1,642,206.10	27.35%
Sewer (201)	424,464.27	1,111,120.86	44.48%
Stormsewer (250)	25,989.99	302,265.89	24.67%
TOTAL	615,088.21	3,055,592.85	
Special Revenue Funds			
Environmental (260)	9,313.11	10,911.97	23.22%
Police Acquisition (204)	-	5,708.15	36.83%
Crime Prevention (205)	512.14	14,224.66	56.90%
Refuse & Recycling (221)	88,330.20	620,856.69	61.14%
Hotel (244)	148.34	184,211.92	18.42%
Special Events (247)	62,386.42	66,366.87	102.10%
Health & Human Services (248)	1,618.50	514,532.45	49.20%
REM Park (270)	40,919.30	134,901.65	77.12%
Anniversary (274)	-	-	0.00%
ARPA Funds (290)	-	-	0.00%
North Shore Court (275)	42,892.42	765,265.44	56.94%
TOTAL	246,120.43	2,316,979.80	

July 2026	1-Jan	Fund	Current	
	<u>Fund Balance</u>	<u>+ or -</u>	<u>Fund Balance</u>	
General Fund	5,246,865.00	3,006,673.08	8,253,538.08	Property tax revenue already recorded for entire fiscal period
Proprietary Funds	3,511,047.21	(935,087.43)	2,575,959.78	* Net current assets. This method can indicate the liquidity of assets
	27,306,807.00	1,088,594.31	28,395,401.31	** Net of Revenue & Expenditures. This method is aligned with the calculation for other funds.
	27,306,807.00	(23,336,803.57)	3,970,003.43	*** Cash balance. This method uses total balance in cash account and this is the most conservative method.
Special Revenue Funds				
Environmental (260)	770,606.00	413,453.05	1,184,059.05	
Police Acquisition (204)	143,128.00	(5,708.15)	137,419.85	
Crime Prevention (205)	100,172.00	(983.04)	99,188.96	
Economic Development (280)	-	-	-	
Recycling (221)	19,830.00	(397,891.58)	(378,061.58)	timing of revenue is later in the year.
Hotel (244)	225,689.00	279,300.25	504,989.25	
Special Events (247)	(88,781.00)	15,641.72	(73,139.28)	historically negative balance
Health & Human Services (248)	186,342.00	274,730.85	461,072.85	
REM Park (270)	(104,993.00)	(54,174.13)	(159,167.13)	historically negative balance
Anniversary (274)	-	1,321.34	1,321.34	
ARPA Funds (290)	136,129.00	-	136,129.00	
North Shore Court (275)	(103,860.00)	(142,832.49)	(246,692.49)	historically negative balance
	1,284,262.00	382,857.82	1,667,119.82	
TOTAL	10,042,174.21	2,454,443.47	12,496,617.68	

*Current Assets - Current Liabilities = Net Current Assets

**Revenue-Expenditure=Net of Revenues & Expenditures

***Cash balance

Revenue by Month	January	February	March	April	May	June	July	August	September	October	November	December	2026 YTD
<i>Proprietary Funds:</i>													
Water	13,244.67	2,613.63	870,881.72	2,580.37	5,283.37	920,099.96	2,800.56						1,817,504.28
Sewer	0.00	0.00	615,446.00	0.00	1,795.08	631,454.98	0.00						1,248,696.06
Storm	0.00	0.00	536,617.28	0.00	2,324.77	539,044.77	0.00						1,077,986.82
TOTAL	13,244.67	2,613.63	2,022,945.00	2,580.37	9,403.22	2,090,599.71	2,800.56	0.00	0.00	0.00	0.00	0.00	4,144,187.16
<i>General Funds:</i>													
Property Taxes	3,672,340.27	2,380,310.19	0.00	1,564,271.90	491.21	980,367.44	(4.16)						8,597,776.85
Intergovernmental	327,304.72	1,000.00	0.00	314,246.81	466,825.04	185,978.56	1,102,460.55						2,397,815.68
Licenses & Permits	7,997.66	67,137.02	56,093.25	56,877.39	97,159.73	53,871.69	52,164.20						391,300.94
Fines	29,878.97	34,230.07	61,514.04	40,331.93	35,610.62	26,124.39	43,418.00						271,108.02
General Government	106,204.15	112,582.27	109,976.53	109,360.32	118,501.17	119,735.16	114,199.19						790,558.79
TOTAL	4,143,725.77	2,595,259.55	227,583.82	2,085,088.35	718,587.77	1,366,077.24	1,312,237.78	0.00	0.00	0.00	0.00	0.00	12,448,560.28



Business Review

Glendale, WI

August 5, 2026

Our Partnership

We currently provide the following services to City of Glendale

- Building, Electrical, Mechanical and Plumbing Inspections
- Permit Technician Services
- Plan Review Services
- Zoning Services



Account Manager

Account Name

Month

Source

Service Category

Alan Greene

Glendale, WI, City of

Multiple selections

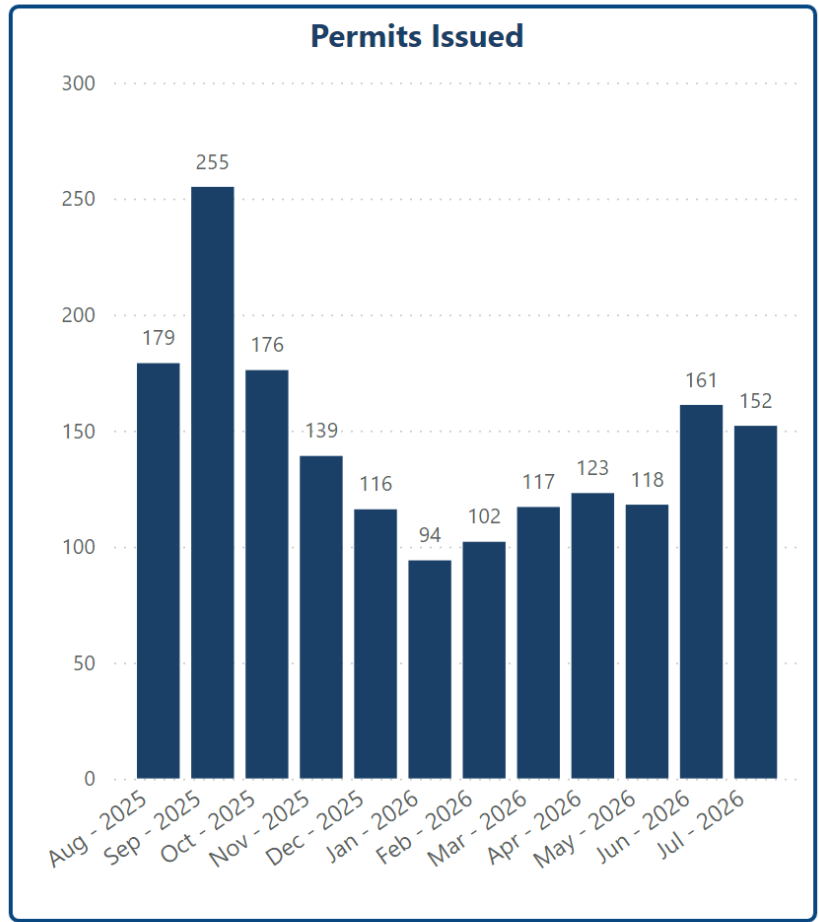
All

All

Permits Issued

1,732

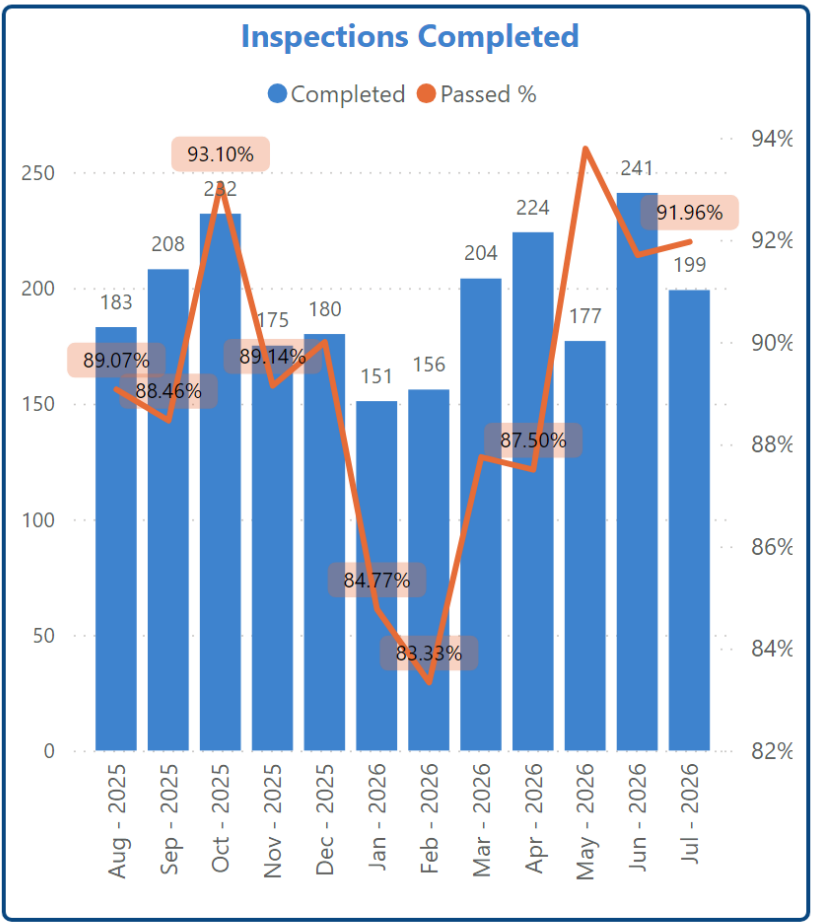
Permits Issued



Inspections Completed

2,330

Inspections Completed



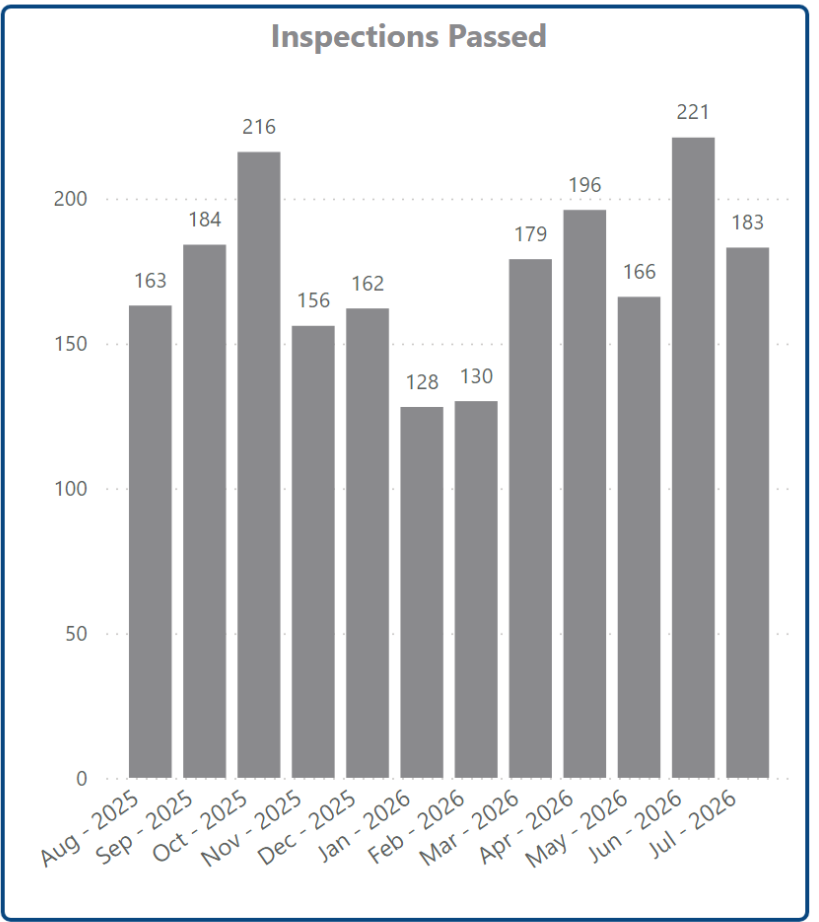
Inspections Passed

2,084

Inspections Passed %

89.44%

Inspections Passed



Note: Inspections Passed and Inspections Passed % : based on whole inspections passed, excludes partial pass.
Passed % = Whole Passed Inspections / Total Inspections

Account Manager

Alan Greene

Account Name

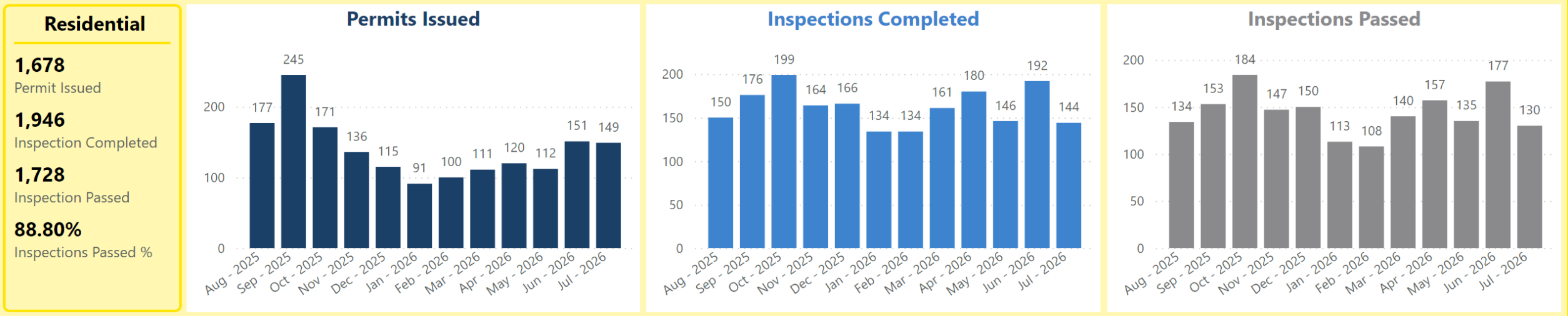
Glendale, WI, City of

Month

Multiple selections

Source

All



Account Manager

Alan Greene

Account Name

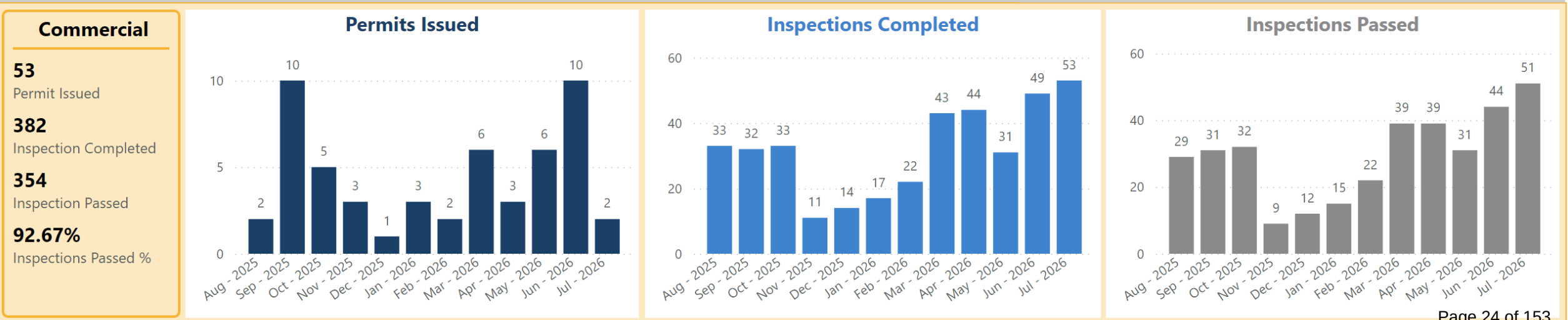
Glendale, WI, City of

Month

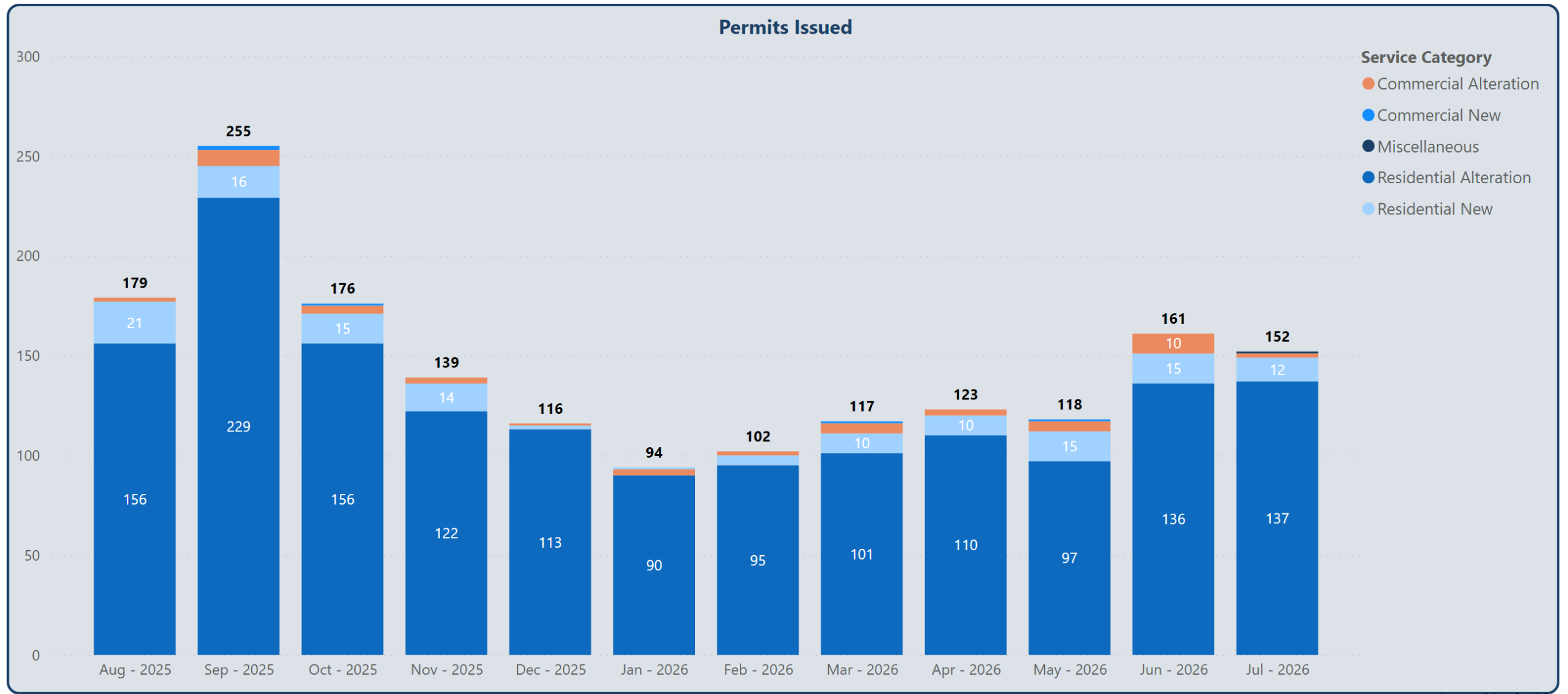
Multiple selections

Source

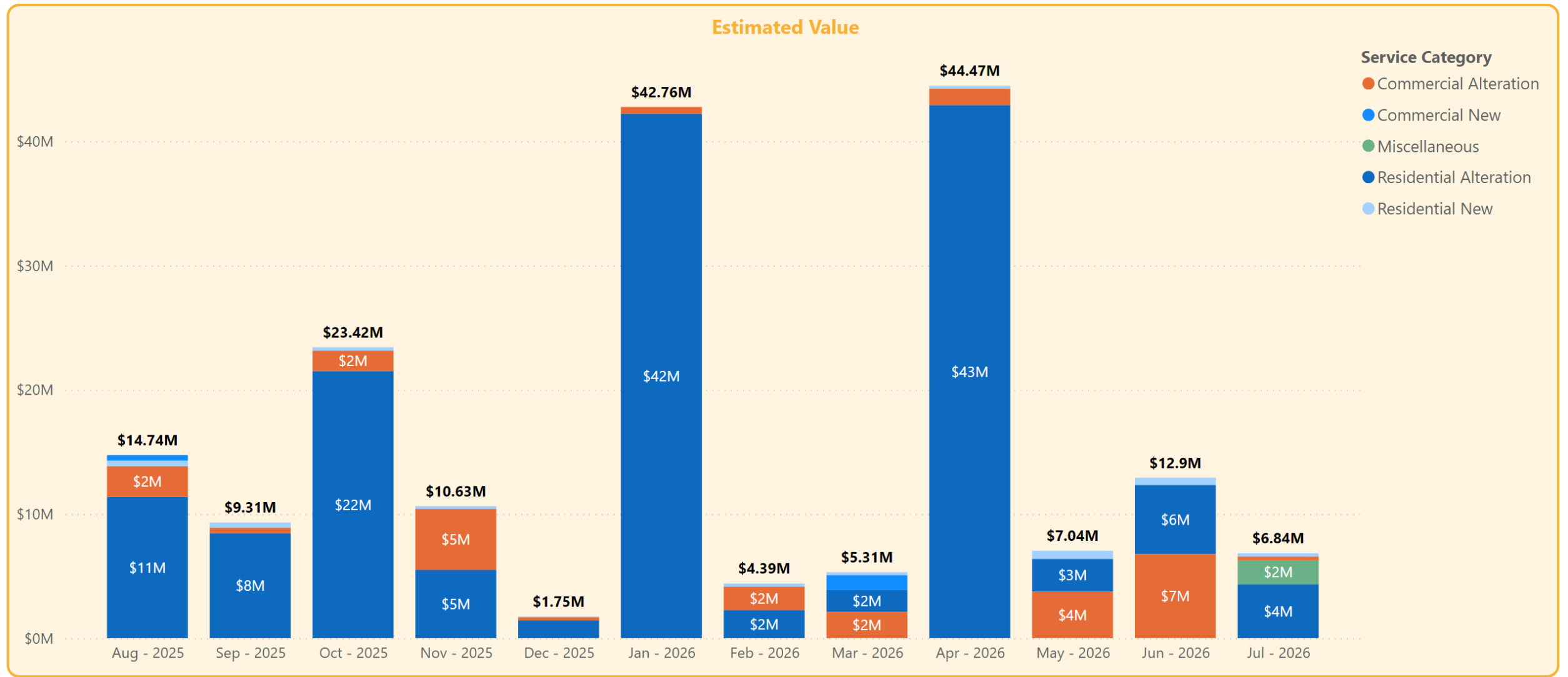
All



Account Manager	Account Name	Month	Source	Service Category
Alan Greene	Glendale, WI, City of	Multiple selections	All	All



Account Manager	Account Name	Month	Source	Service Category
Alan Greene	Glendale, WI, City of	Multiple selections	All	All



Account Manager

Account Name

Month

Source

Service Category

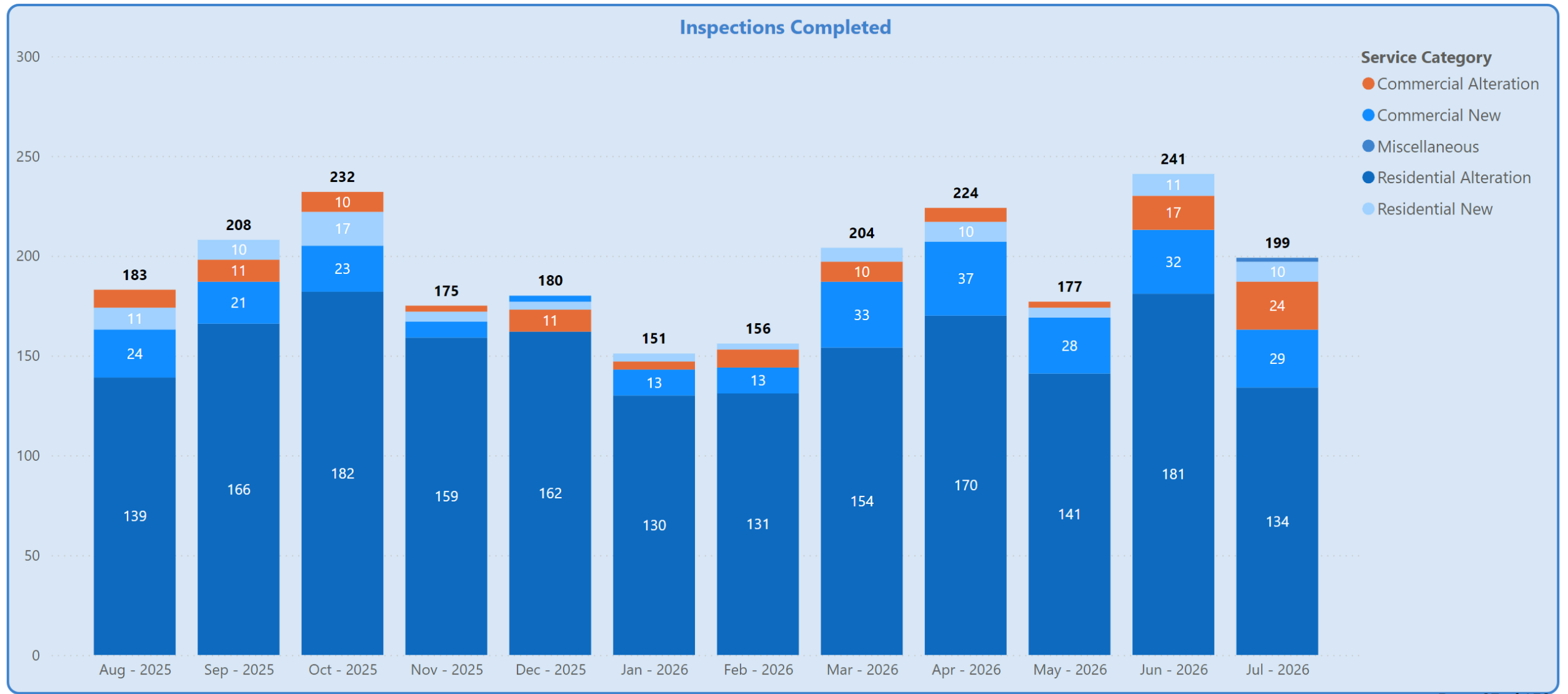
Alan Greene

Glendale, WI, City of

Multiple selections

All

All



Account Manager

Alan Greene

Account Name

Glendale, WI, City of

Month

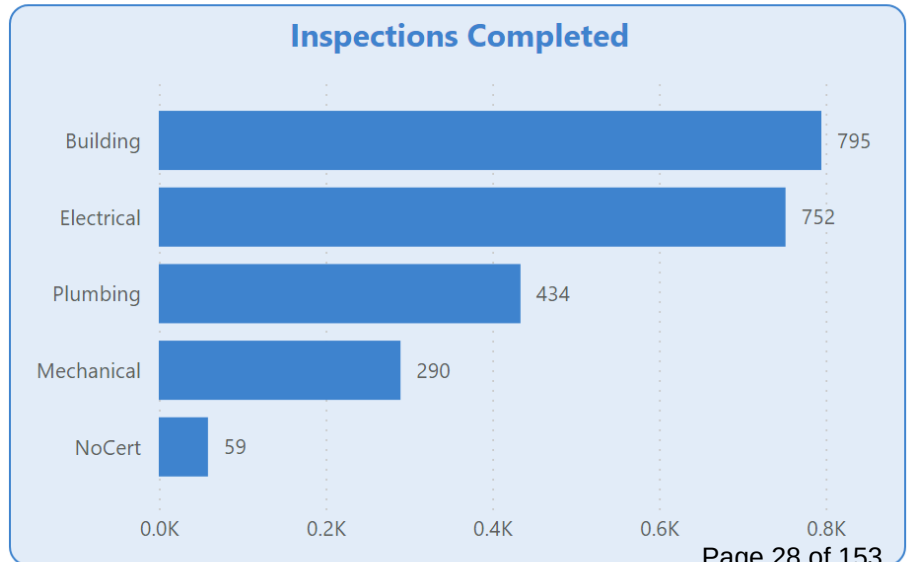
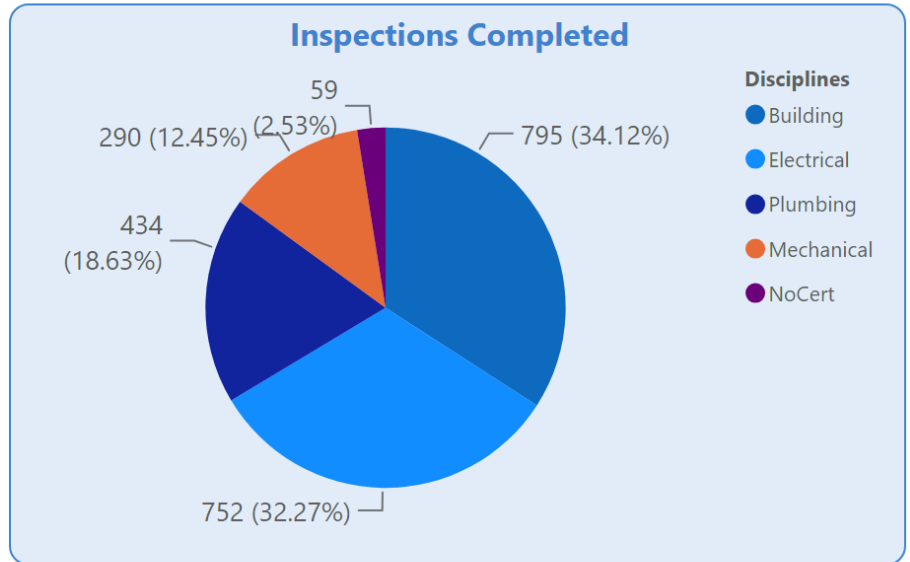
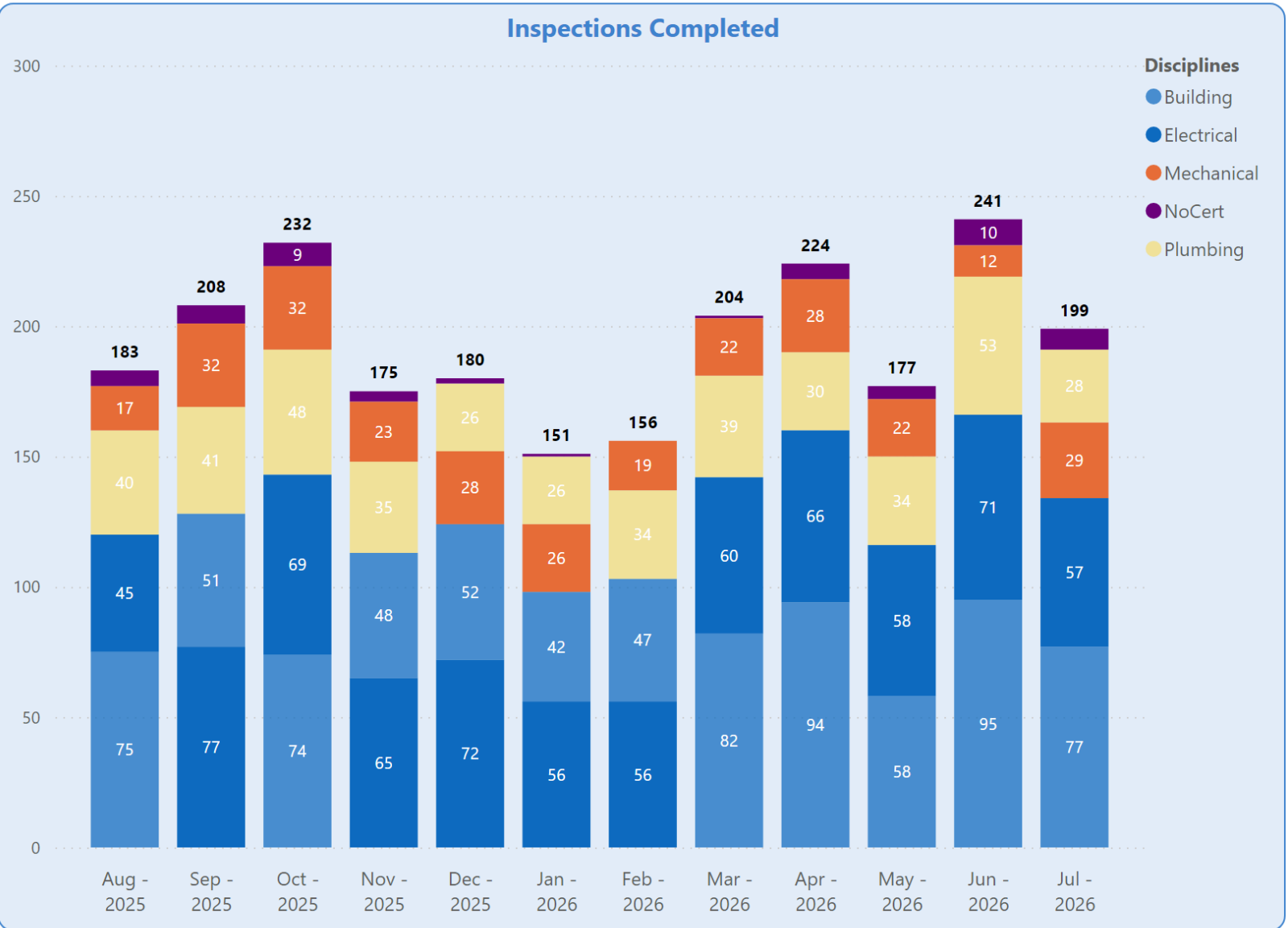
Multiple selections

Source

All

Service Category

All



Account Manager

Account Name

Month

Source

Alan Greene

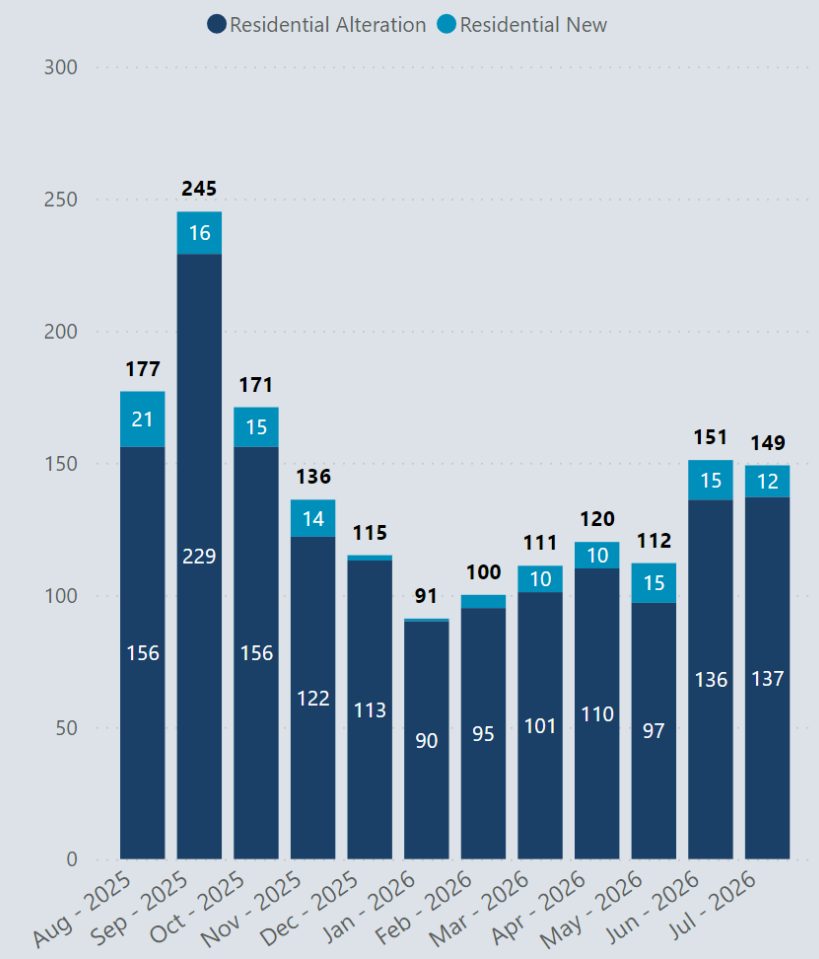
Glendale, WI, City of

Multiple selections

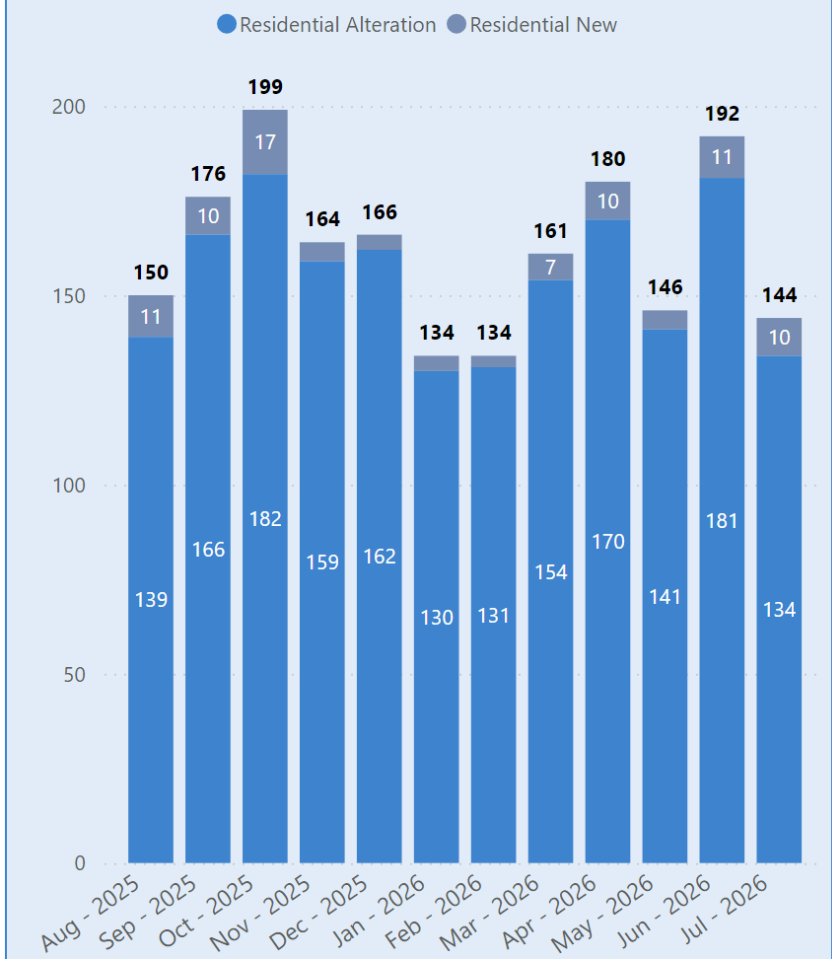
All

Residential

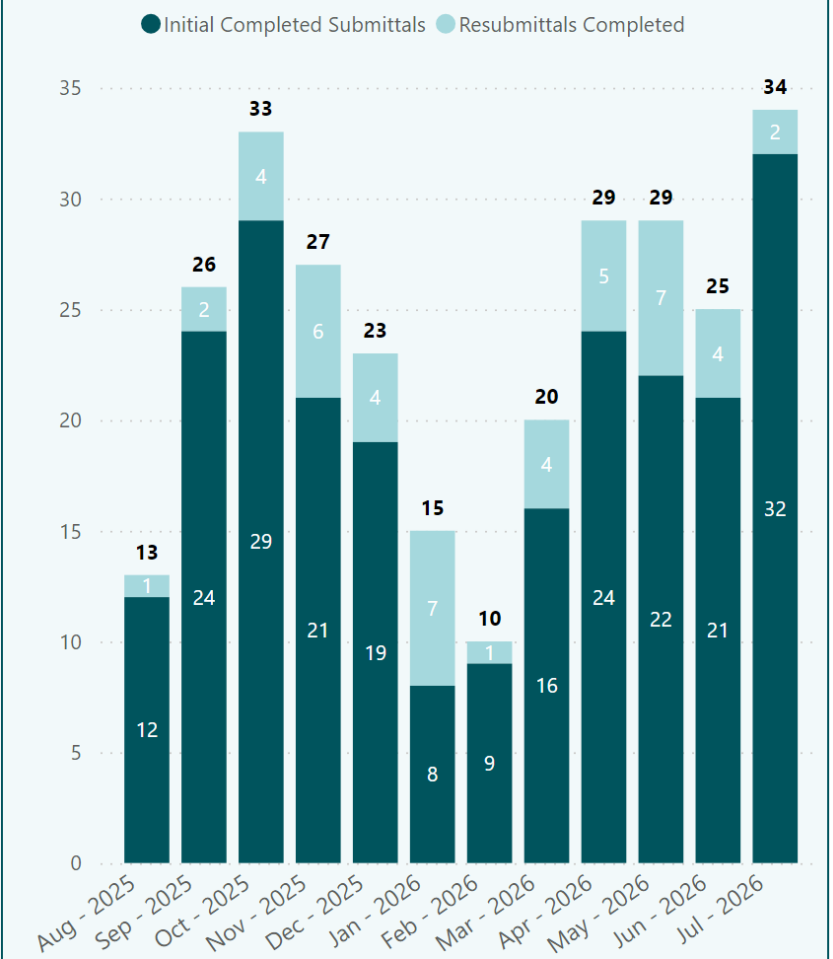
Permits Issued



Inspections Completed



Submittals Completed



Account Manager

Account Name

Month

Source

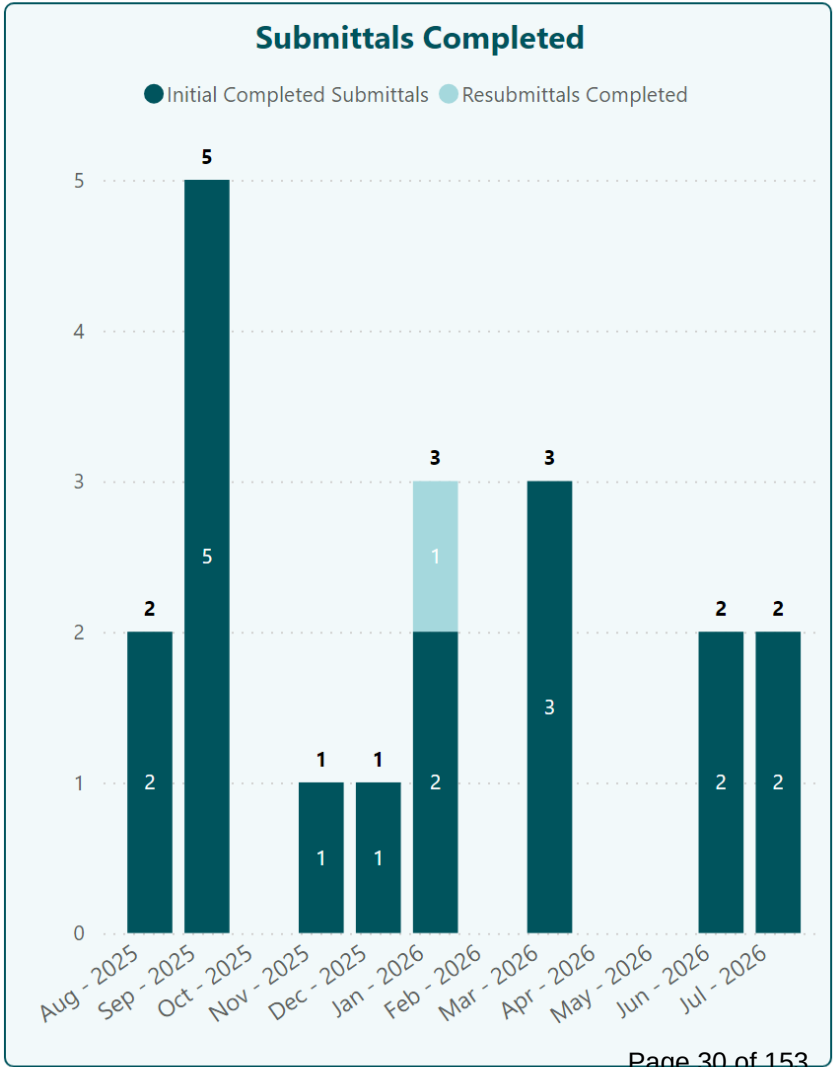
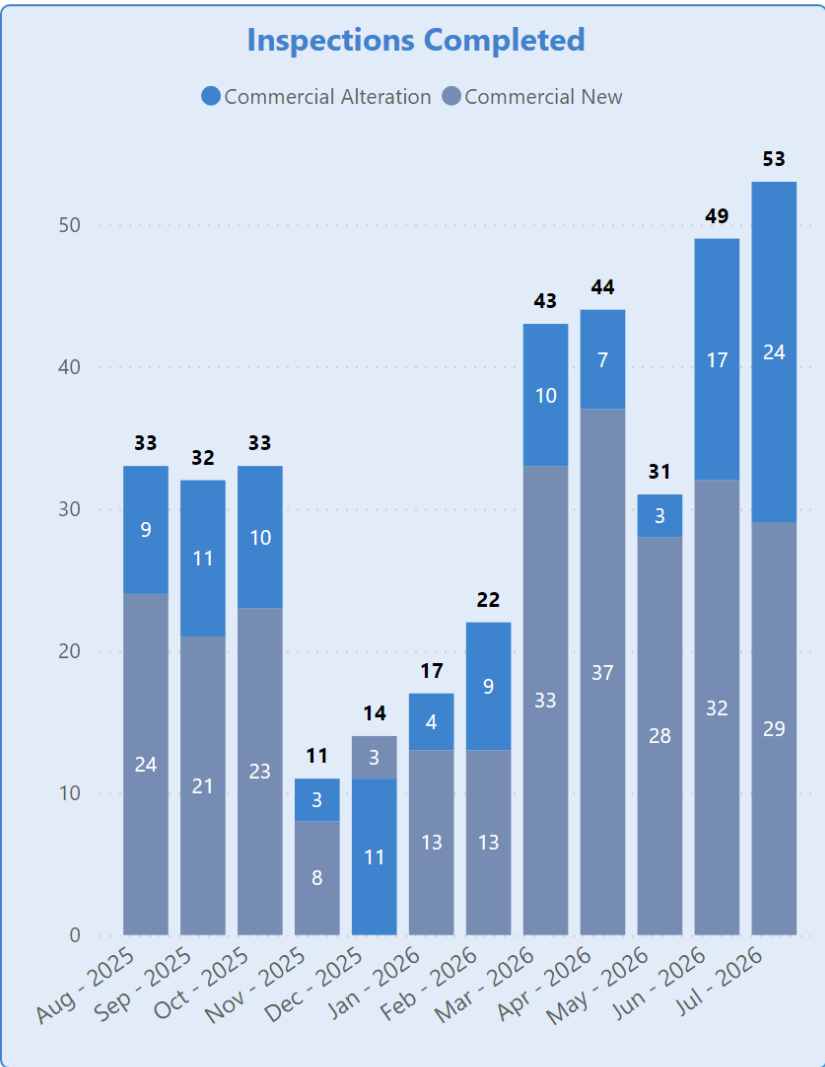
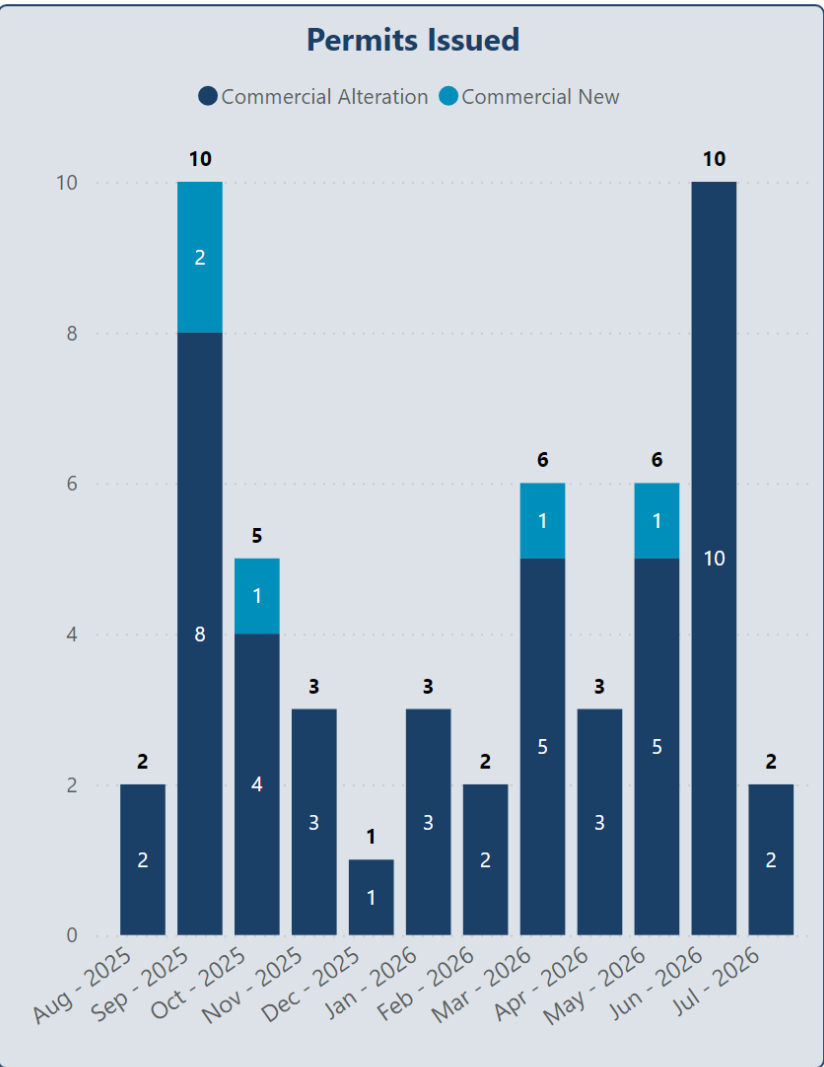
Alan Greene

Glendale, WI, City of

Multiple selections

All

Commercial



Category Group Calculated	Permit Issued	Inspection Completed	Inspections Whole Passed	Inspections Part Passed	Inspections Passed %	Inspection Whole Failed	Inspections Failed Code Violation	Inspections Failed Not Present	Inspections Failed Not Ready	Inspections Failed Other
⊕ Residential	1,678	1,946	1,660	68	88.80%	218	131	141	164	0
⊕ Commercial	53	382	297	57	92.67%	28	12	28	16	0
⊕ Miscellaneous	1	2	2	0	100.00%	0	0	0	0	0
Total	1,732	2,330	1,959	125	89.44%	246	143	169	180	0

North Shore Fire/Rescue – July 2026

Highlights (2-3)		• A detached garage fire on July 22 at 440 W. Manor Circle resulted in damage to the garage, the home and minor damage an adjacent property at 456 W. Manor Circle. No injuries were reported. The fire was identified by a police officer on routine patrol. The cause of the fire continues to be investigated. • The Department responded to 45 calls for service on July 4. Normally, the Department responds to approximately 35 calls for service in a day. In addition, members participated in five parades and numerous community events. • The Department continues to work with The Ardin, a new apartment building being built on W. Good Hope Rd in Glendale, on inspections as construction nears the finish line. • Staff worked with the City and Health Department on re-licensing issues at the LaQuinta Hotel that resulted in the Lodging License for the property being non-renewed. • Staff continues to work with the City Attorney on resolving issues with ongoing code violations at the apartment building at 1616 W. Bender Rd.
Calls for Service	#	1,184
Glendale Calls for Service	#	292
Response Time	Minutes	6 Minutes 17 Seconds (Average Response Time to High Acuity Calls for Service)



5909 North Milwaukee River Parkway
Glendale, WI 53209

SUBJECT: Approval: July 27, 2026, Common Council Meeting Minutes

FROM: Marcy Granger, City Clerk

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

STATUTORY REFERENCE:

BACKGROUND & ANALYSIS:

RECOMMENDATION:

ACTION REQUESTED:

ATTACHMENTS:

July 27, 2026, Common Council Meeting_Minutes_Preview



CITY OF GLENDALE
5909 North Milwaukee River Parkway
Glendale, WI 53209
MINUTES- Common Council

Monday, July 27, 2026

6:00 PM

1. Roll Call and Pledge of Allegiance

Roll Call: Present: Mayor Kennedy, Ald. Vukovic, Ald. Daugherty, Ald. Gelhard, Ald. Franklin, Ald. Shaw. Absent: Ald. Schmelzling

Other Officials Present: City Administrator Karl Warwick, City Attorney Nathan Bayer, Chief of Police Rhett Fugman, City Administrator Assistant Ben Polony, and City Clerk Marcy Granger

2. Public Comment

Glendale residents, business owners, and property owners are invited to speak to the Council on items that are not on tonight's agenda but are within the City's ability to regulate or control.

None.

3. Consent Agenda

Motion by Ald. Franklin, second by Ald. Gelhard to adopt the consent agenda as presented.

Ayes: Ald. Vukovic, Ald. Daugherty, Ald. Gelhard, Ald. Franklin, Ald. Shaw. Noes.: None. Absent: Ald. Schmelzling. Motion passed.

- a. Approval: June 2026 Monthly Reports
- b. Approval: July 13, 2026, Common Council Meeting Minutes

4. New Business

The public may speak to the Council prior to the beginning of deliberations on these items, provided they have notified their respective Alderperson or the Mayor in advance of this meeting.

- a. Review and Possible Action: *Approval* — Cancellation of the August 10, 2026, Common Council Meeting

Motion by Ald. Daugherty, second by Ald. Vukovic to approve the cancellation of the August 10, 2026, Common Council Meeting. Ayes: Ald. Vukovic, Ald. Daugherty, Ald. Gelhard, Ald. Franklin, Ald. Shaw. Noes.: None. Absent: Ald. Schmelzling. Motion passed.

b. Review and Possible Action: Approval — 2027 Capital Improvement Plan

Motion by Ald. Shaw, second by Ald. Daugherty to approve the 2027 Capital Improvement Plan as presented. Ayes: Ald. Vukovic, Ald. Daugherty, Ald. Gelhard, Ald. Franklin, Ald. Shaw. Noes.: None. Absent: Ald. Schmelzling. Motion passed.

c. Review and Possible Action: Approval — Appointments of Mat Meadows to the North Shore Library Board and Kim Hernandez to the Planning and Architectural Review Commission.

Motion by Ald. Franklin, second by Ald. Daugherty to approve the appointment of Mat Meadows to the North Shore Library Board term commencing August 8, 2026 ending April 30, 2029 and Kim Hernandez to the Planning and Architectural Review Commission effective immediately, ending April 30, 2029. Ayes: Ald. Vukovic, Ald. Daugherty, Ald. Gelhard, Ald. Franklin, Ald. Shaw. Noes.: None. Absent: Ald. Schmelzling. Motion passed.

d. Review and Possible Action: Authorization to Execute - Lead Service Line Replacement Agreement with Mid City Corporation, Not to Exceed \$126,890.00.

Motion by Ald. Daugherty, second by Ald. Gelhard to authorize the execution of the Lead Service Line Replacement Agreement with Mid City Corporation, not to exceed \$126,890.00. Ayes: Ald. Vukovic, Ald. Daugherty, Ald. Gelhard, Ald. Franklin, Ald. Shaw. Noes.: None. Absent: Ald. Schmelzling. Motion passed.

5. Commission, Committee, Board, and Staff Reports

This is an Opportunity for Council Members to Report on their Respective Committees, Commissions, Boards of which they serve as a Member and for Staff and Administrator updates.

6. Closed Session

The Common Council will convene in Closed Session per Wis. Stat. § 19.85(1)(c) to discuss compensation, wage ranges, or performance evaluation data of public employees over which the Council has jurisdiction or exercises responsibility (City Administrative and Finance Positions).

Motion by Ald. Shaw, second by Ald. Franklin to move into closed session. Ayes: Ald. Vukovic, Ald. Daugherty, Ald. Gelhard, Ald. Franklin, Ald. Shaw. Noes.: None. Absent: Ald. Schmelzling. Motion passed.

7. Return to Open Session

Motion by Ald. Gelhard, second by Ald. Franklin to return to open session. Motion passed.

8. Adjournment

Motion by Ald. Daugherty, second by Ald. Gelhard to adjourn. Ayes: Ald. Vukovic, Ald. Daugherty, Ald. Gelhard, Ald. Franklin, Ald. Shaw. Noes.: None. Absent: Ald. Schmelzling. Motion passed.

Marcy Granger
City Clerk

City of Glendale

2026 FALL NEWSLETTER

5909 N MILWAUKEE RIVER PKWY GLENDALE, WI 53209

(414) 228-1700 WWW.GLENDALEWI.GOV



2026 ELECTIONS

The next election is the **General Election on November 3, 2026.**

In-Person Absentee Voting will take place at City Hall on:

- October 20 - 23, 2026, 8:00 a.m. - 4:30 p.m.
- October 26 - 29, 2026, 8:00 a.m. - 4:30 p.m.
- October 30, 2026, 8:00 a.m. - 5:00 p.m.

THE CITY OF GLENDALE HAS 3 POLLING LOCATIONS

District 1 & 3 – The Bavarian Bierhaus; 700 W Lexington Blvd

District 2 & 6 – Glendale City Hall; 5909 N Milwaukee River Pkwy

District 4 & 5 – Good Hope Elementary School; 2315 W Good Hope Rd

To verify your polling location, please visit MyVote.WI.gov**



- Visit www.myvote.wi.gov
- Check your registration
- Find your polling place
- View a sample ballot
- Vote
- Register to Vote
- Change Your Address or Name
- Find Your Polling Location
- Request an Absentee Ballot
- See What's on Your Ballot
- Track Your Ballot

Please contact Marcy Granger at m.granger@glendalewi.gov or

(414) 228-1718 for all Election related questions or visit

www.glendalewi.gov/234/Elections for more information.



The City of Glendale is in need of Election Inspectors

- Must live in Milwaukee County
- U.S. Citizen
- No unpardoned felony convictions
- Must be at least 16 years old

New Ballot Drop Box at City Hall!

Residents now have an additional way to return their ballots! Look for our new secure ballot drop box located in front of City Hall.

For ballots **only.**



SIGN UP FOR NOTIFICATIONS

Visit bit.ly/getannouncements to sign up for notifications of:
Agendas and Minutes for all Meetings • Emergency Alerts • News and Announcements



Follow us on:



The Common Council and Planning & Architectural Review Commission Meetings are now available on the City of Glendale's YouTube Channel. Each video is posted within two business days of the meeting.

Be sure to  to the City's YouTube Channel today!

PROPERTY MAINTENANCE

If you feel a neighbor's property may need maintenance, you are able to file a complaint by visiting the Glendale Website and clicking on the "Report A Concern" button on the home page.

Accepted Requests:

- Property Maintenance
- Sewer Backups
- Tree Maintenance
- Street/Sidewalk Maintenance
- Power Outages
- Utility Issues
- Trash/Recycling Issues
- Animal Concerns
- Etc.

SeeClickFix



PARKING RESTRICTIONS

Reminder that winter overnight parking rules go into effect on December 1, 2026, and will continue until March 31, 2027.

Per City Ordinance, there is no parking between 2 AM - 6 AM on any City street or alley between those dates.

Upcoming Projects



bit.ly/GlendaleProjects

For all questions regarding upcoming projects in Glendale, please contact Public Works at **414-228-1710**.



4 | CITY OF GLENDALE NEWSLETTER | FALL 2026

FALL REMINDERS

Please note that parking at City Hall is currently limited due to Police Department construction. Many City services are available online for your convenience at www.glendalewi.gov. We encourage residents to utilize online services whenever possible.

Lottery & Gaming Credit

Wisconsin homeowners may qualify for a property tax credit if the home is their primary residence as of January 1. Check your property tax bill to see if you're already receiving it. If you're eligible but not receiving the credit, you must apply; once approved, it continues each year automatically.

Apply online: Visit revenue.wi.gov and search "Lottery Forms."

If you experience a sewer backup after hours or on weekends, please call the Glendale Police Department non-emergency line at **(414) 228-1753**.

PAY YOUR WATER BILL ONLINE



bit.ly/paymyutilities

InvoiceCloud®

NEXT BILL DUE: OCTOBER 30TH

SCAN THE QR CODE TO SIGN UP FOR PAPERLESS BILLING AND PAY YOUR BILL ONLINE.

TRICK OR TREAT

Saturday, October 31st

1PM - 4PM



GLENDALE SPOOKTACULAR

SATURDAY, OCTOBER 25TH

5PM-8PM

*Join Us For: Hay Rides, Bonfires, a
Bounce House, Costume Contest,
Games, and much more!*

ENTERTAINMENT AT 6PM FROM
JOE JORDAN LIVE

FALL LEAF COLLECTION & YARD WASTE

The City of Glendale will pick up leaves beginning early October through November 2026 (contingent upon the weather) provided the following procedures are followed:

Roadways with Curbs and Gutters

Leaves should be placed on the pavement on the roadside of the curb. To prevent street flooding, do not place leaves on top of storm sewer grates.

Roadways with Shoulders

Leaves should be placed on the shoulder of the road in long, narrow piles and not extend into the roadway, creating traffic hazards.

Roadways with Ditches

Roadways with Ditches: Leaves should be placed no farther than 4 feet from the edge of the pavement, but in no event shall they extend into the water flow line of the ditch.

Alley Collection

Leaf collection will not be made from "dead-end" or "no-outlet" alleys.

1. Leaves raked to the curb and gutter, and road shoulder areas by **November 22** will be collected by the City of Glendale Department of Public Works.

2. Leaves should not be placed around obstacles such as mailbox posts, signposts, and light poles.

3. Crews will not pick up leaves mixed with debris, logs, branches, rocks, plastic, metal, or glass containers, or any other type of refuse.

4. Leaves should not be placed on City cul-de-sacs, vacant land, or City property except on the public right-of-way along the curb and gutter, and road shoulder areas.

Reminder that the brush and yard waste program with John's Disposal is NOT a tree removal service.

What is Yard Waste? Yard Waste Includes:

- Leaves
- Tree limbs or branches that shall not exceed four (4) inches in diameter or more than four (4) feet in length
- Brush or vegetative matter resulting from landscaping maintenance.

When is Yard Waste Picked Up?

- Yard waste is picked up every other week, and on the opposite week from your recycling week by **John's Disposal**.
- Yard waste must be out before 7:00 am on your regular garbage pick-up day.
- Collection ends:
 - **Week A: Week of November 8 - 14**
 - **Week B: Week of November 1 - 7**
- Residents with questions may call **John's Disposal** (the City's refuse collection) at **(262) 473-4700**



Please be alert for children playing in leaf or brush piles.



Yard Waste Guidelines:

- All Yard Waste must be placed in sturdy compostable paper bags suitable for containing Yard Waste or in other suitable containers clearly marked "Yard Waste", excluding carts or plastic bags.
- The weight of each container must not exceed fifty (50) pounds.
- If Yard Waste is not placed in a suitable container, the branches shall be tied in a bundle weighing not more than fifty (50) pounds.
- **YARD WASTE MIXED WITH TRASH WILL BE REJECTED.**
- The following materials **WILL NOT** be collected: stumps, root systems or parts of roots attached to brush, brush mixed with garden debris, brush generated from site clearing activities, materials resulting from tree pruning, or removal at an address other than the collection point, and tree branches greater than 4" in diameter and 4' in length.
- Please refer to the City website to view the collection map.
- Reminder that burning of brush is **NOT ALLOWED**.



BIKE LICENSES

City of Glendale Ordinance 10.2.7 states that any bicycle ridden on the street is to be licensed. Licenses are available at the Glendale Police Department and sell for a fee of **\$10**. **This license is PERMANENT.** Licensing can help PD locate your bike if it has been lost or stolen.



PARK RESERVATIONS



We have three locations you can rent for your next event.

Amphitheater (open May 1st - October 31st)

Community Room (open year-round)

Outdoor Oasis Patio (open May 1st - October 31st)

For more information on the available rentals, please visit our city website at www.glendalewi.gov/622/park-rentals.



APPLYING FOR PERMITS



Submit and pay for your permits through Community Core or by scanning the QR code.

<https://www.glendale-wi.gov/2105/Building-Inspection-Department>



**DON'T
FORGET**

**TO CALL
FOR YOUR
INSPECTIONS!**



INSPECTIONS

COMMUNITY DEVELOPMENT

NEW DEVELOPMENT



Welcome to Glendale 7 Brew! Since opening on June 22, at 5200 N. Port Washington Road, they've been serving handcrafted coffees, teas, energy drinks, and friendly service to residents and visitors alike. We were proud to celebrate their opening with a ribbon-cutting ceremony and are thrilled to have them as part of our growing business community.

REDEVELOPMENT

We're excited to welcome Raising Cane's to Glendale! Exciting things are happening on Port Washington Road! The Worth Building at 5464 N. Port Washington Road will soon become the future home of Raising Cane's Chicken Fingers. The popular restaurant, known for its hand-battered chicken fingers and iconic Cane's Sauce, will be the eighth Raising Cane's location in Wisconsin. We cannot wait to welcome them to Glendale!



What types of items require a permit?

Permits are required for: roofs, additions, kitchen and bathroom remodels, new furnaces, new air conditioning, new plumbing, and electrical. If you are planning a project and have questions about a permit, please call **414-228-1708**.

When does a permit expire?

Permits expire 18 months from the date of issuance.

Do I need a final inspection?

All permits require a final inspection. If the final inspection does not occur, the permit will expire, and a new permit fee is required to reopen the permit.

Who should I call for an inspection?

Often, your service provider will apply for a permit. However, most of the time, the service provider will not call for the final inspection. It is then the responsibility of the homeowner to call for the inspection. When working with a service provider, discuss early on who will be responsible for requesting and scheduling the final inspections.

How do I request an inspection?

Please call **262-420-4732** or email WIinspections@safebuilt.com to request an inspection. Please have your address available, and if possible, provide your permit number. Please note that the property is in Glendale. Inspections requested prior to 3:30 pm can be scheduled for the following day or a day that is convenient for you.

How do I know if my service provider applied for a permit?

Ask your service provider to see a copy of the issued permit. If the provider is responsible for the final inspections, ask to see the final approved paperwork.

RIGHT-OF-WAY



The white dashes on the aerial photo represent the right-of-way for this particular property. The right-of-way allows an individual to enter your property and use it as a passageway. Right-of-way exists on land held by the government, such as public land. If a resident is unsure of the distinction between private property and the right-of-way, please view the following:

- Go to: <https://applications-mclio.hub.arcgis.com/>
- Click on 'Interactive Mapping App'
- Search by Address and click Aerial View



As a friendly reminder, **per City Ordinance 6.2.4(a)**, no openings in the streets, alleys, sidewalks, or public ways shall be permitted **between November 15th and May 1st.**



Please check your mailbox posts to ensure they are solid and sturdy in the ground prior to winter. Once winter is upon us and the ground is frozen, it is almost impossible to make the needed repairs to sturdy your mailbox. This will ensure that when heavy snow is plowed off the road, your mailbox will not be pushed over.



WHY DOES A FIRE ENGINE OR LADDER TRUCK COME TO MY MEDICAL CALL?

By: Chief Robert C. Whitaker, North Shore Fire/Rescue

As we have started to ramp up our public education and public relations activities again in a post-pandemic world, we've made a lot of great community contacts. One question that frequently comes up is: Why does a fire engine or ladder truck come to my medical call? This is a great question, and the answer is actually probably much more straightforward than you might think.

The simple answer is that all of our personnel are trained to at least the Emergency Medical Technician-Basic level (EMT-B). This means that every one of our more than 90 sworn personnel is licensed at a minimum as an EMT-B in the State of Wisconsin. EMTs are trained to provide basic life support level care, including airway management, splinting and bandaging of wounds, CPR and defibrillation, bleeding control, and administration of some basic medications. These providers may be riding on one of our ambulances, a fire engine, or a ladder truck.

In addition to the EMT-Bs, more than half of our personnel are trained to the Paramedic level (EMT-P). Paramedics are the highest level of pre-hospital emergency care in the area. These members are trained above the EMT-B level to provide advanced medication therapies, start and manage intravenous lines, place advanced airways, perform invasive procedures to treat a collapsed lung or remove fluid from around the heart, provide advanced assessment of cardiac rhythms, and more. Like our EMT-Bs, when staffing permits, you may find some of these paramedic providers riding on our fire engines or trucks in addition to on our ambulances. Additionally, more critical emergencies may require extra hands, so our dispatchers may send some additional resources (another ambulance or fire engine/truck) to the scene to assist.

Therefore, the long answer to the question at the start of the article is this: Our goal is to get the right care providers to your side during your emergency in order to begin stabilization and treatment. That may mean that the fire engine that might happen to be down the street responds in addition to our ambulance to transport you to the hospital. As an organization, we pride ourselves on providing timely, patient-centered, and professional emergency care to all those who live, work, and visit the seven communities we are proud to serve.

Do you have a question you'd like answered about a service or program we provide? Feel free to submit them via our website at www.nsfire.org or email dflint@nsfire.org or kwenzel@nsfire.org with your questions.



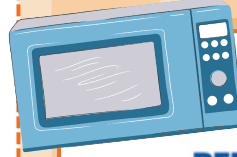
Home HazMat COLLECTION



Bring your hazardous waste, such as pesticides, solvents, automotive fluids, and other potentially harmful chemicals, to permanent collection facilities listed below. A list of acceptable items and additional mobile collection sites is available at www.mmsd.com.

Permanent Collection Facilities:

- W124 N9451 Boundary Road (124th St.), Menomonee Falls
- 3879 W. Lincoln Avenue, Milwaukee



5311 South 9th Street
Milwaukee, WI 53221
(414) 627-1152

Email: info@appliancecycling.net

Website: www.appliancecycling.net

Hours: Monday - Friday 8:00 p.m. - 4:00 p.m.
City residents may drop off large or small appliances by contacting Refrigerant Depot, Inc.



FAIR HOUSING



It is the policy of the City of Glendale to assure equal opportunity to live in adequate housing facilities regardless of race, color, religion, ancestry, national origin, sex, handicap, sexual preference, marital status of persons maintaining a household, lawful source of income, place of birth, or age, and to that end, to prohibit discrimination in housing by any persons.

In connection with any real estate transaction which affects any housing accommodation on the open market, or in connection with any public sale, purchase, rental, or lease of any accommodation, it is illegal within Glendale for a person, owner, financial institution, real estate broker, or sales representative to:

- Refuse to sell, purchase, rent, or lease to a person because of race, color, religion, ancestry, national origin, handicap, marital status, sexual preference, sex, age, or place of birth.
- To discriminate against a person in the terms, conditions, or privileges of the sale, purchase, rental, or lease of any housing accommodation.

A complete copy of the City's fair housing ordinance may be obtained at City Hall or by calling **(414) 228-1770**.

Any person who has a complaint, or who may be aggrieved by any unlawful practice which is prohibited by the ordinance, may file a complaint with the Common Council within 30 days after the aggrieved person becomes aware of the alleged unlawful practice, but no more than 60 days after the alleged unlawful practice has occurred.

The City will attempt to resolve each complaint. If an acceptable resolution for both parties is not reached, the City will then forward the complaint and findings to the appropriate state and federal agencies.

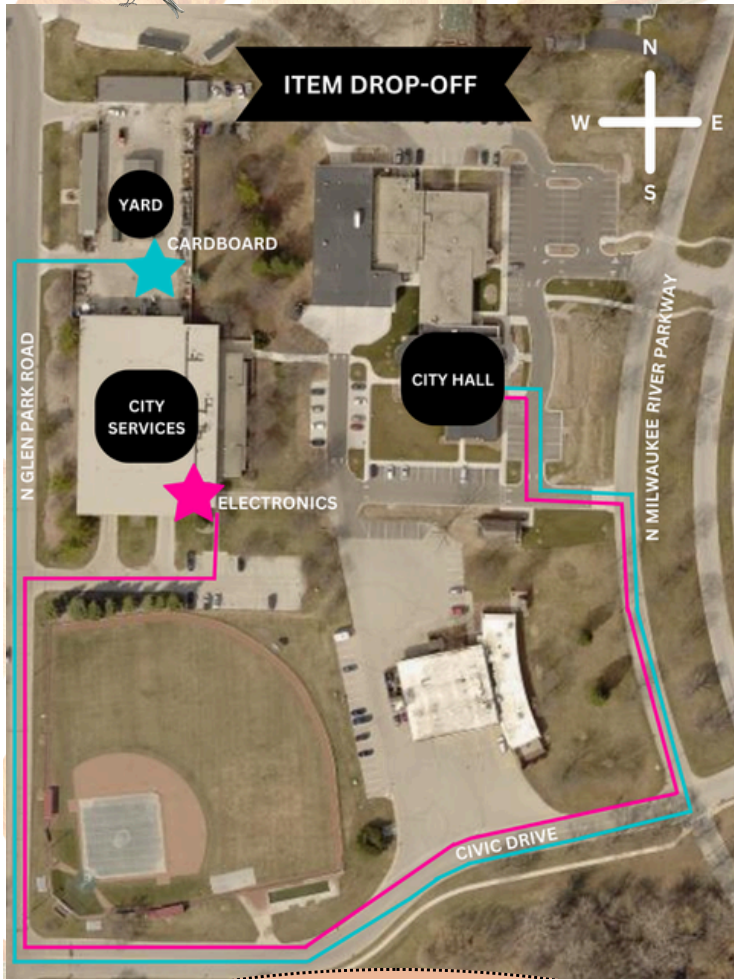
In addition to the local Code of Ordinances, an individual can pursue complaints under both state and federal fair housing laws. Under the Wisconsin Open Housing Law, a person has one year after the last act of discrimination to file an administrative complaint with the State of Wisconsin Equal Rights Division (ERD) and one year to file a judicial complaint (lawsuit). If a person chooses to pursue a complaint through a federal administrative agency, the complaint must be filed with the Department of Housing and Urban Development (HUD) within one year of the last act of discrimination under the 1968 Federal Fair Housing Act (FFHA). To file a federal court action under the FFHA, one must file the complaint within two years of the act of discrimination. In addition, under the Civil Rights Act of 1866, which only applies to racial discrimination, a person has up to three years to file a judicial complaint.

Additional contact telephone numbers for complaints include the Metropolitan Milwaukee Fair Housing Council (414-278-1240), the United States Department of Housing and Urban Development (414-297-3214, Ext. 8300 or 8301), or the State of Wisconsin Equal Rights Division (414-227-4384).



PUBLIC WORKS YARD

5930 N GLEN PARK RD, GLENDALE, WI 53209



Please refer to the map for electronic drop-off. Please note, there is a **\$40 charge for TVs and Monitors**, which must be paid for at City Hall prior to dropping items off. The guidelines below must be followed:

- **ONLY** recycling items may be dropped off in the Public Works yard.
- Cardboard must be flattened prior to being placed in the dumpster.
- Plastic and Styrofoam are not allowed.
- The dumpsters are marked and should not be mixed with other items.
- Please refrain from illegal dumping and using the other dumpsters as they are not for public use. The yard area is monitored by video cameras.

Any closures will be posted on the City's website. Please call **(414) 228-1700** with any questions.

Item Drop-off Schedule:

Monday – Thursday 7:00 AM-3:00 PM
Friday 7:00 AM-10:00 AM

The Department of Public Works will now start offering after-hours access to our yard. For an annual fee of \$20.00 per calendar year, you can drop off cardboard, motor oil, and scrap metal. You are also welcome to take wood chips and compost when available.

<https://wi-glendale.civicplus.com/DocumentCenter/View/5382/DPW-Yard-Access-Application>

We are closed the following holidays:

- New Year's Day
- Martin Luther King Jr Day
- Memorial Day
- Juneteenth
- Independence Day
- Labor Day
- Thanksgiving
- Day after Thanksgiving
- Christmas Day
- New Year's Eve



TRASH & RECYCLING

DISPOSAL OF LARGE, BULKY OR NON-HOUSEHOLD WASTE

Disposal of large furniture, mattresses, etc., is done by special collection. Residents must call John's Disposal at **(262) 473-4700** to schedule a pick-up and to find out if any fees will apply. Special pick-ups **must be scheduled at least a week in advance** of the scheduled Monday collection. Items may be placed at the curb on the night PRIOR to the Monday collection ONLY. Items must be neatly piled or placed in containers to facilitate collection. All collections are done by hand, so your consideration for workers is appreciated.



MISSED COLLECTION OF REFUSE, RECYCLABLES OR YARD WASTE

If you suspect your garbage, recycling, or yard waste collection has been missed, residents must contact John's Disposal directly at **(262) 473-4700**. This allows residents to explain, in detail with the service provider, what items are placed for collection and any possible reasons for non-collection.

COLLECTION OF REFUSE

Per City of Glendale Code, all garbage carts shall be placed at the curbside collection point only after 4:00 pm on the evening prior to the regular collection time, and then all refuse carts must be removed from the curbside collection point within twenty-four (24) hours after the regular collection time. If you are in need a new garbage or recycling lid or bin?

Please contact John's Disposal directly at **(262) 473-4700**.

Holiday Trash Collection Schedule

Holiday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Thanksgiving November 26, 2026	Regular Service	Regular Service	Regular Service	No Service	Thursday's Route	Friday's Route
Christmas December 25, 2026	Monday's Route	Tuesday's Route	Wednesday's Route	Thursday's Route	No Service	Friday's Route
New Years Day January 1, 2026	Monday's Route	Tuesday's Route	Wednesday's Route	Thursday's Route	No Service	Friday's Route

2026 CITY OF GLENDALE BRUSH & YARD WASTE CALENDAR

Brush and yard waste must be placed out by 7:00 am on the day of your normal garbage collection day. To determine your collections week ("A" or "B"), please refer to the map.

Week "A" begins week of March 30 and ends week of November 9.

Week "B" begins week of March 23 and ends week of November 2.

If a Holiday falls on M-F, pick-up will be delayed by one day.

SEPTEMBER



Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6		8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

A
B
A
B
A

OCTOBER



Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

A
B
A
B
A

NOVEMBER

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14

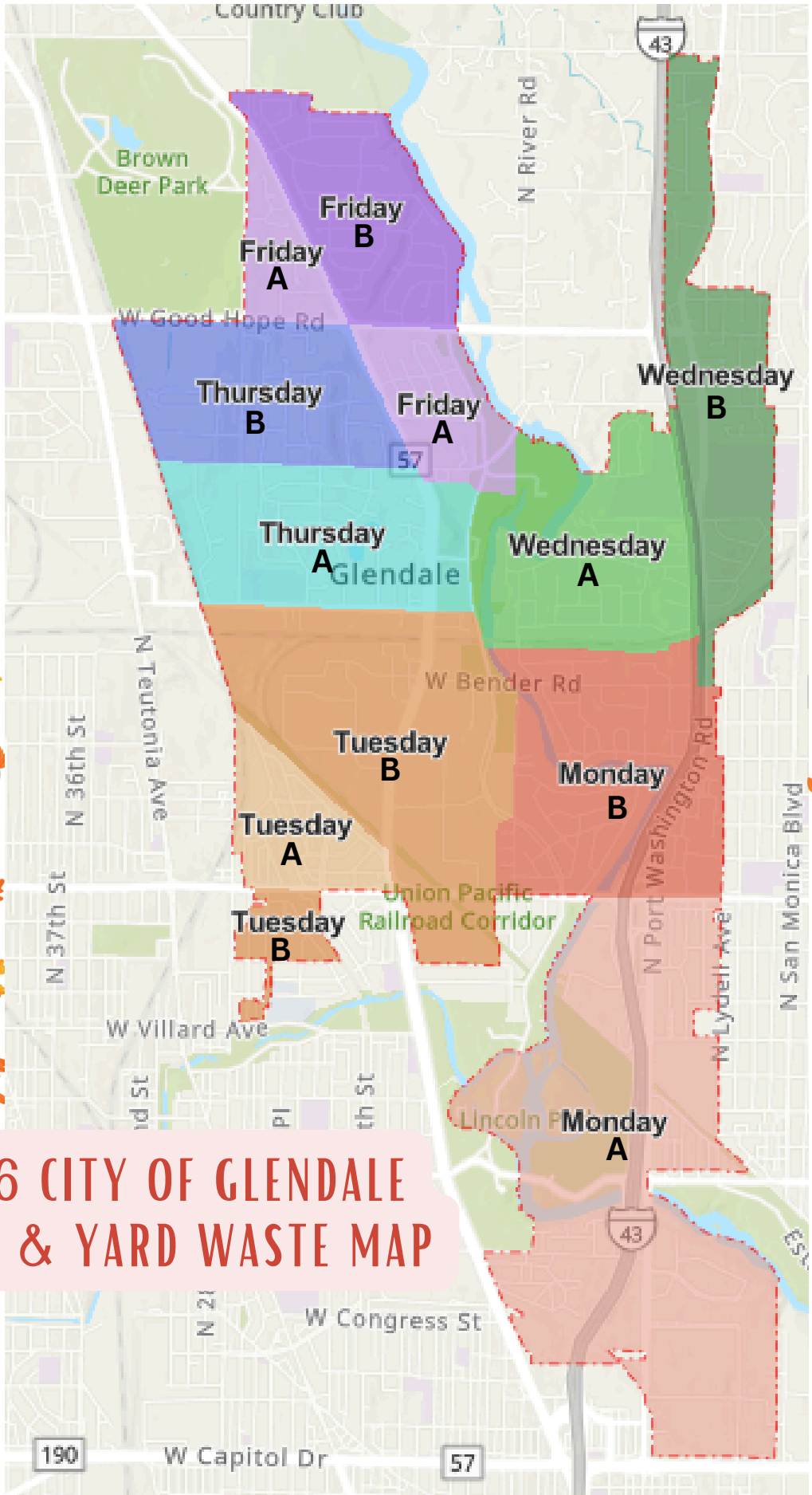
B
A

**Please contact John's Disposal
directly at (262) 473-4700
for questions.**



**Use our Interactive
Map to find out your
collection days.**

<https://experience.arcgis.com/experience/4bc2313fa2e74c4683c6b1a3605ac77a/>



2026 CITY OF GLENDALE
BRUSH & YARD WASTE MAP

CITY OF GLENDALE PHONE DIRECTORY

POLICE • FIRE • AMBULANCE • PARAMEDICS	911
POLICE AND FIRE (NON-EMERGENCY)	(414) 351-9900
DEPARTMENT OF PUBLIC WORKS	(414) 228-1710

Mayor

Bryan Kennedy
bryan.kennedy@glendalewi.gov
(414) 228-1712

Alder 2nd District

Jim Daugherty
jim.daugherty@glendalewi.gov
(414) 220-0695

Alder 4th District

Andrew Franklin
andrew.franklin@glendalewi.gov
(205) 960-7970

Alder 6th District

JoAnn Shaw
joann.shaw@glendalewi.gov
(414) 979-1331

Alder 1st District

Tomika Vukovic
tomika.vukovic@glendalewi.gov
(414) 322-7247

Alder 3rd District

John Gelhard
john.gelhard@glendalewi.gov
(262) 880-7370

Alder 5th District

Steve Schmelzling
steve.schmelzling@glendalewi.gov
(414) 797-3827

Municipal Judge

Christopher Lipscomb
court@glendalewi.gov
(414) 228-1752

CITY HALL • DEPARTMENTS • SCHOOLS

Accounts Payable	(414) 228-1717
Assessor (Accurate Appraisal)	(800) 770-3927
Building Inspections	(414) 228-1708
• Inspections Scheduling (SafeBuilt)	(262) 420-7432
City Administrator	(414) 228-1714
City Treasurer	(414) 228-1759
Community Development and Planning	(414) 228-1770
• Flood Plain Management	(414) 228-1770
Department of Public Works	(414) 228-1710
• Forestry	(414) 228-1710
• Property Maintenance Inspections	(414) 228-1749
Garbage Collection (John's Disposal)	(262) 473-4700
Health Department and Clinics	(414) 371-2980
Municipal Court	(414) 228-1752
North Shore Fire Department	(414) 357-0113
North Shore Library	(414) 351-3461
Police Department Non-Emergency	(414) 351-9900
Recreation Department, Nicolet	(414) 351-7566
Schools	
• Glen Hills Middle School	(414) 351-7160
• Parkway Elementary	(414) 351-7190
• Maple-Dale	(414) 351-7380
• Nicolet High School	(414) 351-1700
Senior Citizen Center	(414) 351-7160 Ext: 2138
Water Utility Office	(414) 228-1719



City Administrator	Karl Warwick
Deputy City Administrator	Jessica Ballweg
City Attorney	Nathan Bayer
Director of City Services	Charlie Imig
Fire Chief	Robert Whitaker, III
Police Chief	Rhett Fugman



Dated material -
Please deliver by



City of Glendale
5909 N. Milwaukee River Parkway
Glendale, WI 53209

PRST STD
US Postage
PAID
Permit #4852
Milwaukee, WI

SUBJECT: Review and Possible Action: *Ordinance No. 2026-08-01* - Repealing and Replacing 13.1.210 Pertaining to Drive-throughs

FROM: Benjamin Polony, Assistant to the Administrator

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

STATUTORY REFERENCE:

Wisconsin Statutes: N/A

Municipal Code: 13.1.210

BACKGROUND & ANALYSIS: Section 13.1.210 of the City of Glendale Zoning Code regulates drive-through facilities, including where they may be located and the development standards that apply. This section also currently references the permitted hours of operation for drive-through windows. The current zoning code reference limits drive-through windows to operate between 5:00 a.m. and 10:00 p.m.

The City Code also contains a general business hours ordinance, including a reference to drive-through windows' hours of operation. The business hours of operation ordinance, updated last year, allows them to operate until 2:00 a.m. Maintaining an additional hours-of-operation provision within the zoning regulations creates conflicting and inconsistent requirements.

The proposed ordinance would repeal and replace Section 13.1.210 to remove the drive-through-specific reference to hours of operation and eliminate the conflict with Chapter 7, which permits drive-through facilities to be open until 2:00 a.m. Several establishments have operated under the 2:00 a.m. requirement for many years.

RECOMMENDATION: Hold the required public hearing and consider adoption of the ordinance repealing the hours of operation for drive-through facilities in the zoning code.

ACTION REQUESTED: Motion to approve Ordinance No. 2026-08-01 repealing and replacing section 3.1.210, amending the hours of operation for drive-through facilities.

ATTACHMENTS:

Ordinance Drive-Throughs

ORDINANCE NO. 2026-08-01

An Ordinance, Repealing and Replacing Section 13.1.210 Permitted facilities.

WHEREAS, the City of Glendale code already has a business hours of operation ordinance; and

WHEREAS, the existing drive-through facilities ordinance in the zoning code contradicts the hours of operation ordinance; and

WHEREAS, it is necessary to establish consistency in the city code;

WHEREAS, existing businesses that operate drive-throughs comply with the business hours of operation; and

WHEREAS, the City seeks to maintain the existing hours outlined in the business hours of operation ordinance;

NOW, THEREFORE, the Glendale Common Council ordains as follows:

SECTION 1

13.1.210 Permitted facilities.

(a) *Permitted locations for drive-through facilities.*

- (1) On zoning lots designated as a "B-1" business and commercial zoning districts in article C, "Zoning districts"
- (2) On zoning lots in the "B-1" zoning district, where "restaurants" are specifically listed as a permitted use.
- (3) On zoning lots that have a minimum of 25 linear feet of frontage on Port Washington Road, south of West Green Tree Road, and north of West Hampton Avenue.
- (4) No drive-through facility shall be located within 250 feet of an existing drive-through facility, on the same side of Port Washington Road from property line to property line.
- (5) The common council may elect to waive the 250-foot minimum distance requirement for properties abutting I-43 and the if developer produces a long-term lease or easement demonstrating permanent access to a neighboring property permitting the drive-through to allow additional vehicle queuing and parking.

(b) *Development standards.*

- (1) A minimum stacking distance of 180 feet shall be provided to each pick-up window or automated machine.

- (2) A drive-through facility with a separate ordering point and pick-up window shall provide stacking space for at least four vehicles in advance of each ordering point and stacking space for at least four vehicles between each ordering point and pick-up window.
- (3) Entrances to drive-through lanes shall be at least 25 feet from driveways entering a public or private street or alley.
- (4) A drive-through facility shall not be considered as justification for reducing the number of required parking spaces.
- (5) The minimum width of each drive-through lane shall be ten feet and all facilities shall be designed to permit emergency vehicles to navigate through the facility. They shall also be designed to permit motor vehicles to bypass the ordering process.
- (6) The entrance to the lane and the direction of traffic flow shall be clearly designated by signs and pavement marking or raised curbs.
- (7) Public address speakers, on-site lighting, and drive-through lanes shall be designed and located such that noise, exhaust fumes, and lights from motorized vehicles shall not cause an unreasonable impact adjacent properties.
- (8) Clearly marked pedestrian crosswalks shall be provided for walk-in customer access to the facility.
- (9) Drive-through windows shall not be located between the principal building and the street right-of-way.
- (10) The drive-through facility shall be designed so as to not impede or impair vehicular and pedestrian traffic movement or exacerbate the potential for pedestrian/vehicular conflicts.
- (11) Drive-through facilities shall be permitted to have additional signs for the drive-through facilities, but:
 - a. No more than two such signs on a zoning lot, unless the zoning administrator determines that additional signs and sign area is necessary to facilitate the flow of traffic;
 - b. No more than 32 square feet in sign area for each sign; and
 - c. Maximum sign height of six feet;
 - d. Menu boards may be internally illuminated;
 - e. All other signs shall be in compliance with chapter 15.6, regulation of sign, billboard and other advertising media.

SECTION 2

If any subsection, section, or portions of this article or the sections of this ordinance as enacted hereunder are for any reason held invalid or unconstitutional by any court of competent jurisdiction, such portions shall be deemed a separate, distinct, and independent provision, and such holdings shall not affect the validity of the remaining portions hereof.

SECTION 3

All ordinances or parts of ordinances contravening the terms and provisions of this ordinance are hereby repealed to that extent.

SECTION 4

This Ordinance shall take effect upon passage and publication as provided by law, and the City Clerk shall so amend the Code of Ordinances of the City of Glendale. The Clerk shall indicate the date and number of this amending ordinance therein.

PASSED AND ADOPTED by the Common Council of the City of Glendale, this ____ day of _____, 2026.

Bryan Kennedy, Mayor

Countersigned:

Marcy Granger, City Clerk

SUBJECT: Approval of the 2026 Rewarding Responder Grant through the WE Energies Foundation to purchase \$1,868 in drone equipment.

FROM: Chief Rhett Fugman

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

Budget Summary: 101-000-00-43523

Budgeted Expenditure: \$1,868

Budgeted Revenue: \$1,868

STATUTORY REFERENCE:

BACKGROUND & ANALYSIS: The Police Department applied for and received a \$1,868 grant to purchase drone equipment. No matching funds are required. The Department will purchase pre-authorized equipment. WE Energies Foundation has sent the funds to the City, which will deposit them upon Common Council approval. This grant would fund indoor drones to replace our two outdated drones. The drones are compact and mobile, and our current drone pilots recommend them for indoor flying. We are looking to purchase two of these drones with 4 total batteries. Each drone includes a set of goggles and a joystick for flying, and they can be used together as needed. It would also be beneficial to have two of them for training purposes. One drone could be designated as the training drone, and the other used for calls for service.

The Department will present a Budget Amendment for this purchase later, along with other proposed budget amendments.

RECOMMENDATION: Staff recommends approval of the WE Energies Foundation Grant to purchase \$1,868 in drone equipment.

ACTION REQUESTED: Motion to approve the WE Energies Foundation Grant to purchase \$1,868 in drone equipment.

ATTACHMENTS:

None



5909 North Milwaukee River Parkway
Glendale, WI 53209

SUBJECT: 2027 City Budget Preparation and Review Schedule

FROM: Karl Warwick, City Administrator

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

STATUTORY REFERENCE:

BACKGROUND & ANALYSIS: The Common Council is annually required to adopt a budget and property tax levy in accordance with State Statutes. With the new fiscal year beginning on January 1, 2027, staff and our North Shore partners have begun preparing the 2027 budget, and staff is presenting the proposed timeline for adopting this City Budget.

To allow the City the necessary time to prepare the budget, the following schedule is proposed:

Proposed Budget Schedule

Schedule	Review Items
August	Review/Discussion of budget submittals from North Shore Library, North Shore Fire/Rescue/North Shore Health Department, and North Shore Water Commission.

August/September	Department Heads finalize budget requests.
August/September	Preparation of proposed 2027 budget for presentation to the City Council.
October 19	Draft Budget Released to City Council and the Public.
November 9	City Council reviews the Draft Budget.
November 23	Budget Public Hearing
November 23	Adoption of the City Budget.
December 15	Deadline to determine property tax levy.
January 1	Start of the new Fiscal Year.

RECOMMENDATION: Consider the adoption of the 2027 budget schedule.

ACTION REQUESTED: Motion to adopt the 2027 Glendale budget schedule.

ATTACHMENTS:

None

SUBJECT: 2026-2027 SRO Shared Services Agreement

FROM: Rhett Fugman, Chief of Police

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

Budget Summary: 520-21-1100 / 47341

Budgeted Expenditure: \$151,246.16

Budgeted Revenue: \$98,379.01

STATUTORY REFERENCE:

Wisconsin Statutes: N/A

Municipal Code: N/A

BACKGROUND & ANALYSIS: The Police Department and Nicolet School District have a Shared Services Agreement under which the Nicolet School Board covers 66% of the School Resource Officer's wages and benefits. Payments are calculated monthly when school is in session. I've attached an SRO Shared Services Agreement for the 2026–2027 school year. Under the Agreement, the City receives funding from the Nicolet School District for an officer assigned to Nicolet High School for the 2026 – 2027 school year. These funds offset the SRO salary and go into the General Fund Revenue to offset the cost of this police officer. Nicolet School District has already approved the agreement.

RECOMMENDATION: Authorize Police Chief Rhett Fugman to execute the SRO Shared Services Agreement for the 2026 – 2027 school year.

ACTION REQUESTED: Motion to approve the SRO Shared Services Agreement for the 2026 – 2027 school year.

ATTACHMENTS:

2026-2027 SRO Shared Services Agreement and MOU

**School Resource Officer
Shared Services Agreement Between**

City of Glendale Police Department
(Name of Law Enforcement Agency)

and

Nicolet School District
(Name of School District)

This Contract is entered into on this 10th day of August, 2026 between Nicolet School District
(Day) (Month) (Year) (School District)
and City of Glendale Police Department. The Nicolet School District and City of Glendale Police Department
(Law Enforcement Agency) (School District) (Law Enforcement Agency)
mutually agree as follows:

1. City of Glendale Police Department will provide one (1) school resource officer(s) to carry out specific
(Law Enforcement Agency) (Number)
duties as outlined in the attached policy, procedures, duties and responsibilities.
2. City of Glendale Police Department will provide 34 % of the SRO's salary and the Nicolet School
(Law Enforcement Agency) (School District)
District will provide 66% of the SRO's salary. The following table shows the adjusted costs and the
monthly payments for both calendar years. Final costs will be calculation upon ratification of labor
agreements:

2026		2027
\$146,051.88	Total Wages and Benefits	\$151,246.16
\$96,394.24	66% Nicolet Share	\$99,822.47
\$10,146.76	Monthly Payment Amount	\$10,507.63

Based on these figures, Nicolet will make payments of \$10,146.76 for September through December of 2026 and payments of \$10,507.63 for January through May of 2027. A one-half payment of \$5,253.82 will be paid for June of 2027. The 2026 overtime rate is \$98.53, the 2027 overtime rate will be \$102.02.

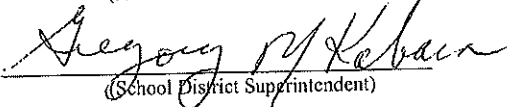
3. This Shared Services Agreement will remain in effect from September 1, 2026 to June 15, 2027.
(Month) (Date) (Year) (Month) (Date) (Year)
4. School District specifically agrees if any state levy limits, budget caps, funding caps, or other limitations on revenues raised through the property tax are exceeded due to inapplicability to the funding of the School Resource Officer, and this agreement is terminated, School District will reduce its budget and expenditures by such amount as was exempted from any of the afore described limits by virtue of this agreement.
5. The attachment is incorporated by reference and is a part of this Shared Services Agreement.

City of Glendale
(Name of City)

(City Mayor)

(City Chief of Police)

Nicolet School District
(Name of School District)


(School District Superintendent)

**MEMORANDUM OF UNDERSTANDING
SCHOOL RESOURCE OFFICER PROGRAM
AT NICOLET HIGH SCHOOL
CITY OF GLENDALE POLICE DEPARTMENT
NICOLET UNION HIGH SCHOOL DISTRICT**

The purpose of this document is to establish a School Resource Officer (SRO) Program at Nicolet High School. It is understood by all parties that the officer is an employee of the City of Glendale Police Department. This document will set forth guidelines to ensure that law enforcement, school officials, and the communities they serve have a shared understanding of the goals of the SRO program and that SROs receive the necessary support and training to ensure a safe school environment while respecting the rights of students and improving the overall school climate.

The Glendale Police Department recognizes and supports the need for safe schools and a safe learning environment for our youth while striving to hold juveniles responsible for their actions and preventing individual problems from developing into patterns of delinquency. An effective SRO program sets forth: the role of the SRO within the context of the educational mission of the Nicolet School District; distinctions between disciplinary misconduct to be handled by school officials and criminal offenses to be handled by law enforcement; respect for the rights of students; transparency and accountability; minimum SRO training requirements; and promotion of non-punitive approaches to student behavior. In furtherance of these goals, the Glendale Police Department School Resource Officer shall work in partnership with school officials toward these ends. The school will provide a private office, office furnishings, telephone, and a computer to the SRO for her/his use in the school. The police department will provide any required police equipment, including radios and motorized and non-motorized vehicles to the SRO.

SELECTION AND FINANCIAL CONSIDERATION

The School Resource Officer is a Glendale Police Officer who is governed by the rules, policies, shifts, schedules, procedures, and practices of the Glendale Police Department and the City of Glendale. Officers will be selected by the Glendale Chief of Police. Selection of the school resource officer is within the sole discretion of the chief of police. Financial considerations for the SRO's wages and benefits will be in accordance with the Shared Services Agreement.

**ROLE OF THE GLENDALE POLICE DEPARTMENT SCHOOL RESOURCE OFFICER IN THE CONTEXT OF THE
EDUCATIONAL MISSION OF NICOLET HIGH SCHOOL**

1. The mission of the School Resource Officer program is to improve school safety and the educational climate at the school, to provide resources to school staff members, to educate students upon request and guidance of school administration, to foster positive relationships with students, to utilize professional communication skills and conflict resolution strategies, and to enhance the relationship among police, students, staff, parents and neighbors, not to enforce school discipline or punish students.

2. Building-level school administrators shall be consulted as to whether a SRO will be deployed to the school and the SRO shall participate in the school safety committee as requested by Nicolet High School Administration.

3. The SRO will be available to meet with school administrators, teachers, parents, and student representatives to discuss issues of school safety.

4. The SRO shall be integrated into the school community through participation in faculty and student meetings and assemblies as appropriate.

5. The Glendale Police Department shall maintain a record of all calls for service at Nicolet High School. There will be an annual review of the SRO program brought to the Glendale Police Commission.

6. SRO, school administration, and the assigned police supervisor will determine any specific goals and objectives of the SRO for that school year. Periodic conversations among the parties are encouraged to determine the effectiveness of the SRO program and to adjust as needed.

7. Absent a real and immediate threat to student, teacher, or school safety, and absent the situations described herein where formal law enforcement intervention is deemed appropriate, school administrators shall have final authority in school disciplinary actions.

DISTINGUISHING DISCIPLINARY MISCONDUCT TO BE HANDLED BY SCHOOL OFFICIALS FROM CRIMINAL OFFENSES TO BE HANDLED BY LAW ENFORCEMENT

8. School Resource Officers are responsible for safety and criminal law issues, not school discipline issues. It is recognized by all parties that the SRO is an employee of the Glendale Police Department. As such, the primary responsibilities are to investigate criminal cases involving youth, and maintain order through the enforcement of local, state, and federal law for the purpose of maintaining a safe and effective learning environment at the school. Any issues involving students that do not rise to a criminal matter or safety concern will be handled by the school Principal or designee. The SRO is not to be utilized to enforce school rules or policies that may result in school discipline. The SRO may be requested by school administration to be present during any/all meetings with students regarding behavioral issues with the understanding that all authority to issue school-related punishments (detention, in/out-of-school suspensions, expulsions, etc.) will be solely that of the school Principal or designee.

9. All interactions of the SRO with juveniles will be governed by Glendale Police Department policy: "The intention of the Glendale Police Department is to promote the best interests of the child, while preserving the rights and welfare of the community. The department also strives to ensure that juveniles are dealt with fairly, and that they are not taken advantage of due to their age, inexperience, or trust of members of the police department."

RESPECT FOR THE RIGHTS OF STUDENTS

10. Like all Glendale Police Officers, the SRO must respect the rights of all students, including but not limited to informing a student of his or her of Miranda rights, when applicable. All students' constitutional rights will be respected in all cases whatsoever, especially as it pertains to searches, seizures, and arrests.

11. School officials shall not ask a SRO to be present or participate in the questioning of a student if there are no reasonable grounds to think the topic of questioning pertains to a legal or law-enforcement issue, court-involvement, or arrest.

12. Any use of force by the SRO shall comply with the Glendale Police Department's Use of Force policy.

TRANSPARENCY AND ACCOUNTABILITY

13. Nicolet High School and the Glendale Police Department will strive to maintain transparency and accountability in the SRO program within the limitations of the law. Complaints against the School Resource Officer shall be handled in accordance with the Glendale Police Department's policy for Citizen Complaint Review. A copy of the policy is available on the City of Glendale website and will also be made available at the school office. Complaints regarding the SRO program should be directed to school administration, who will maintain a procedure for submitting complaints.

MINIMUM SCHOOL RESOURCE OFFICER TRAINING REQUIREMENTS

14. Every officer permanently selected to be a School Resource Officer shall receive initial training as well as ongoing annual training that includes but is not limited to cultural competency. In the event that an officer is assigned to temporarily serve in the SRO position, this officer should be in the process of receiving this training if his or her tenure in the position is to exceed one semester (one half of a school year).

PROMOTING NON-PUNITIVE APPROACH TO STUDENT BEHAVIOR

15. The School Resource Officer shall be familiar with and trained in all programs adopting non-punitive approaches to discipline available in the Nicolet School District. If a school has implemented a specific program designed to improve overall school climate or respond to student behaviors in specific ways, the school resource officer shall participate in all trainings as practicable associated with that program.

EFFECTIVE DATE

This memorandum of Understanding is effective September 1, 2026, and shall remain in effect through June 15, 2027, unless renewed by agreement of both parties or terminated as provided herein.

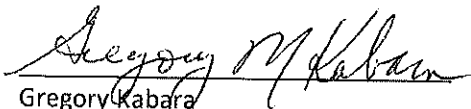
TERMINATION OF AGREEMENT

Either party may terminate this agreement upon sixty (60) days written notice to the other party.

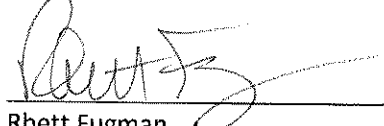
MODIFICATION: ENTIRE AGREEMENT OF PARTIES EXPRESSED

No modification of this agreement shall be valid or binding unless the modification is in writing, duly dated and signed by both parties. Executed this 10th day of August 2026.

NICOLET SCHOOL DISTRICT


Gregory Kabara
Nicolet School District Superintendent

GLENDALÉ POLICE DEPARTMENT


Rhett Fugman
Glendale Chief of Police

SUBJECT: Contract Renewal for the 2026 Sanitary CCTV & Cleaning Project

FROM: Charlie Imig, Director of City Services

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

Budget Summary: N/A
Budgeted Expenditure: \$120,757.72
Budgeted Revenue: N/A

STATUTORY REFERENCE:

BACKGROUND & ANALYSIS: According to the City of Glendale 2026 Capital Improvement Plan, there is \$318,270 allocated for Sanitary Sewer Rehabilitation. Staff recommends continuing the City's Sanitary CCTV and Manhole Inspection program to utilize these funds for ongoing sanitary sewer system maintenance and rehabilitation.

Aqualis completed the Sanitary CCTV services for the City in 2025 as they were the low bidder. The 2025 contract included provisions allowing the City to renew the contract, subject to price escalation as specified in the agreement. Aqualis has indicated it is interested in extending the contract through 2026. The contract allowed for a unit price increase in accordance with the Engineering News Record (ENR) Construction Cost Index (CCI) over the past 12 months, which is 2.4%. When Clark Dietz initially contacted the contractor regarding this project, they requested an increase of 10.5%, or \$12,662. Aqualis agreed to the terms of the contract, saving the City the aforementioned amount plus the cost of bidding the project.

Applying the 2025 unit prices to the contract escalation provisions, the proposed 2026 contract amount is \$120,757.72.

The proposed project will include televising 63,310 feet of sanitary sewer and inspecting 338

sanitary structures within Sewer Area 5. The remaining sewer areas throughout the city were completed under the 2024 and 2025 projects. Upon completion of this project, all City sewers will have been televised within the last three years.

RECOMMENDATION: Staff recommend awarding the 2026 Sanitary CCTV & Cleaning Project contract to Aqualis in the amount of \$120,757.72.

ACTION REQUESTED: Motion to authorize the execution of the renewed agreement for the 2026 Sanitary CCTV and Cleaning contract to Aqualis for the amount of \$120,757.72.

ATTACHMENTS:

Sanitary CCTV & Cleaning Rec Letter



August 14, 2026

Mr. Karl Warwick
City Administrator
City of Glendale
5909 N Milwaukee River Pkwy
Glendale, WI 53209

Re: 2026 Sanitary CCTV & Cleaning Project - Recommendation for Contract Award

Dear Karl,

The 2026 Sanitary CCTV & Cleaning Project has been prepared for renewal for the second year of the contract on June 15, 2026. The project scope includes the cleaning and televising of 63,310 LF of sewers and inspection of 338 sanitary manholes in the City. The locations of areas can be found in the attached map marked as area 5 (purple). Areas 2 (yellow) and 4 (blue) were completed last year and areas 1 (red) and 3 (green) were completed in 2024. The bid and contract documents include a provision that the contract can renew for up to 1 more consecutive year at the mutual agreement between the City and contractor.

The renewed contract price is as follows:

Aqualis	\$120,757.72
---------	--------------

We have the following comments:

1. The renewed contract price reflects quantities for Area 5.
2. The renewed contract unit prices have been updated from the 2025 Sanitary CCTV & Cleaning Project based on the escalation clause in accordance with the Engineering News-Record Construction Cost Index.
3. Aqualis, a subsidiary of New Restoration and Recovery Services, LLC, successively completed work in the City of Glendale last year as part of the 2025 Sanitary Sewer Cleaning and Televising project and has the personnel, equipment, and experience necessary to complete the work.

We recommend award of the 2026 Sanitary CCTV & Cleaning Project contract in the amount of \$120,757.72 to Aqualis.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Clark Dietz, Inc.
Andrew Ashley, PE,
Project Engineer

cc: Ben Metzler, PE, Clark Dietz

ARTICLE 5— CONTRACT PRICE

- 5.01 Owner shall pay Contractor for completion of the Work in accordance with the Contract Documents, the amounts that follow, subject to adjustment under the Contract:

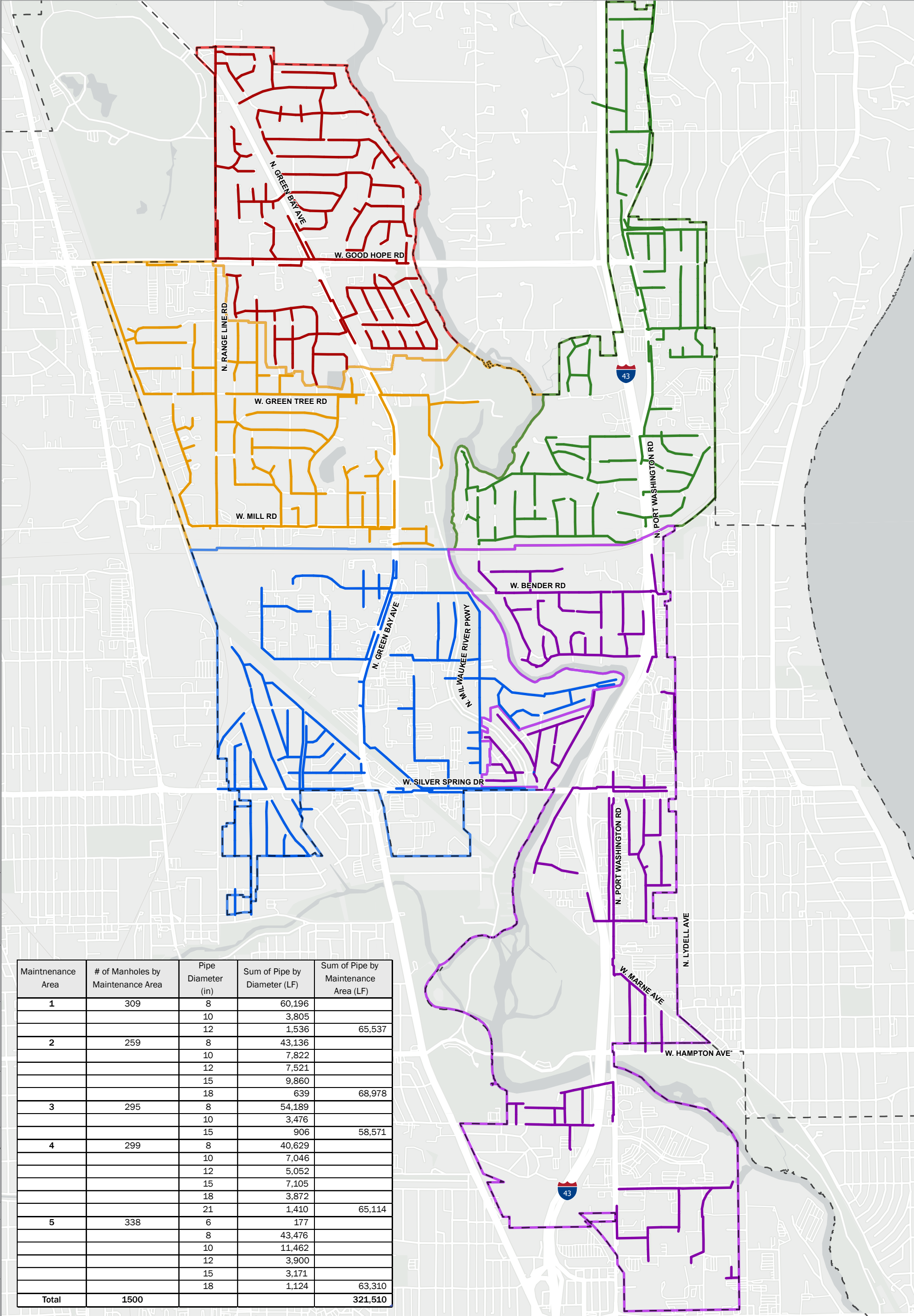
For all Unit Price Work, an amount equal to the sum of the extended prices (established for each separately identified item of Unit Price Work by multiplying the unit price times the actual quantity of that item). Unit Prices shall be the price submitted in contractor's bid.

The extended prices for Unit Price Work set forth as of the Effective Date of the Contract are based on estimated quantities. As provided in Paragraph 13.03 of the General Conditions, estimated quantities are not guaranteed, and determinations of actual quantities and classifications are to be made by Engineer.

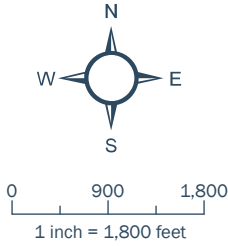
Contract Awarded in the Amount of: \$120,757.72

BID FORM: 2026 SANITARY CCTV & CLEANING					
Item No.	Base Bid Items	Unit	QTY	Unit Price	Total Price
1	Light Cleaning & Televising Sanitary Sewer Main	LF	63,310	\$1.54	\$97,497.40
2	Heavy Sewer Cleaning	HRS	30	\$204.80	\$6,144.00
3	Sanitary Structure Inspection	EACH	338	\$50.64	\$17,116.32
		Total Base Bid:			\$120,757.72

Date: 5/22/2025 File Path: R:\Client Data\G058-Glendale\GIS\ArcGIS Pro Projects\Glendale GIS Updates 2023\1027.aprx



Maintenance Area	# of Manholes by Maintenance Area	Pipe Diameter (in)	Sum of Pipe by Diameter (LF)	Sum of Pipe by Maintenance Area (LF)
1	309	8	60,196	65,537
		10	3,805	
		12	1,536	
2	259	8	43,136	68,978
		10	7,822	
		12	7,521	
		15	9,860	
		18	639	
3	295	8	54,189	58,571
		10	3,476	
		15	906	
4	299	8	40,629	65,114
		10	7,046	
		12	5,052	
		15	7,105	
		18	3,872	
5	338	21	1,410	63,310
		6	177	
		8	43,476	
		10	11,462	
		12	3,900	
Total	1500	15	3,171	321,510
		18	1,124	



0 900 1,800
1 inch = 1,800 feet

Sanitary Televising Program

 Municipal Boundary

Maintenance Area			
	1		4
	2		5
	3		



Rich Past • Bright Future

City of Glendale
Sanitary Sewer
CCTV Program

Page 1 of 1



5909 North Milwaukee River Parkway
Glendale, WI 53209

SUBJECT: Contract renewal for the 2026 Storm Sewer Inspections

FROM: Charlie Imig, Director of City Services

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

Budget Summary: N/A

Budgeted Expenditure: \$144,160.90

Budgeted Revenue: N/A

STATUTORY REFERENCE:

BACKGROUND & ANALYSIS: According to the City of Glendale’s 2026 Capital Improvement Plan, \$150,000 is budgeted for Storm Sewer System Rehabilitation. Staff recommends continuing the City’s catch basin cleaning and inspection program to utilize these funds for ongoing storm sewer system maintenance and rehabilitation.

Globe Contractors completed catch basin cleaning and inspection services for the City in 2025, after a competitive bidding process. The 2025 contract included provisions allowing the City to renew the contract, subject to price escalation as specified in the agreement. Globe Contractors has indicated interest in extending the contract through 2026. Globe was the low bidder for this project last year, and the City will save money by not rebidding the project. The contract allowed for a unit price increase in accordance with the Engineering News Record (ENR) Construction Cost Index (CCI) over the past 12 months, which is 2.4%. When Clark Dietz initially contacted the contractor regarding this project, they requested a minimum of 4%, plus additional considerations, which were not entertained.

Applying the 2025 unit prices to the contract escalation provisions, the proposed 2026 contract amount is \$144,160.90.

The proposed project will include cleaning and inspection of 865 catch basins within Sewer Areas B, C, D, E, F, and G. The remaining sewer areas were completed as part of the 2025 project. Upon completion of this project, all City catch basins will have been cleaned and inspected within the last two years.

An additional \$13,500.00 is estimated for engineering services, including contract administration, inspection analysis, and the City's GIS update.

RECOMMENDATION: Consider authorizing the execution of the 2026 Storm Sewer Inspections contract to Globe Contractors, LLC, in the amount of \$144,160.90.

ACTION REQUESTED: Motion to accept the renewed contract price and award the 2026 Storm Sewer Inspections contract to Globe Contractors, LLC for the amount of \$144,160.90.

ATTACHMENTS:

Storm Inspection Rec Letter



August 14, 2026

Mr. Karl Warwick
City Administrator
City of Glendale
5909 N Milwaukee River Pkwy
Glendale, WI 53209

Re: 2026 Storm Sewer Inspection - Recommendation for Contract Award

Dear Karl,

The 2026 Storm Sewer Inspection Project has been prepared for renewal for the second year of the contract on June 15, 2026. The project scope includes storm structure inspection and catch basin cleaning of 865 structures in the City. The locations of areas can be found in the attached map marked as areas B, C, D, E, F, & G. Areas A, F, H, I, & J were completed last year. The bid and contract documents include a provision that the contract can renew for up to one (1) more consecutive year at the mutual agreement between the City and contractor.

The renewed contract price is as follows:

Globe Contractors, LLC	\$144,160.90
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We have the following comments:

1. The renewed contract price reflects quantities for Areas B, C, D, E, F, & G.
2. The renewed contract unit prices have been updated from the 2025 Storm Sewer Inspection Project based on the escalation clause in accordance with the Engineering News-Record Construction Cost Index.
3. Globe Contractors, LLC, successively completed the work in the City of Glendale last year as part of the 2025 Storm Sewer Inspection project and has the personnel, equipment, and experience necessary to complete the work.

We recommend award of the 2026 Storm Sewer Inspection Project contract in the amount of \$144,160.90 to Globe Contractors, LLC.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Clark Dietz, Inc.
Andrew Ashley, PE,
Project Engineer

cc: Ben Metzler, PE, Clark Dietz

ARTICLE 5— CONTRACT PRICE

- 5.01 Owner shall pay Contractor for completion of the Work in accordance with the Contract Documents, the amounts that follow, subject to adjustment under the Contract:

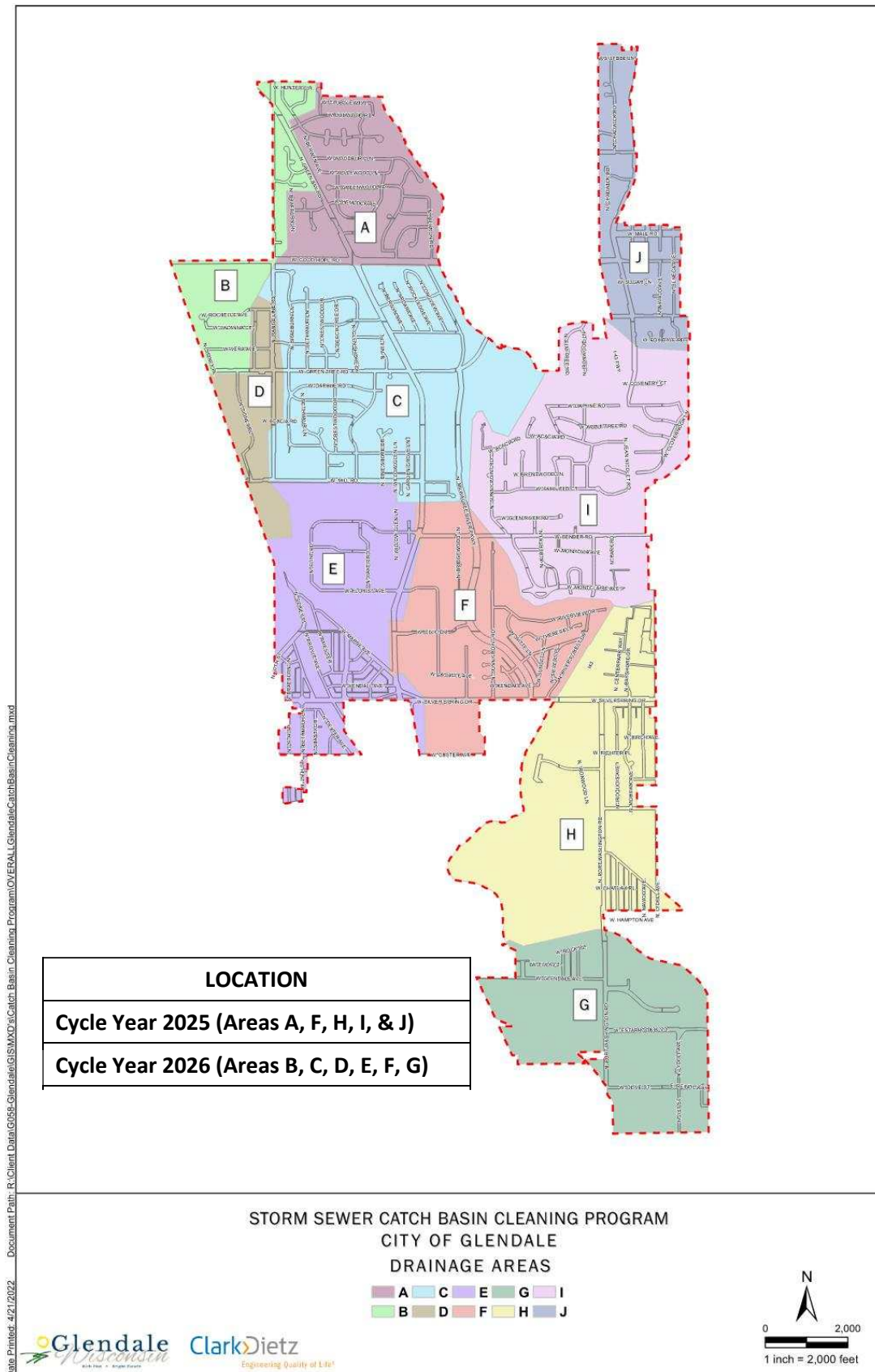
For all Unit Price Work, an amount equal to the sum of the extended prices (established for each separately identified item of Unit Price Work by multiplying the unit price times the actual quantity of that item). Unit Prices shall be the price submitted in contractor's bid.

The extended prices for Unit Price Work set forth as of the Effective Date of the Contract are based on estimated quantities. As provided in Paragraph 13.03 of the General Conditions, estimated quantities are not guaranteed, and determinations of actual quantities and classifications are to be made by Engineer.

Contract Awarded in the Amount of: \$144,160.90

Storm Sewer Inspections				
BASE BID DESCRIPTION	UNITS	CYCLE YEAR 2 ESTIMATED QUANTITY	UNIT PRICE	TOTAL PRICE
Storm Structure Inspection	EA	865	\$54.02	\$46,727.30
Catch Basin Cleaning	EA	865	\$112.64	\$97,433.60
BASE BID TOTAL:				\$144,160.90

STORM SEWER INSPECTION AREAS BY CYCLE YEAR



SUBJECT: Award of Floodplain Home Demolition Contract

FROM: Benjamin Polony, Assistant to the Administrator

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

Budget Summary: N/A
Budgeted Expenditure: \$42,560
Budgeted Revenue: \$42,560

STATUTORY REFERENCE:

BACKGROUND & ANALYSIS: Three homes were purchased through the 2024 Wisconsin Department of Natural Resources (WDNR) Municipal Flood Control Grant Program, supplemented by the Milwaukee Metropolitan Sewerage District (MMSD) under an intergovernmental agreement.

The three homes are now ready for demolition, with the lowest responsible bid from UJUNKY LLC at \$42,560, which was \$54,940 less than the next-highest bid. There will be no net impact on the City budget, as the WDNR grant and MMSD agreement fund all demolition costs. UJUNKY LLC performs home demolitions for both the City of Milwaukee and private clients.

The homes to be demolished are located at 1011 West Montclair, 5866 North River Forest, and 5834 North River Forest. The City will be reimbursed for all costs once the homes are demolished.

RECOMMENDATION: Consider authorizing the execution of the 2026 floodplain home demolitions contract to UJUNKY LLC, not to exceed \$42,560.

ACTION REQUESTED: Authorize the execution of the 2026 floodplain home demolitions contract to UJUNKY LLC, not to exceed \$42,560.

ATTACHMENTS:

Home Demo_Recomendation of Award



August 14th, 2026

Mr. Benjamin Polony
Assistant to the City Administrator
City of Glendale
5909 N Milwaukee River Pkwy
Glendale, WI 53209

Re: City of Glendale – 2026 Floodplain Home Demolitions - Recommendation for Contract Award

Dear Benjamin,

Two bids for the 2026 Floodplain Home Demolition Project were received and publicly opened on July 28, 2026. The overall project consists of the demolition of three residential homes located within the Milwaukee River Floodplain, including the removal of all above-grade structures and entire foundations. Following demolition, the excavated areas will be backfilled and the sites restored with vegetation as the final condition.

The following properties are included as part of this project:

1. 1011 W Montclair Ave, Glendale WI
2. 5866 N River Forest Dr, Glendale WI
3. 5834 N River Forest Dr, Glendale WI

A bid tabulation for the received bids is enclosed. We have reviewed the submitted bids and have the following comments:

1. Both of the bids were responsive in that they submitted the required bid security, signed the required pages, and fully completed the bid form.
2. The lowest sum total of the Base Bid was submitted UJUNKY LLC, in the amount of \$42,560.00. UJUNKY LLC bid was \$54,940.00 below the second low responsive bid submitted by Firebird Construction in the amount of \$97,500.00.
3. We spoke with UJUNKY LLC regarding their price being lower and they are comfortable to complete the project at their submitted price. UJUNKY performs many home demolitions for both the City of Milwaukee and private clients, and they have the personnel, equipment, and experience necessary to complete the work.
4. The project will be funded through the Milwaukee Metropolitan Sewerage District (MMSD) and the Wisconsin Department of Natural Resources (WDNR). All project costs including construction and engineering services are anticipated to be fully reimbursed through these funding sources, resulting in no direct cost to the city.

Based on our review of the bids submitted, we find UJUNKY LLC be the lowest, responsive, and responsible bidder and recommend they be awarded the contract for the City of Glendale 2026 Floodplain Home Demolitions in the amount of \$42,560.00.

If you have any questions, please do not hesitate to contact me.

Clark Dietz, Inc.

Andrew Ashely, PE, Project Engineer

cc: Ben Metzler, PE, Clark Dietz
encl: Bid Tabulation

SUBJECT: Authorization to Execute contracts for a new CCTV system with cloud storage for the PD, City Hall, DPW, and REM Park.

FROM: Chief Rhett Fugman

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

Budgeted Expenditure: \$712,948.48

STATUTORY REFERENCE:

BACKGROUND & ANALYSIS: The City currently utilizes three different audio/video recording operating systems (CCTV). The PD and City Hall currently use the same CCTV system. DPW and Richard E. Maslowski Community Park each have different CCTV systems. The PD remodel project included replacing the CCTV system for the areas being reconstructed. During the design phase, we requested a design contract addendum to include the jail, evidence processing room, the police garage, City Hall, Public Works, and Richard E. Maslowski Community Park. The design change order totaled \$100,000, so we negotiated an agreement with the contractual low bidder to include these areas. The contractor agreed to provide pricing and services at the same cost as the bid. Working directly with the contractor reduced costs by avoiding a design change order and paying the inspector to review the work.

The current CCTV cameras are antiquated, malfunction frequently, and the picture quality is typically not sufficient to capture necessary information. The camera system frequently malfunctions and does not provide reliable monitoring, including the jail. This new system would also provide cloud-based storage consistent with the City's IT model of not having physical servers on site. This new model would also allow better monitoring of the facilities, since they would all be on the same system rather than requiring staff to view three separate audio/video systems. The current camera systems are between 7 and 9 years old. Based on staff's evaluation of the system, we were able to reduce the number of cameras by four.

The agreement includes costs for system hardware, such as cameras, and installation. It also includes a 5-year locked-in cost for cloud-based storage. These costs were factored into the project's overall cost in the Capital Improvement Plan.

ITEM	HARDWARE	CLOUD-BASED STORAGE (5-YEAR)
Police Jail, Evidence & Garage	\$189,134.46.	\$186,143.66
City Hall (11 cameras)	\$56,577.46	\$52,034.59
Public Works (12 cameras)	\$76,162.87	\$58,644.76
REM Park (8 cameras)	56,070.08	\$38,180.60
TOTAL	\$377,944.87	\$335,003.61

These costs include all cloud-based subscription costs, including the cost of this service for the Police remodel cameras. The costs do not include the bid costs for the Police Remodel since that was awarded in the bid.

Convergent offers several cloud-based storage options. The 5-year plan offers the best value. The 5-year term also matches the CCTV system warranty.

The total for the CCTV project above, including 5 years of cloud storage, is \$712,948.48.

RECOMMENDATION: Staff recommends authorizing the execution of the contracts with Convergent for a new CCTV system for the PD, City Hall, DPW, and REM park that includes 5 years of cloud storage.

ACTION REQUESTED: Motion to authorize the execution of the agreement with Convergent for a new CCTV system for the PD, City Hall, DPW, and REM park that includes 5 years of cloud storage, not to exceed \$712,948.48.

ATTACHMENTS:

City of Glendale PD Parking Garage, Evidence Room & Jail CCTV & ACS Install Proposal August 2026 FINAL MM41967462P, Glendale City Hall CCTV & ACS Genetec 5 Year Licensing Proposal

August 2026 FINAL MM41967460P, City of Glendale DPW Public Works ACS & CCTV August
2026 Proposal FINAL MM41961740P, City of Glendale Community Park ACS & CCTV Install
Proposal August 2026 FINAL MM41961715P, Glendale PD ACS & CCTV Software Only Proposal 5
Year FINAL MM41972925P

August 19, 2026

Camosy Incorporated Wisconsin ("Customer" or "You") Quotation: MM41967462P
City of Glendale City Hall RFP#:
5909 N Milwaukee River Pkwy Glendale , Wisconsin 53209 License/Cert
Attention:

Reference: Glendale PD Parking Garage CCTV ACS
Install

On behalf of Convergent's global network of colleagues, I would like to personally thank you for providing Convergent with the opportunity to present this proposal addressing your electronic security needs.

Convergent's reputation for service excellence is backed by a foundational commitment to our core value of service, and we have been recognized as the #1 Systems Integrator by SDM Magazine. This recognition reflects the strong relationships Convergent has developed with the industry's top technology manufacturers, and our history of success with providing exceptional service to our customers.

Our guiding principle has always been to be our customers' best service provider. Our dedicated and certified team of professionals strives to uphold our customer-focused, service-based mission to make a daily difference for our customers. After achieving a successful on-time and on-budget project installation, Convergent will provide you with the industry's best ongoing service, including our 24/7 customer portal iCare, designed to track service work orders, project progress, and provide you with detailed metric reporting for continuous improvement.

The following security proposal is specifically designed to meet your needs. As your single point of contact, please feel free to contact me with any additional questions you may have. Thank you again for trusting Convergent as your partner.

Scope of Work

City of Glendale Police Department - Parking Garage, Sally Port, Jail & Evidence Room Integrated Access Control & Video Surveillance System

Project Overview

Convergent Technologies shall provide all materials, equipment, software licensing, installation services, programming, configuration, commissioning, testing, and training associated with the attached bill of materials for the deployment of an integrated access control and video surveillance system expansion at the City of Glendale Police Department.

The project will provide enhanced security capabilities throughout the Police Department Parking Garage, Sally Port, Jail, and Evidence Room areas by integrating Genetec Synergis access control, Mercury intelligent controller hardware, Genetec Security Center SaaS Premium, and Axis Communications IP cameras.

The solution shall integrate into the City of Glendale's existing Genetec Security Center SaaS environment, providing a unified security platform for access control management, video surveillance, event monitoring, cloud video storage, and system administration. Convergent's scope includes furnishing, installing, configuring, programming, commissioning, testing, and training for all equipment identified within the attached bill of materials.

Genetec Security Center SaaS Platform Materials Provided

Convergent shall provide all Genetec Security Center SaaS licensing, subscriptions, and cloud services included within the project bill of materials, including:

- Genetec Security Center SaaS Premium licensing
- Genetec Synergis access control integration
- Genetec Omnicast video management functionality
- Camera connection licensing
- Reader connection licensing
- Genetec Cloud Storage licensing
- Cloud video retention services
- Manufacturer software subscriptions and support services

The system shall expand the City of Glendale's existing Genetec Security Center SaaS deployment to support additional access control readers and video surveillance devices located within the Police Department Parking Garage, Sally Port, Jail, and Evidence Room areas.

Genetec Licensing Renewals



Upon expiration of the initial five-year Genetec Security Center SaaS licensing term, Convergint will work directly with the City of Glendale to provide the applicable renewal agreement.

This process is intended to ensure there is no interruption in licensing, cloud services, software updates, or manufacturer support, allowing the City's Genetec security platform to remain fully supported and operational.

Access Control System

Access Control Materials Provided

Convergint shall provide the following Genetec Synergis access control hardware, software, licensing, and associated components included within the project bill of materials:

- Genetec LifeSafety Power integrated access control enclosure
- Mercury MP1502 intelligent access control controller
- Mercury MR52 two-reader interface modules
- Genetec Synergis Cloud Link appliance
- Genetec Signo Series card readers
- Reader interface modules
- Access control communication hardware
- Controller accessories
- End-of-line supervision resistors
- Required manufacturer accessories and licensing

Access Control Equipment

The access control system shall include:

- Genetec integrated LifeSafety Power access control enclosure
- Mercury intelligent controller platform
- Mercury MR52 reader interface modules
- Genetec Synergis Cloud Link appliance
- Genetec Signo card reader technology
- Genetec Security Center SaaS reader licensing
- Associated access control hardware and accessories

Convergint Access Control Responsibilities

Convergint shall:

- Furnish all access control equipment identified within the project bill of materials.
- Install the Genetec LifeSafety Power access control enclosure.
- Install Mercury MP1502 intelligent controller hardware.
- Install Mercury MR52 interface modules.
- Install Genetec Synergis Cloud Link appliance.
- Install Genetec Signo card readers.
- Install associated access control hardware and accessories.
- Terminate field wiring at installed access control equipment.
- Configure Genetec Synergis access control.
- Configure Mercury controller communications.
- Configure reader communications utilizing OSDP where applicable.

- Configure reader assignments.
- Configure access control inputs and outputs.
- Configure access levels.
- Configure schedules, holidays, and system permissions.
- Configure system alarms and events.
- Perform controller enrollment and validation.
- Perform startup, commissioning, and operational testing.
- Provide administrator and operator training.

Video Surveillance System

Materials Provided

Convergent shall provide the following Axis Communications IP cameras, mounting hardware, licensing, and accessories included within the project bill of materials:

- Axis P3737-PLE multisensor cameras
- Axis P3285-LV fixed dome cameras
- Axis T94N01D pendant mounting kits
- Axis T91D61 wall mounts
- Axis T91A64 corner brackets
- Genetec camera connection licensing
- Genetec Cloud Storage licensing

The video surveillance system shall integrate into the City of Glendale's existing Genetec Security Center SaaS platform.

Convergent Video Surveillance Responsibilities

Convergent shall:

- Furnish all camera equipment identified within the project bill of materials.
- Install all Axis cameras.
- Install associated Axis mounting hardware.
- Install pendant mounts, wall mounts, and corner brackets where applicable.
- Connect cameras to owner-provided network cabling.
- Configure camera network settings in coordination with City IT.
- Update camera firmware to current supported versions.
- Configure camera resolution settings.
- Configure streaming profiles.
- Configure compression settings.
- Configure frame rates.
- Configure motion settings.
- Configure analytics where applicable.
- Configure cameras within Genetec Security Center SaaS.
- Configure camera naming conventions.
- Configure cloud storage assignments.
- Configure recording policies.
- Point, aim, and optimize camera views.
- Perform video system commissioning.
- Validate live video and recording functionality.
- Provide operator training.

Electrical Contractor / General Contractor Responsibilities

Access Control Infrastructure

The General Contractor and/or Electrical Contractor shall provide and install all required access control infrastructure, including:

- **All access control low-voltage cabling.**
- All cable pathways, conduit, raceways, and supports required for device installation.
- Junction boxes and backboxes.
- Door hardware.
- Electrified locking hardware.
- Electric strikes.
- Magnetic locks.
- Electrified panic hardware.
- Door contacts.
- Request-to-exit devices.
- Emergency release devices.
- Door loops and power transfers.
- High-voltage electrical service.
- Dedicated power circuits for access control equipment.
- Final adjustment and verification of all door hardware.

The General Contractor and/or Electrical Contractor shall provide and install all required access control cabling from each device location back to the designated headend/controller locations.

All cabling shall be:

- Properly installed.
- Tested.
- Labeled.
- Accessible prior to Convergent mobilization.

If new cabling is required, the General Contractor and/or Electrical Contractor shall provide and install all cabling to the end device location with a minimum 15-foot service loop drop at each access control device location, including:

- Card reader locations.
- Door contact locations.
- Request-to-exit device locations.
- Controller/panel locations.
- Associated access control field devices.

The 15-foot service loop shall remain accessible to support final installation, termination, serviceability, and future maintenance.

Video Surveillance Infrastructure Responsibilities

The General Contractor and/or Electrical Contractor shall provide and install:

- All Category 6 network cabling.
- All camera cabling from device locations to network switch locations.

- Conduit, raceways, sleeves, and pathway infrastructure.
- Exterior penetrations.
- Weatherproofing.
- Junction boxes.
- Mounting provisions not specifically included within the bill of materials.
- Network cable terminations.
- Network switching.
- Power over Ethernet (PoE) infrastructure.
- Network connectivity.

If new cabling is required, the General Contractor and/or Electrical Contractor shall provide and install all cabling to the end device location with a minimum 15-foot service loop drop at each access control device location.

All camera cabling shall be tested, labeled, and available prior to Convergent installation activities.

Information Technology Responsibilities

The City of Glendale IT team shall provide:

- IP addressing.
- VLAN configuration.
- Network switch configuration.
- DHCP and DNS services.
- Firewall configuration.
- Internet connectivity.
- Required network bandwidth.
- Cybersecurity approvals and policies.
- Network access required for Genetec Security Center SaaS connectivity.

System Testing & Commissioning

Upon completion of installation activities, Convergent shall:

- Verify communication between access control hardware and Genetec Security Center SaaS.
- Verify communication between cameras and Genetec Security Center SaaS.
- Test all installed readers.
- Validate access control functionality.
- Verify system alarms and events.
- Verify camera live view operation.
- Verify video recording and cloud storage functionality.
- Validate user permissions and system configuration.
- Complete operational testing.
- Demonstrate system operation.
- Provide administrator and operator training.
- Complete final system turnover.

General Clarifications & Exclusions

- Convergent's scope includes furnishing, installing, programming, configuring, commissioning, testing, and training for all equipment identified within the attached bill of materials.
- Convergent shall install all listed access control hardware, controllers, Cloud Link appliance, card readers, cameras, and associated mounting hardware.
- **Convergent shall not provide or install low-voltage cabling.**
- The General Contractor and/or Electrical Contractor is responsible for furnishing and installing all cabling required for access control devices and video surveillance cameras.
- All cabling shall include a minimum 15-foot service loop drop at each device location unless otherwise approved by Convergent in writing.
- All owner-provided wiring and infrastructure shall be complete, tested, labeled, and available prior to Convergent mobilization.
- Customer-provided network infrastructure, switching, internet connectivity, cybersecurity services, and IT configuration are excluded unless specifically identified within this proposal.
- Final programming, testing, and training shall occur after all infrastructure requirements have been completed and verified operational.
- Any equipment, devices, labor, programming, or services outside the attached bill of materials shall be considered outside the scope of work unless authorized through an approved written change order.
- Quantities of materials, licensing, and equipment identified within the attached bill of materials are considered final.
- Convergent shall coordinate installation activities with the City of Glendale, Police Department personnel, General Contractor, Electrical Contractor, and IT staff to support successful project completion while minimizing disruption to Police Department operations.

Convergent cannot guarantee the security of the devices it installs or of Customer's IT environment, no networked system is completely secure, and Customer remains ultimately responsible for its IT environment.

Materials

Line	Qty	Part	Description	Manufacturer
1	Access Control			
2	1.00	SY-DV16RD-E8M2	LifeSafety Power - Genetec enclosure - 12V & 24VDC 400W 110V 60HZ 16 Reader 8 Mercury and Cloudlink E8M2 Standard	genetec
3	1.00	SY-DV8RD-E4M	LifeSafety Power - Genetec enclosure - 12V & 24VDC 150W 110V 60HZ 8 Reader 4 Mercury or 3 Mercury and Cloudlink E4M Standard - Requires double stacking (2) Mercury boards with hinged standoffs to maintain full reader count with Cloudlink	genetec
4	1.00	MP1502	MERCURY MP1502 INTELLIGENT CONTROLLER (2 DOORS, UP TO 4 READERS WITH OSDP) - Add GSC-SY-X-1RE for reader connections	genetec

Line	Qty	Part	Description	Manufacturer
5	5.00	MR52-S3	Mercury MR52 2-reader interface module Series 3 (8 inputs, 6 relays, PCB only)	genetec
6	12.00	SY-40NKS-00-000000	SIGNO 40,BLK/SLVR,PIG,CRD PFL STD,MA RDY,FMT:ASP10022,WIEG,32-B MSB,EM:32-B,LED:RED,FLSH:GRN,BZR,SRF:ON,IPM:OFF,VEL:OFF,TAP	Genetec
7	30.00	GI-66441	Resistor 2-1k 1/8 Watt; EA	G.R.I. Telemark Corp.
8	Cameras			
9	5.00	AXC-02634001	AXIS P3737-PLE	AXIS
10	5.00	AXC-02980001	AXIS P3285-LV-2 MP dome camera	AXIS
11	10.00	Z4-03138001	AXIS Q9227-SLV STEEL	AXIS
12	Accessories			
13	3.00	1017660	T94N01D PENDANT KIT FOR P3717-PLE IP CAM 1.5 NPS THREAD WALL MOUNT	AXIS
14	3.00	541497	T91D61 WALL MOUNT AL WH W/ 1.5 NPS THREAD FOR FIXED DOME PENDANT KITS	AXIS
15	3.00	AXC-5017-641	AXIS T91A64 Corner Bracket	AXIS
16	Hardware			
17	1.00	SY-CLOUDLINK-G2	Synergis™ Cloud Link with 4GB of RAM, 16GB Flash, second generation, installed with Synergis™ access control firmware, four RS-485 ports, PoE.	genetec
18	Video Management / SaaS Solution			
19	35.00	SCC-PREMIUM-1C-5Y	Security Center SaaS Premium - One camera lens connection for up to 5 years	genetec
20	12.00	SCC-PREMIUM-1R-5Y	Security Center SaaS Premium - One reader connection for up to 5 years	genetec
21	5.00	SCC-CS-2M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 2MP up to 5 years	genetec
22	10.00	SCC-CS-5M3M-5Y	Cloud Storage: Up to 3 months of video retention for a camera lens with a resolution of up to 5MP up to 5 years	genetec
23	30.00	SCC-CS-5M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 5MP up to 5 years	genetec

Total Project Price	\$ 189,134.47
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5 Year Genetec Licensing: **\$99,008.19**

Clarifications and Exclusion

1. All work proposed herein, shall be performed during normal business hours Monday through Friday 8:00 am - 5:00 pm.
2. Low voltage wiring shall be installed via open air code approved methods.
3. Provision or installation of conduit, wire, boxes, fittings or other electrical installation materials unless specifically listed under Inclusions or Bill of Materials.
4. Permits or associated fees are not included.
5. Customer to provide static IP addresses and network connections at panel locations.
6. Customer to provide a secured staging & storage area for project related materials.
7. Pricing assumes that electronic Auto CAD files are available from customer for our use in creating submittal drawings.
8. Fifty percent (50%) of the proposed sell price shall be payable to Convergent for project mobilization. Mobilization shall be invoiced and due upon customer acceptance of this proposal.
9. Proposal does not include sales tax unless otherwise noted.
10. Anything in the Contract Documents notwithstanding, in no event shall either Contractor or Subcontractor be liable for special, indirect, incidental or consequential damages, including commercial loss, loss of use, or lost profits, even if either party has been advised of the possibility of such damages.
11. Convergent reserves the right to negotiate mutually acceptable contract terms and conditions with customer by making mutually agreeable changes to the formal contract included in the Bid Documents.
12. Supply Chain Delays & Price Adjustments: Customer acknowledges that supply chain disruptions and shipping delays may occur for reasons beyond Convergent's reasonable control and agrees to grant reasonable extensions for such delays. Pricing is based on current market conditions and excludes increases due to tariffs, duties, manufacturer-imposed surcharges, or other cost increases arising from trade policy, regulatory actions, or external factors beyond Convergent's control. If such cost increases arise, Convergent will submit a formal change order, and Customer agrees to approve reasonable adjustments. Convergent will use commercially reasonable efforts to minimize such increases.

REVIEW IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION PRIOR TO USING A CONVERGINT-INSTALLED SYSTEM: See the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergent.com/terms.

IMPORTANT NOTICE

You requested that Convergint provide you with certain security and safety products and services. By using these products and services, you acknowledge that:

- **Under no circumstances should Convergint-provided products and services be your sole method of security or safety.** Effective security and safety require a multi-layered approach involving people, processes, and technologies. Convergint-provided products and services do not guarantee security or safety, will not detect or prevent all threats or risks all the time (including threats they are designed to detect), and will not ensure overall safety and security. You are ultimately responsible for your people, premises, and property, including for maintaining an effective response plan and promptly implementing your response plan in response to alarms or threats.
- **All security products and services have limitations.** No product or service can guarantee safety or security. It is your responsibility to ensure you are informed about product or service limitations and that you regularly test and validate the products and safety plans. Reach out to your Convergint account executive to learn how our support services can help. And if you have a service plan, you are responsible for promptly notifying Convergint in the event of any defect, malfunction, or performance issue with the products and services.
- **Various factors can impact product performance.** Selecting products and settings may involve tradeoffs between the level of security and safety on the one hand and speed, convenience, and cost on the other hand. Convergint can give you guidance, but you are ultimately responsible for selecting products and settings based on your organization's risk profile and tolerance.
- **The products are made by third-party manufacturers, not Convergint.** You are bound by and must use, test, and maintain the products in accordance with the manufacturer's terms and instructions. Convergint does not independently validate the accuracy of claims or statements made by manufacturers, and makes no assurances regarding their accuracy. You are responsible for using the products and services in compliance with laws and regulations applicable to you or as permitted in your jurisdiction.
- **All products and services are governed exclusively by a final agreement.** No advertisement, literature, brochure, website, or statements made during the sale process or otherwise (whether orally or in writing) should be interpreted as a promise, warranty, or other assurance.
- **You have reviewed the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergint.com/terms.**

Performance Items

Items Included	
Installation of CCTV Cameras	Lifts
Loading Software on Customer Provided Computer	Material (listed in the BOM)
Mounting/Termination of Proposed Devices	One-Year Warranty on Labor
One-Year Warranty on Parts	Owner to Provide Static IP Addresses
Owner Training	Project Management
Servers by Others	System Programming
Testing of all Proposed Devices	Workstations by Others
Items Excluded	
120 VAC Power and Fused Disconnect Switch	120 VAC Power Receptacles
Additional Lighting Requirements for Cameras	Applicable Taxes
Attend General Contractor Project Meetings	Attend Owner Project Meetings
Authority having Jurisdiction permit drawing (requires customer CAD)	Cable
Ceiling Tiles and Ceiling Grid Repairs	Connection to Building Fire Alarm Panel
Correction of Wiring Faults Caused by Others	Door wiring typical connections
Electrical Installation Permit	Electrified Door Locking Hardware
Engineering and Drawings	Equipment rack layout drawing
FA Permit and Plan Review Fees	Fire Stopping (Excludes Existing Penetrations)
Fire Watch	Floor Coverings for Lifts
Floor plan with device placement and numbering (requires customer CAD)	Freight (prepaid)
Horizontal Core Drilling	Installation of Bridle Rings
Installation of Conduit, Boxes and Fittings	Installation of Control Equipment Enclosures
Installation of Control Panels	Installation of Intercom Systems
Installation of Intrusion Panels	Installation of Low Voltage Wire
Installation of Network Cabling to Card Readers	Installation of Network Cabling to IP Cameras
Installation of Network Cabling to IP Intercoms	Installation of Specialty Backboxes
Installation of Terminal Cabinets	Installation of Video Recorders (DVR/NVR)
Installation of Wire and Cable	Installation of Wire Hangars
Low Voltage Permits	On-Site Lockable Storage Facility
Operations & Maintenance Manuals	Owner to Provide DHCP Lease Reservations for Network Connected Devices
Panel Wall Elevation drawing (may require customer CAD)	Panel wiring with point to point connections
Patch and Paint	Payment & Performance Bonds
Record Documentation (As-Built)	Riser drawing with home run wiring
Servers by Convergent	Specialty Backboxes
Submittal Drawings	System Engineering
System is Design-Build	System Meets Plans/Drawings
Terminal Cabinets	Termination of Control Equipment Enclosures
Vertical Core Drilling	Wire
Workstations by Convergent	



Total Project Investment:	\$ 90,126.28
5-Year Licensing's Total Project Investment:	\$ 99,008.19
Total Project Investment:	\$ 189,134.47

Thank you for considering Convergent for your Security needs. If you have any questions or would like additional information, please don't hesitate to contact me immediately. If you would like to proceed with the scope of work as outlined in this proposal, please sign below and return to my attention.

Sincerely,

Max Maier

Convergent
Max Maier

By signing below or accepting the services described in this proposal, Customer accepts and agrees to this proposal, including the enclosed Terms and Conditions, along with any addendums or exhibits that may be attached or referenced therein. Any additional or contrary terms, including on a Customer PO, are expressly rejected. By signing, you represent and warrant that you have authority to accept this proposal on behalf of Customer.

Customer Name (Printed)	August 19, 2026 Date
Authorized Signature	Title

1.0 INTRODUCTION AND DEFINITIONS

Throughout the attached document, including these Terms and Conditions and any attachments (together, the "Agreement"), the term "Convergent" refers to the Convergent affiliate operating in the state or province in which the Deliverables are performed. The term "Customer" refers to the contracting entity identified in the signature block. This Agreement is intended to establish a clear, cooperative foundation between Convergent and Customer. Convergent values transparent communication, mutual respect, and shared responsibility to ensure that each project and service engagement proceeds safely, efficiently, and to the parties' mutual satisfaction.

Important Notice: Products and services provided by Convergent are intended to help reduce risks to security and safety but cannot guarantee security or safety. Customer remains responsible for the overall security and safety of people and premises, and shall comply with all applicable laws, rules, regulations, and usage instructions in its use of the products and services. Convergent provides additional product safety and service information at <https://www.convergent.com/terms/> (see "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION"), which Customer acknowledges that it has read and understood.

1.1 "Installation Work" means the installation, configuration, programming, commissioning, or integration activities performed by Convergent under this Agreement and described in the attached document. The Work includes furnishing and installing materials, equipment, and systems, and performing all related labor and documentation necessary to complete the installation.

1.2 "Support Services" means the recurring, periodic, or as-needed maintenance, inspection, testing, support, or repair activities performed by Convergent under this Agreement and described in the Service Agreement. Support Services are intended to sustain, tune, repair, update, patch, or restore systems after installation and may include remote support, scheduled visits, break/fix, and other agreed maintenance tasks.

1.3 "Deliverables" means collectively the Installation Work and the Support Services, together with Convergent's other obligations expressly set forth in this Agreement, but excluding Third Party Products.

1.4 "Third Party Products" means software, hardware, services, or equipment for which Convergent is a distributor/reseller and not the manufacturer or developer ("OEM"). Third Party Products are governed solely by the OEM's applicable end-user license or other terms and conditions ("Third Party Terms"), including those available under "Third Party Terms" at [convergent.com/terms](https://www.convergent.com/terms). Customer's use of Third Party Products constitutes acceptance of the Third Party Terms, which apply directly between Customer and the OEM and are separate from, and do not merge with or modify, this Agreement. Convergent provides no warranties or guarantees for Third Party Products and is not responsible or liable for any defects, losses, damages, performance, security, compliance, or other issues arising from them.

PART A – INSTALLATION AND TIME AND MATERIALS

A1. **Scope of Work.** Convergent will perform the Installation Work described in the attached document in accordance with the agreed schedule and specifications.

A2. **Customer will perform the following, and delays caused by Customer's failure to perform these responsibilities will entitle Convergent to an equitable adjustment to schedule and pricing:**

- Provide site access and reasonable working conditions;
- Approve submittals promptly;
- Supply required electrical service;
- Remove obstacles and safety hazards; and
- Participate in testing and project closeout.

A3. Invoicing.

a. **Installation Mobilization Payment.** Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, fifty percent (50%) of the total Installation Work contract value shall be invoiced upon the Customer's written acceptance of this proposal. Such invoice represents a mobilization payment to cover initial project costs, including but not limited to procurement, scheduling, resource allocation, and project initiation activities. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

b. **Progress Invoicing.** Convergent will issue monthly progress invoices for Installation Work completed or a final invoice upon completion.

A4. **Change Orders.** Either party may request changes to the Installation Work by written change order. Adjustments to schedule, cost, or scope will be made equitably. Convergent has no obligation to proceed until the parties mutually agree.

A5. Termination for Convenience – Installation Work

Either party may terminate Installation Work for convenience upon thirty (30) days' written notice.

Upon such termination, Customer shall pay Convergent:

- All unpaid charges for Installation Work performed (whether invoiced or not);
- All material costs incurred through the termination date;
- All reasonable non-cancelable obligations (including ordered materials) incurred prior to Convergent's receipt of termination notice; and
- All pass-through expenses, including restocking fees, without markup unless otherwise stated in this Agreement.

All such charges shall be invoiced as though the Installation Work was completed as of the termination date. Compensation for materials supplied but not installed shall include Convergent's standard sales markup. Convergent shall not recover lost profits on unperformed Installation Work.

PART B – SERVICES AGREEMENT

B1. **Scope and Term.** Convergent will provide Support Services beginning on the Start Date and continuing through the Initial Term set forth therein. In the event of a conflict between Part B and Part C, Part B controls for Support Services.

B2. **Acceptance Testing.** If the systems or Third Party Products covered by the Support Services are altered by others, Convergent may require reacceptance testing, remove affected systems from coverage, or terminate this Agreement upon thirty (30) days' notice. Customer is responsible for any additional costs resulting from such alterations.

B3. **Annual Service Fee Invoicing.** Service invoices will be issued monthly, quarterly, or annually, as indicated in the attached document. Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, the full contract value for the first year of Support Services shall be invoiced upon the Customer's written acceptance of this proposal. Each subsequent contract year shall be invoiced for its full annual value thirty (30) days prior to the applicable renewal date. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

B4. **Changes.** Either party may request changes to the Support Services by written change order. Equitable adjustments to schedule, frequency, or pricing will be made as necessary. Convergent has no obligation to proceed until mutually agreed.

B5. **Renewal.** Service Agreements may automatically renew for successive one-year terms at the then-current pricing unless either party gives at least thirty (30) days' written notice prior to expiration of the current term.

B6. **Cancellation.** Customer may terminate a Support Services Agreement for convenience upon thirty (30) days' written notice. Such termination shall be subject to the applicable Early Termination Charge below.

(a) **One-year Agreement.** If the Agreement is one (1) year in duration, all remaining payment obligations for the first-year term shall be accelerated and become immediately due as an agreed early termination charge ("One-Year Early Termination Charge").

(b) **Multi-Year Agreement.** If the Agreement is more than one (1) year in duration, all remaining payment obligations for the then-current contract year shall be accelerated, plus a termination fee equal to fifty percent (50%) of the remaining fees for the balance of the term (the "Multi-Year Early Termination Charge").

Each of the foregoing, as applicable, is an "Early Termination Charge."

The parties agree that the applicable Early Termination Charge constitutes a reasonable estimate of damages and is not a penalty. The applicable Early Termination Charge shall be paid in full within thirty (30) days after the effective date of termination. Customer shall have no right of setoff against any Early Termination Charge. All prepaid fees are non-refundable.

PART C – GENERAL TERMS (APPLICABLE TO ALL DELIVERABLES)

C1. **Payment Terms.** All invoices are due within thirty (30) days of the invoice date. Late payments accrue interest at 1.5% per month (or the maximum rate permitted by law). Convergent may suspend Support Services and Installation Work without liability for non-payment. If suspension or demobilization occurs due to Customer's non-payment, Customer will reimburse Convergent for all reasonable demobilization and remobilization costs, including labor, travel, equipment, and schedule recovery expense.

C2. **Pricing.** Prices are for only those items included in the attached document and exclude unforeseen or unknown conditions. Convergent pricing is based on the then-current price list. Convergent may adjust pricing annually for multi-year Support Services Agreements and multi-year Installation Work, as applicable, based on rate schedules, unit rates, or time-and-materials. Any such adjustment shall apply prospectively upon notice. Fixed-price, lump-sum Installation Work shall not be subject to annual adjustment except by written change order. If a Force Majeure event directly increases Convergent's documented costs of performance, the parties shall execute an equitable change order reflecting the actual, reasonable cost impact.

C3. **Taxes.** Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, all prices are exclusive of all applicable federal, state, provincial, local, or foreign taxes, including, without limitation, sales, use, excise, value-added, gross receipts, or similar transaction taxes. All such taxes shall be added to the invoice and are the sole responsibility of the Customer. Any tax amounts referenced in this document are estimates provided for informational purposes only and are not binding. The actual taxes assessed will be determined in accordance with applicable laws and regulations in effect at the time of invoicing and will be calculated based on the final contract value and the jurisdiction(s) governing the transaction. The Customer shall pay all taxes as invoiced unless a valid tax exemption certificate is provided in advance of billing.

C4. **Compliance with Law, Safety, and Site Conditions.** Each party will comply with applicable laws and regulations. Convergent will follow Customer's safety program if provided prior to commencing Deliverables.

C5. **Monitoring Services.** These Terms and Conditions apply to Installation and Support Services only. These Terms and Conditions do not apply to Monitoring Services, which are governed exclusively by the Monitoring Services Terms and Conditions available at <https://www.convergent.com/terms/>. Customer's acceptance of this proposal constitutes acceptance of the Monitoring Services Terms and Conditions.

C6. **Weapons Detection.** If Convergent provides Weapons Detection Systems or Services, such Systems and Services are further governed by the Weapons Detection Addendum available at <https://www.convergent.com/terms>.

which is incorporated herein by reference in its entirety and shall control in the event of a conflict with this Agreement. "Weapons Detection Systems or Services" means any "Systems" and/or "Services" as each are defined in the Weapons Detection Addendum.

C7. **Hazardous Materials.** If hazardous materials or unsafe conditions are discovered that were not caused by Convergent, Convergent may stop working until it determines that it is safe to resume. Customer shall indemnify Convergent for losses resulting from undisclosed hazardous materials or unsafe conditions.

C8. **Insurance.** Convergent will maintain the following minimum coverages during the term of this Agreement: Workers' Compensation: Statutory limits Employer's Liability: \$1,000,000 per occurrence/aggregate | Commercial General Liability: \$1,000,000 per occurrence / \$2,000,000 aggregate | Automobile Liability: \$1,000,000 per occurrence/aggregate | Excess/Umbrella Liability: \$5,000,000 per occurrence/aggregate.

C9. **Indemnification.** To the fullest extent permitted by law, Convergent shall indemnify, defend, and hold Customer harmless from third-party claims for bodily injury or property damage to the extent caused by Convergent's negligence.

C10. **Special Offerings.** If Deliverables include intrusion detection, detection of specific threats to people or property (including gunshot, shooter, or explosives detection), drones, robotics, mass notification, or ballistics or explosives protection ("Special Offerings"), then to the fullest extent allowed by law, Convergent's indemnification, defense, and hold harmless obligations do not apply to the Special Offerings, and Customer shall notwithstanding anything else in this Agreement (including any limitations, exclusions, or caps on liability or damages of any kind) fully indemnify, defend, and hold Convergent harmless from and against all third party claims, demands, allegations, liabilities, damages, or costs (including reasonable attorneys' fees) arising from or related to Special Offerings except to the extent of Convergent's gross negligence integrating the Third Party Products.

C11. **Limitation of Liability.** EXCEPT AS EXPRESSLY STATED HEREIN, TO THE FULLEST EXTENT ALLOWED BY LAW NEITHER PARTY SHALL BE LIABLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR SPECIAL DAMAGES, INCLUDING LOSS OF USE OR PROFIT. TO THE FULLEST EXTENT ALLOWED BY LAW, THE AGGREGATE LIABILITY OF CONVERGENT ARISING FROM OR RELATED TO THE DELIVERABLES SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY CUSTOMER DURING THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM. THESE LIMITS APPLY REGARDLESS OF THE THEORY OF LIABILITY. THESE LIMITATIONS SURVIVE AND APPLY EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

C12. **Warranty.** Warranties for Convergent's Deliverables are described in the Limited Warranty for Products and Services available at <https://www.convergent.com/terms/>, which is in effect as of the effective date of this Agreement and is incorporated by reference as if set forth herein in full.

C13. **Personal Data and Security.** Convergent's responsibilities for privacy and information security exclude Third Party Products, except to the extent of information processing performed directly by its personnel or subcontractors. Processing by third-party manufacturers or OEMs is governed by Third Party Terms, and OEMs are not Convergent's subcontractors or subprocessors. Customer remains responsible for its data compliance and system security. If required to deliver the requested services, Convergent may access the Customer's information systems. Convergent is not responsible for losses or harm resulting from following the Customer's instructions or from the use of Customer-specified or third-party remote access tools.

C14. **Intellectual Property.** Convergent retains ownership of all intellectual property in its drawings, technical documentation, and related materials ("Documentation"). OEMs retain ownership of all rights in Third Party Products. Customer's use of any Documentation or Third Party Product is limited to the purposes of this Agreement.

C15. **Termination for Cause.** Subject to the terms of this Agreement, either party may terminate this Agreement for material breach after giving written notice and at least thirty (30) days to cure. If the breach is not cured, termination may occur after fifteen (15) days' additional written notice. Convergent may suspend performance during any cure period for Customer's breach without liability.

C16. **Governing Law and Dispute Resolution.** This Agreement is governed by the laws of the state or province where the Deliverables are provided ("Venue"). Any disputes that cannot be resolved through management-level discussions shall be settled by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association, if Venue is in the U.S. or the ADR Institute of Canada, if Venue is in Canada. The prevailing party is entitled to recover reasonable attorney fees and costs. The award of the arbitrator(s) shall be enforceable in any court having jurisdiction.

C17. **Force Majeure.** Neither party shall be liable for delays or failures due to causes beyond reasonable control, including but not limited to natural disasters, labor disputes, tariffs, supply shortages, acts of government, or other events of force majeure. Time for performance shall be extended as reasonably necessary.

C18. **Miscellaneous.** This Agreement, together with the attached document and any referenced addenda, represents the entire understanding between Convergent and Customer regarding the Deliverables. It supersedes all prior or contemporaneous discussions, proposals, negotiations, or agreements, whether written or oral, relating to the same subject matter. This Agreement may only be modified in writing signed by both parties. If any provision is held invalid, the remaining provisions remain in effect. Neither party may assign this Agreement without written consent, except that a party may assign to an affiliate or successor

without consent. The parties are independent contractors. Notices must be in writing and are effective upon receipt. An Email to legal.notices@convergent.com shall suffice for Convergent. The sections on payment, warranty, indemnity, limitation of liability, and disputes survive termination. The parties require that this Agreement be written in English. Les parties ont requis que cette convention soit rédigée en anglais. The parties acknowledge that they have read and understood this Agreement and agree to be bound by its terms.

August 19, 2026

Camosy Incorporated Wisconsin ("Customer" or "You") Quotation: MM41967460P
City of Glendale City Hall RFP#:
5909 N Milwaukee River Pkwy Glendale , Wisconsin 53209 License/Cert
Attention:

Reference: Glendale City Hall CCTV & ACS Genetec
Upgrade

On behalf of Convergent's global network of colleagues, I would like to personally thank you for providing Convergent with the opportunity to present this proposal addressing your electronic security needs.

Convergent's reputation for service excellence is backed by a foundational commitment to our core value of service, and we have been recognized as the #1 Systems Integrator by SDM Magazine. This recognition reflects the strong relationships Convergent has developed with the industry's top technology manufacturers, and our history of success with providing exceptional service to our customers.

Our guiding principle has always been to be our customers' best service provider. Our dedicated and certified team of professionals strives to uphold our customer-focused, service-based mission to make a daily difference for our customers. After achieving a successful on-time and on-budget project installation, Convergent will provide you with the industry's best ongoing service, including our 24/7 customer portal iCare, designed to track service work orders, project progress, and provide you with detailed metric reporting for continuous improvement.

The following security proposal is specifically designed to meet your needs. As your single point of contact, please feel free to contact me with any additional questions you may have. Thank you again for trusting Convergent as your partner.

Scope of Work

City of Glendale City Hall – Integrated Access Control & Video Surveillance System Project Overview

Convergent Technologies will provide all materials, equipment, licensing, software, installation services, programming, configuration, commissioning, testing, and training associated with the attached bill of materials for the deployment of an integrated access control and video surveillance system utilizing Genetec Security Center SaaS Premium, Genetec Synergis access control, Mercury access control hardware, HID Signo card readers, and Axis Communications IP cameras.

The system shall provide a unified security management platform integrating access control and video surveillance functionality through the Genetec Security Center SaaS platform.

Convergent's scope includes furnishing and installing all equipment identified within the project bill of materials, including access control panels, Mercury controllers, Synergis Cloud Link appliance, card readers, Axis cameras, camera mounting hardware, software licensing, system programming, configuration, commissioning, testing, and end-user training required to deliver a fully functional and operational security management platform.

Genetec Security Center SaaS Licensing

Convergent shall provide and configure the Genetec Security Center SaaS Premium platform and associated licensing included within the project bill of materials.

The solution shall include:

- Genetec Security Center SaaS Premium platform
- Genetec Synergis access control integration
- Genetec Omnicast video management functionality
- Genetec camera connection licensing
- Genetec reader connection licensing
- Genetec Cloud Storage licensing
- Five-year Genetec SaaS licensing term

Licensing Included

Convergent shall provide:

- Genetec Security Center SaaS Premium camera connection licensing
- Genetec Security Center SaaS Premium reader connection licensing
- Genetec Cloud Storage licensing supporting one month of retention based on camera resolution requirements

Cloud storage licensing shall include:

- Camera retention licensing supporting up to 2MP camera resolution
- Camera retention licensing supporting up to 12MP camera resolution

Licensing Renewals

Upon expiration of the initial five-year Genetec Security Center SaaS licensing term, Convergent will work directly with the City of Glendale to provide the applicable renewal agreement.

This process is intended to ensure there is no lapse in licensing, cloud services, software updates, or manufacturer support, allowing the City of Glendale's Genetec platform to remain fully supported and operational.

Access Control System

Access Control Materials Provided by Convergent

Convergent shall provide and install the following Genetec Synergis access control hardware, software, licensing, and associated components included within the project bill of materials:

- Genetec Synergis access control software licensing
- Genetec Security Center reader connection licensing
- Genetec LifeSafety Power integrated access control enclosure
- Mercury MP1502 intelligent access control controller
- Mercury MR52 Series 3 two-reader interface modules
- Genetec Synergis Cloud Link appliance
- Genetec Signo Series card readers
- Access control communication modules
- Controller accessories
- Associated resistors and system accessories
- Manufacturer-required firmware and configuration tools
- All required hardware identified within the project bill of materials

Access Control Equipment Included

Convergent shall furnish and install:

- (1) Genetec LifeSafety Power integrated access control enclosure with Mercury controller integration
- (1) Mercury MP1502 Intelligent Controller
- (4) Mercury MR52 Series 3 Two-Reader Interface Modules
- (1) Genetec Synergis Cloud Link Appliance
- (9) Genetec Signo 20 Card Readers
- (20) Associated access control resistors/accessories
- All associated access control licensing and software configuration

Convergent Access Control Responsibilities

Convergent shall:

- Provide all access control hardware, software, and licensing identified within the bill of materials.
- Install access control enclosure, Mercury controllers, MR52 interface modules, Synergis Cloud Link appliance, and card readers.
- Configure Mercury intelligent controller hardware.

- Configure Mercury MR52 interface modules.
- Configure Synergis Cloud Link communications.
- Configure OSDP reader communication.
- Configure Genetec Synergis access control functionality.
- Configure access levels, schedules, holidays, users, permissions, and system events.
- Configure reader functionality and system parameters.
- Perform system startup, commissioning, testing, and validation.
- Troubleshoot system operation during commissioning.
- Provide basic administrator and operator training.

Video Surveillance System

Video Surveillance Materials Provided by Convergent

Convergent shall provide and install the following Axis Communications video surveillance equipment, mounting hardware, licensing, and accessories included within the project bill of materials:

- Axis P3737-PLE multisensor cameras
- Axis P3285-LV fixed dome cameras
- Axis T94N01D pendant mounting kits
- Axis T91D61 wall mounts
- Axis T91A64 corner brackets
- Genetec Security Center camera connection licensing

The camera system shall be integrated into the Genetec Security Center SaaS platform.

Convergent Video Surveillance Responsibilities

Convergent shall:

- Furnish all camera equipment identified within the project bill of materials.
- Install all Axis cameras.
- Install associated Axis mounting hardware.
- Install pendant mounts, wall mounts, and corner brackets where applicable.
- Connect cameras to owner-provided network cabling.
- Configure camera network settings in coordination with City IT.
- Update camera firmware to current supported versions.
- Configure camera resolution settings.
- Configure streaming profiles.
- Configure compression settings.
- Configure frame rates.
- Configure motion settings.
- Configure analytics where applicable.
- Configure cameras within Genetec Security Center SaaS.
- Configure camera naming conventions.
- Configure cloud storage assignments.
- Configure recording policies.
- Point, aim, and optimize camera views.
- Perform video system commissioning.
- Validate live video and recording functionality.

- Provide operator training.

Electrical Contractor / General Contractor Responsibilities

Access Control Infrastructure

The General Contractor and/or Electrical Contractor shall provide and install all required access control infrastructure, including:

- **All access control low-voltage cabling.**
- All cable pathways, conduit, raceways, and supports required for device installation.
- Junction boxes and backboxes.
- Door hardware.
- Electrified locking hardware.
- Electric strikes.
- Magnetic locks.
- Electrified panic hardware.
- Door contacts.
- Request-to-exit devices.
- Emergency release devices.
- Door loops and power transfers.
- High-voltage electrical service.
- Dedicated power circuits for access control equipment.
- Final adjustment and verification of all door hardware.

The General Contractor and/or Electrical Contractor shall provide and install all required access control cabling from each device location back to the designated headend/controller locations.

All cabling shall be:

- Properly installed.
- Tested.
- Labeled.
- Accessible prior to Convergent mobilization.

If new cabling is required, the General Contractor and/or Electrical Contractor shall provide and install all cabling to the end device location with a minimum 15-foot service loop drop at each access control device location, including:

- Card reader locations.
- Door contact locations.
- Request-to-exit device locations.
- Controller/panel locations.
- Associated access control field devices.

The 15-foot service loop shall remain accessible to support final installation, termination, serviceability, and future maintenance.

Video Surveillance Infrastructure Responsibilities

The General Contractor and/or Electrical Contractor shall provide and install:

- All Category 6 network cabling.

- All camera cabling from device locations to network switch locations.
- Conduit, raceways, sleeves, and pathway infrastructure.
- Exterior penetrations.
- Weatherproofing.
- Junction boxes.
- Mounting provisions not specifically included within the bill of materials.
- Network cable terminations.
- Network switching.
- Power over Ethernet (PoE) infrastructure.
- Network connectivity.

If new cabling is required, the General Contractor and/or Electrical Contractor shall provide and install all cabling to the end device location with a minimum 15-foot service loop drop at each access control device location.

All camera cabling shall be tested, labeled, and available prior to Convergent installation activities.

Information Technology Responsibilities

The City of Glendale IT team shall provide:

- IP addressing.
- VLAN configuration.
- Network switch configuration.
- DHCP and DNS services.
- Firewall configuration.
- Internet connectivity.
- Required network bandwidth.
- Cybersecurity approvals and policies.
- Network access required for Genetec Security Center SaaS connectivity.

System Testing & Commissioning

Upon completion of installation activities, Convergent shall:

- Verify communication between access control hardware and Genetec Security Center SaaS.
- Verify communication between cameras and Genetec Security Center SaaS.
- Test all installed readers.
- Validate access control functionality.
- Verify system alarms and events.
- Verify camera live view operation.
- Verify video recording and cloud storage functionality.
- Validate user permissions and system configuration.
- Complete operational testing.
- Demonstrate system operation.
- Provide administrator and operator training.
- Complete final system turnover.

General Clarifications & Exclusions

- Convergent's scope includes furnishing, installing, programming, configuring, commissioning, testing, and training for all equipment identified within the attached bill of materials.
- Convergent shall install all listed access control hardware, controllers, Cloud Link appliance, card readers, cameras, and associated mounting hardware.
- **Convergent shall not provide or install low-voltage cabling.**
- The General Contractor and/or Electrical Contractor is responsible for furnishing and installing all cabling required for access control devices and video surveillance cameras.
- All cabling shall include a minimum 15-foot service loop drop at each device location unless otherwise approved by Convergent in writing.
- All owner-provided wiring and infrastructure shall be complete, tested, labeled, and available prior to Convergent mobilization.
- Customer-provided network infrastructure, switching, internet connectivity, cybersecurity services, and IT configuration are excluded unless specifically identified within this proposal.
- Final programming, testing, and training shall occur after all infrastructure requirements have been completed and verified operational.
- Any equipment, devices, labor, programming, or services outside the attached bill of materials shall be considered outside the scope of work unless authorized through an approved written change order.
- Quantities of materials, licensing, and equipment identified within the attached bill of materials are considered final.
- Convergent shall coordinate installation activities with the City of Glendale, Police Department personnel, General Contractor, Electrical Contractor, and IT staff to support successful project completion while minimizing disruption to Police Department operations.

Convergent cannot guarantee the security of the devices it installs or of Customer's IT environment, no networked system is completely secure, and Customer remains ultimately responsible for its IT environment.

Materials

Line	Qty	Part	Description	Manufacturer
1		Access Control		
2	1.00	SY-DV16RD-E8M2	LifeSafety Power - Genetec enclosure - 12V & 24VDC 400W 110V 60HZ 16 Reader 8 Mercury and Cloudlink E8M2 Standard	genetec
3	1.00	MP1502	MERCURY MP1502 INTELLIGENT CONTROLLER (2 DOORS, UP TO 4 READERS WITH OSDP) - Add GSC-SY-X-1RE for reader connections	genetec
4	4.00	MR52-S3	Mercury MR52 2-reader interface module Series 3 (8 inputs, 6 relays, PCB only)	genetec

Line	Qty	Part	Description	Manufacturer
5	9.00	SY-40NKS-00-000000	SIGNO 40,BLK/SLVR,PIG,CRD PFL STD,MA RDY,FMT:ASP10022,WIEG,32-B MSB,EM:32-B,LED:RED,FLSH:GRN,BZR,SRF:ON,IPM:OFF,VEL:OFF,TAP	Genetec
6	20.00	GI-66441	Resistor 2-1k 1/8 Watt; EA	G.R.I. Telemark Corp.
7	Cameras			
8	4.00	AXC-02634001	AXIS P3737-PLE	AXIS
9	7.00	AXC-02980001	AXIS P3285-LV-2 MP dome camera	AXIS
10	Accessories			
11	4.00	1017660	T94N01D PENDANT KIT FOR P3717-PLE IP CAM 1.5 NPS THREAD WALL MOUNT	AXIS
12	3.00	541497	T91D61 WALL MOUNT AL WH W/ 1.5 NPS THREAD FOR FIXED DOME PENDANT KITS	AXIS
13	3.00	AXC-5017-641	AXIS T91A64 Corner Bracket	AXIS
14	Hardware			
15	1.00	SY-CLOUDLINK-G2	Synergis™ Cloud Link with 4GB of RAM, 16GB Flash, second generation, installed with Synergis™ access control firmware, four RS-485 ports, PoE.	genetec
16	Video Management / SaaS Solution			
17	5 Year			
18	23.00	SCC-PREMIUM-1C-5Y	Security Center SaaS Premium - One camera lens connection for up to 5 years	genetec
19	9.00	SCC-PREMIUM-1R-5Y	Security Center SaaS Premium - One reader connection for up to 5 years	genetec
20	7.00	SCC-CS-2M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 2MP up to 5 years	genetec
21	16.00	SCC-CS-5M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 5MP up to 5 years	genetec
Total Project Price				\$ 108,612.05

5 Year Genetec Licensing: \$52,034.59

Clarifications and Exclusion

1. All work proposed herein, shall be performed during normal business hours Monday through Friday 8:00 am - 5:00 pm.
2. Low voltage wiring shall be installed via open air code approved methods.
3. Provision or installation of conduit, wire, boxes, fittings or other electrical installation materials unless specifically listed under Inclusions or Bill of Materials.
4. Permits or associated fees are not included.
5. Customer to provide static IP addresses and network connections at panel locations.
6. Customer to provide a secured staging & storage area for project related materials.
7. Pricing assumes that electronic Auto CAD files are available from customer for our use in creating submittal drawings.
8. Fifty percent (50%) of the proposed sell price shall be payable to Convergent for project mobilization. Mobilization shall be invoiced and due upon customer acceptance of this proposal.
9. Proposal does not include sales tax unless otherwise noted.
10. Anything in the Contract Documents notwithstanding, in no event shall either Contractor or Subcontractor be liable for special, indirect, incidental or consequential damages, including commercial loss, loss of use, or lost profits, even if either party has been advised of the possibility of such damages.
11. Convergent reserves the right to negotiate mutually acceptable contract terms and conditions with customer by making mutually agreeable changes to the formal contract included in the Bid Documents.
12. Supply Chain Delays & Price Adjustments: Customer acknowledges that supply chain disruptions and shipping delays may occur for reasons beyond Convergent's reasonable control and agrees to grant reasonable extensions for such delays. Pricing is based on current market conditions and excludes increases due to tariffs, duties, manufacturer-imposed surcharges, or other cost increases arising from trade policy, regulatory actions, or external factors beyond Convergent's control. If such cost increases arise, Convergent will submit a formal change order, and Customer agrees to approve reasonable adjustments. Convergent will use commercially reasonable efforts to minimize such increases.

REVIEW IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION PRIOR TO USING A CONVERGINT-INSTALLED SYSTEM: See the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergent.com/terms.

IMPORTANT NOTICE

You requested that Convergint provide you with certain security and safety products and services. By using these products and services, you acknowledge that:

- **Under no circumstances should Convergint-provided products and services be your sole method of security or safety.** Effective security and safety require a multi-layered approach involving people, processes, and technologies. Convergint-provided products and services do not guarantee security or safety, will not detect or prevent all threats or risks all the time (including threats they are designed to detect), and will not ensure overall safety and security. You are ultimately responsible for your people, premises, and property, including for maintaining an effective response plan and promptly implementing your response plan in response to alarms or threats.
- **All security products and services have limitations.** No product or service can guarantee safety or security. It is your responsibility to ensure you are informed about product or service limitations and that you regularly test and validate the products and safety plans. Reach out to your Convergint account executive to learn how our support services can help. And if you have a service plan, you are responsible for promptly notifying Convergint in the event of any defect, malfunction, or performance issue with the products and services.
- **Various factors can impact product performance.** Selecting products and settings may involve tradeoffs between the level of security and safety on the one hand and speed, convenience, and cost on the other hand. Convergint can give you guidance, but you are ultimately responsible for selecting products and settings based on your organization's risk profile and tolerance.
- **The products are made by third-party manufacturers, not Convergint.** You are bound by and must use, test, and maintain the products in accordance with the manufacturer's terms and instructions. Convergint does not independently validate the accuracy of claims or statements made by manufacturers, and makes no assurances regarding their accuracy. You are responsible for using the products and services in compliance with laws and regulations applicable to you or as permitted in your jurisdiction.
- **All products and services are governed exclusively by a final agreement.** No advertisement, literature, brochure, website, or statements made during the sale process or otherwise (whether orally or in writing) should be interpreted as a promise, warranty, or other assurance.
- **You have reviewed the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergint.com/terms.**

Performance Items

Items Included	
Installation of CCTV Cameras	Loading Software on Customer Provided Computer
Material (listed in the BOM)	Mounting/Termination of Proposed Devices
One-Year Warranty on Labor	One-Year Warranty on Parts
Owner to Provide Static IP Addresses	Owner Training
Project Management	Servers by Others
System Programming	Testing of all Proposed Devices
Workstations by Others	
Items Excluded	
120 VAC Power and Fused Disconnect Switch	120 VAC Power Receptacles
Additional Lighting Requirements for Cameras	Applicable Taxes
Attend General Contractor Project Meetings	Attend Owner Project Meetings
Authority having Jurisdiction permit drawing (requires customer CAD)	Cable
Ceiling Tiles and Ceiling Grid Repairs	Connection to Building Fire Alarm Panel
Correction of Wiring Faults Caused by Others	Door wiring typical connections
Electrical Installation Permit	Electrified Door Locking Hardware
Engineering and Drawings	Equipment rack layout drawing
FA Permit and Plan Review Fees	Fire Stopping (Excludes Existing Penetrations)
Fire Watch	Floor Coverings for Lifts
Floor plan with device placement and numbering (requires customer CAD)	Freight (prepaid)
Horizontal Core Drilling	Installation of Bridle Rings
Installation of Conduit, Boxes and Fittings	Installation of Control Equipment Enclosures
Installation of Control Panels	Installation of Intercom Systems
Installation of Intrusion Panels	Installation of Low Voltage Wire
Installation of Network Cabling to Card Readers	Installation of Network Cabling to IP Cameras
Installation of Network Cabling to IP Intercoms	Installation of Specialty Backboxes
Installation of Terminal Cabinets	Installation of Video Recorders (DVR/NVR)
Installation of Wire and Cable	Installation of Wire Hangars
Lifts	Low Voltage Permits
On-Site Lockable Storage Facility	Operations & Maintenance Manuals
Owner to Provide DHCP Lease Reservations for Network Connected Devices	Panel Wall Elevation drawing (may require customer CAD)
Panel wiring with point to point connections	Patch and Paint
Payment & Performance Bonds	Record Documentation (As-Built)
Riser drawing with home run wiring	Servers by Convergent
Specialty Backboxes	Submittal Drawings
System Engineering	System is Design-Build
System Meets Plans/Drawings	Terminal Cabinets
Termination of Control Equipment Enclosures	Vertical Core Drilling
Wire	Workstations by Convergent



Total Project Investment – Hardware:	\$ 56,577.46
5-Year Licensing’s Total Project Investment:	\$ 52,034.59
Total Project Investment:	\$ 108,612.05

Thank you for considering Convergent for your Security needs. If you have any questions or would like additional information, please don't hesitate to contact me immediately. If you would like to proceed with the scope of work as outlined in this proposal, please sign below and return to my attention.

Sincerely,

Max Maier

Convergent
Max Maier

By signing below or accepting the services described in this proposal, Customer accepts and agrees to this proposal, including the enclosed Terms and Conditions, along with any addendums or exhibits that may be attached or referenced therein. Any additional or contrary terms, including on a Customer PO, are expressly rejected. By signing, you represent and warrant that you have authority to accept this proposal on behalf of Customer.

Customer Name (Printed)	August 19, 2026 Date
Authorized Signature	Title

1.0 INTRODUCTION AND DEFINITIONS

Throughout the attached document, including these Terms and Conditions and any attachments (together, the "Agreement"), the term "Convergent" refers to the Convergent affiliate operating in the state or province in which the Deliverables are performed. The term "Customer" refers to the contracting entity identified in the signature block. This Agreement is intended to establish a clear, cooperative foundation between Convergent and Customer. Convergent values transparent communication, mutual respect, and shared responsibility to ensure that each project and service engagement proceeds safely, efficiently, and to the parties' mutual satisfaction.

Important Notice: Products and services provided by Convergent are intended to help reduce risks to security and safety but cannot guarantee security or safety. Customer remains responsible for the overall security and safety of people and premises, and shall comply with all applicable laws, rules, regulations, and usage instructions in its use of the products and services. Convergent provides additional product safety and service information at <https://www.convergent.com/terms/> (see "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION"), which Customer acknowledges that it has read and understood.

1.1 "Installation Work" means the installation, configuration, programming, commissioning, or integration activities performed by Convergent under this Agreement and described in the attached document. The Work includes furnishing and installing materials, equipment, and systems, and performing all related labor and documentation necessary to complete the installation.

1.2 "Support Services" means the recurring, periodic, or as-needed maintenance, inspection, testing, support, or repair activities performed by Convergent under this Agreement and described in the Service Agreement. Support Services are intended to sustain, tune, repair, update, patch, or restore systems after installation and may include remote support, scheduled visits, break/fix, and other agreed maintenance tasks.

1.3 "Deliverables" means collectively the Installation Work and the Support Services, together with Convergent's other obligations expressly set forth in this Agreement, but excluding Third Party Products.

1.4 "Third Party Products" means software, hardware, services, or equipment for which Convergent is a distributor/reseller and not the manufacturer or developer ("OEM"). Third Party Products are governed solely by the OEM's applicable end-user license or other terms and conditions ("Third Party Terms"), including those available under "Third Party Terms" at [convergent.com/terms](https://www.convergent.com/terms). Customer's use of Third Party Products constitutes acceptance of the Third Party Terms, which apply directly between Customer and the OEM and are separate from, and do not merge with or modify, this Agreement. Convergent provides no warranties or guarantees for Third Party Products and is not responsible or liable for any defects, losses, damages, performance, security, compliance, or other issues arising from them.

PART A – INSTALLATION AND TIME AND MATERIALS

A1. **Scope of Work.** Convergent will perform the Installation Work described in the attached document in accordance with the agreed schedule and specifications.

A2. **Customer will perform the following, and delays caused by Customer's failure to perform these responsibilities will entitle Convergent to an equitable adjustment to schedule and pricing:**

- Provide site access and reasonable working conditions;
- Approve submittals promptly;
- Supply required electrical service;
- Remove obstacles and safety hazards; and
- Participate in testing and project closeout.

A3. Invoicing.

a. **Installation Mobilization Payment.** Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, fifty percent (50%) of the total Installation Work contract value shall be invoiced upon the Customer's written acceptance of this proposal. Such invoice represents a mobilization payment to cover initial project costs, including but not limited to procurement, scheduling, resource allocation, and project initiation activities. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

b. **Progress Invoicing.** Convergent will issue monthly progress invoices for Installation Work completed or a final invoice upon completion.

A4. **Change Orders.** Either party may request changes to the Installation Work by written change order. Adjustments to schedule, cost, or scope will be made equitably. Convergent has no obligation to proceed until the parties mutually agree.

A5. Termination for Convenience – Installation Work

Either party may terminate Installation Work for convenience upon thirty (30) days' written notice.

Upon such termination, Customer shall pay Convergent:

- All unpaid charges for Installation Work performed (whether invoiced or not);
- All material costs incurred through the termination date;
- All reasonable non-cancelable obligations (including ordered materials) incurred prior to Convergent's receipt of termination notice; and
- All pass-through expenses, including restocking fees, without markup unless otherwise stated in this Agreement.

All such charges shall be invoiced as though the Installation Work was completed as of the termination date. Compensation for materials supplied but not installed shall include Convergent's standard sales markup. Convergent shall not recover lost profits on unperformed Installation Work.

PART B – SERVICES AGREEMENT

B1. **Scope and Term.** Convergent will provide Support Services beginning on the Start Date and continuing through the Initial Term set forth therein. In the event of a conflict between Part B and Part C, Part B controls for Support Services.

B2. **Acceptance Testing.** If the systems or Third Party Products covered by the Support Services are altered by others, Convergent may require reacceptance testing, remove affected systems from coverage, or terminate this Agreement upon thirty (30) days' notice. Customer is responsible for any additional costs resulting from such alterations.

B3. **Annual Service Fee Invoicing.** Service invoices will be issued monthly, quarterly, or annually, as indicated in the attached document. Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, the full contract value for the first year of Support Services shall be invoiced upon the Customer's written acceptance of this proposal. Each subsequent contract year shall be invoiced for its full annual value thirty (30) days prior to the applicable renewal date. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

B4. **Changes.** Either party may request changes to the Support Services by written change order. Equitable adjustments to schedule, frequency, or pricing will be made as necessary. Convergent has no obligation to proceed until mutually agreed.

B5. **Renewal.** Service Agreements may automatically renew for successive one-year terms at the then-current pricing unless either party gives at least thirty (30) days' written notice prior to expiration of the current term.

B6. **Cancellation.** Customer may terminate a Support Services Agreement for convenience upon thirty (30) days' written notice. Such termination shall be subject to the applicable Early Termination Charge below.

(a) **One-year Agreement.** If the Agreement is one (1) year in duration, all remaining payment obligations for the first-year term shall be accelerated and become immediately due as an agreed early termination charge ("One-Year Early Termination Charge").

(b) **Multi-Year Agreement.** If the Agreement is more than one (1) year in duration, all remaining payment obligations for the then-current contract year shall be accelerated, plus a termination fee equal to fifty percent (50%) of the remaining fees for the balance of the term (the "Multi-Year Early Termination Charge").

Each of the foregoing, as applicable, is an "Early Termination Charge."

The parties agree that the applicable Early Termination Charge constitutes a reasonable estimate of damages and is not a penalty. The applicable Early Termination Charge shall be paid in full within thirty (30) days after the effective date of termination. Customer shall have no right of setoff against any Early Termination Charge. All prepaid fees are non-refundable.

PART C – GENERAL TERMS (APPLICABLE TO ALL DELIVERABLES)

C1. **Payment Terms.** All invoices are due within thirty (30) days of the invoice date. Late payments accrue interest at 1.5% per month (or the maximum rate permitted by law). Convergent may suspend Support Services and Installation Work without liability for non-payment. If suspension or demobilization occurs due to Customer's non-payment, Customer will reimburse Convergent for all reasonable demobilization and remobilization costs, including labor, travel, equipment, and schedule recovery expense.

C2. **Pricing.** Prices are for only those items included in the attached document and exclude unforeseen or unknown conditions. Convergent pricing is based on the then-current price list. Convergent may adjust pricing annually for multi-year Support Services Agreements and multi-year Installation Work, as applicable, based on rate schedules, unit rates, or time-and-materials. Any such adjustment shall apply prospectively upon notice. Fixed-price, lump-sum Installation Work shall not be subject to annual adjustment except by written change order. If a Force Majeure event directly increases Convergent's documented costs of performance, the parties shall execute an equitable change order reflecting the actual, reasonable cost impact.

C3. **Taxes.** Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, all prices are exclusive of all applicable federal, state, provincial, local, or foreign taxes, including, without limitation, sales, use, excise, value-added, gross receipts, or similar transaction taxes. All such taxes shall be added to the invoice and are the sole responsibility of the Customer. Any tax amounts referenced in this document are estimates provided for informational purposes only and are not binding. The actual taxes assessed will be determined in accordance with applicable laws and regulations in effect at the time of invoicing and will be calculated based on the final contract value and the jurisdiction(s) governing the transaction. The Customer shall pay all taxes as invoiced unless a valid tax exemption certificate is provided in advance of billing.

C4. **Compliance with Law, Safety, and Site Conditions.** Each party will comply with applicable laws and regulations. Convergent will follow Customer's safety program if provided prior to commencing Deliverables.

C5. **Monitoring Services.** These Terms and Conditions apply to Installation and Support Services only. These Terms and Conditions do not apply to Monitoring Services, which are governed exclusively by the Monitoring Services Terms and Conditions available at <https://www.convergent.com/terms/>. Customer's acceptance of this proposal constitutes acceptance of the Monitoring Services Terms and Conditions.

C6. **Weapons Detection.** If Convergent provides Weapons Detection Systems or Services, such Systems and Services are further governed by the Weapons Detection Addendum available at <https://www.convergent.com/terms/>.

which is incorporated herein by reference in its entirety and shall control in the event of a conflict with this Agreement. "Weapons Detection Systems or Services" means any "Systems" and/or "Services" as each are defined in the Weapons Detection Addendum.

C7. **Hazardous Materials.** If hazardous materials or unsafe conditions are discovered that were not caused by Convergent, Convergent may stop working until it determines that it is safe to resume. Customer shall indemnify Convergent for losses resulting from undisclosed hazardous materials or unsafe conditions.

C8. **Insurance.** Convergent will maintain the following minimum coverages during the term of this Agreement: Workers' Compensation: Statutory limits Employer's Liability: \$1,000,000 per occurrence/aggregate | Commercial General Liability: \$1,000,000 per occurrence / \$2,000,000 aggregate | Automobile Liability: \$1,000,000 per occurrence/aggregate | Excess/Umbrella Liability: \$5,000,000 per occurrence/aggregate.

C9. **Indemnification.** To the fullest extent permitted by law, Convergent shall indemnify, defend, and hold Customer harmless from third-party claims for bodily injury or property damage to the extent caused by Convergent's negligence.

C10. **Special Offerings.** If Deliverables include intrusion detection, detection of specific threats to people or property (including gunshot, shooter, or explosives detection), drones, robotics, mass notification, or ballistics or explosives protection ("Special Offerings"), then to the fullest extent allowed by law, Convergent's indemnification, defense, and hold harmless obligations do not apply to the Special Offerings, and Customer shall notwithstanding anything else in this Agreement (including any limitations, exclusions, or caps on liability or damages of any kind) fully indemnify, defend, and hold Convergent harmless from and against all third party claims, demands, allegations, liabilities, damages, or costs (including reasonable attorneys' fees) arising from or related to Special Offerings except to the extent of Convergent's gross negligence integrating the Third Party Products.

C11. **Limitation of Liability.** EXCEPT AS EXPRESSLY STATED HEREIN, TO THE FULLEST EXTENT ALLOWED BY LAW NEITHER PARTY SHALL BE LIABLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR SPECIAL DAMAGES, INCLUDING LOSS OF USE OR PROFIT. TO THE FULLEST EXTENT ALLOWED BY LAW, THE AGGREGATE LIABILITY OF CONVERGENT ARISING FROM OR RELATED TO THE DELIVERABLES SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY CUSTOMER DURING THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM. THESE LIMITS APPLY REGARDLESS OF THE THEORY OF LIABILITY. THESE LIMITATIONS SURVIVE AND APPLY EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

C12. **Warranty.** Warranties for Convergent's Deliverables are described in the Limited Warranty for Products and Services available at <https://www.convergent.com/terms/>, which is in effect as of the effective date of this Agreement and is incorporated by reference as if set forth herein in full.

C13. **Personal Data and Security.** Convergent's responsibilities for privacy and information security exclude Third Party Products, except to the extent of information processing performed directly by its personnel or subcontractors. Processing by third-party manufacturers or OEMs is governed by Third Party Terms, and OEMs are not Convergent's subcontractors or subprocessors. Customer remains responsible for its data compliance and system security. If required to deliver the requested services, Convergent may access the Customer's information systems. Convergent is not responsible for losses or harm resulting from following the Customer's instructions or from the use of Customer-specified or third-party remote access tools.

C14. **Intellectual Property.** Convergent retains ownership of all intellectual property in its drawings, technical documentation, and related materials ("Documentation"). OEMs retain ownership of all rights in Third Party Products. Customer's use of any Documentation or Third Party Product is limited to the purposes of this Agreement.

C15. **Termination for Cause.** Subject to the terms of this Agreement, either party may terminate this Agreement for material breach after giving written notice and at least thirty (30) days to cure. If the breach is not cured, termination may occur after fifteen (15) days' additional written notice. Convergent may suspend performance during any cure period for Customer's breach without liability.

C16. **Governing Law and Dispute Resolution.** This Agreement is governed by the laws of the state or province where the Deliverables are provided ("Venue"). Any disputes that cannot be resolved through management-level discussions shall be settled by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association, if Venue is in the U.S. or the ADR Institute of Canada, if Venue is in Canada. The prevailing party is entitled to recover reasonable attorney fees and costs. The award of the arbitrator(s) shall be enforceable in any court having jurisdiction.

C17. **Force Majeure.** Neither party shall be liable for delays or failures due to causes beyond reasonable control, including but not limited to natural disasters, labor disputes, tariffs, supply shortages, acts of government, or other events of force majeure. Time for performance shall be extended as reasonably necessary.

C18. **Miscellaneous.** This Agreement, together with the attached document and any referenced addenda, represents the entire understanding between Convergent and Customer regarding the Deliverables. It supersedes all prior or contemporaneous discussions, proposals, negotiations, or agreements, whether written or oral, relating to the same subject matter. This Agreement may only be modified in writing signed by both parties. If any provision is held invalid, the remaining provisions remain in effect. Neither party may assign this Agreement without written consent, except that a party may assign to an affiliate or successor

without consent. The parties are independent contractors. Notices must be in writing and are effective upon receipt. An Email to legal.notices@convergent.com shall suffice for Convergent. The sections on payment, warranty, indemnity, limitation of liability, and disputes survive termination. The parties require that this Agreement be written in English. Les parties ont requis que cette convention soit rédigée en anglais. The parties acknowledge that they have read and understood this Agreement and agree to be bound by its terms.

August 18, 2026

City of Glendale ("Customer" or "You")

Glendale Public Works

5909 N Milwaukee River Pkwy Glendale , Wisconsin 53209

Attention:

Quotation: MM41961740P

RFP#:

License/Cert

Reference: Glendale DPW Public Works ACS & CCTV
Install

On behalf of Convergent's global network of colleagues, I would like to personally thank you for providing Convergent with the opportunity to present this proposal addressing your electronic security needs.

Convergent's reputation for service excellence is backed by a foundational commitment to our core value of service, and we have been recognized as the #1 Systems Integrator by SDM Magazine. This recognition reflects the strong relationships Convergent has developed with the industry's top technology manufacturers, and our history of success with providing exceptional service to our customers.

Our guiding principle has always been to be our customers' best service provider. Our dedicated and certified team of professionals strives to uphold our customer-focused, service-based mission to make a daily difference for our customers. After achieving a successful on-time and on-budget project installation, Convergent will provide you with the industry's best ongoing service, including our 24/7 customer portal iCare, designed to track service work orders, project progress, and provide you with detailed metric reporting for continuous improvement.

The following security proposal is specifically designed to meet your needs. As your single point of contact, please feel free to contact me with any additional questions you may have. Thank you again for trusting Convergent as your partner.

Scope of Work

City of Glendale – Department of Public Works (DPW) - Integrated Access Control & Video Surveillance System

Project Overview

Convergent Technologies shall Provide all equipment, software licensing, installation services, programming, configuration, commissioning, testing, and end-user training associated with the attached bill of materials for the deployment of an integrated access control and video surveillance system at the City of Glendale Department of Public Works (DPW).

The solution shall utilize Genetec Security Center SaaS Premium, Genetec Synergis Access Control, Mercury intelligent controller hardware, HID Signo credential technology, and Axis Communications IP cameras to provide a unified cloud-managed security platform.

The project includes providing materials in the BOM and installation of all access control hardware, electric strikes, card readers, request-to-exit devices, door contacts, controller hardware, Axis camera equipment, associated mounting hardware, software configuration, testing, and end-user training necessary to deliver a complete and fully operational integrated security management system.

Genetec Security Center SaaS Licensing Equipment & Licensing provided by Convergent

Convergent shall furnish and configure the following software, cloud services, licensing, and hardware included within the attached bill of materials:

- Genetec Security Center SaaS Premium subscription
- Five (5) year SaaS licensing term
- Genetec Synergis Cloud Link appliance
- Camera connection licenses
- Reader connection licenses
- Cloud storage licensing
- Genetec Synergis access control integration
- Genetec Omnicast video management functionality

Licensing Included

- (1) Genetec Security Center SaaS Premium Plan (50 Named Users)
- (26) Camera Connection Licenses
- (2) Reader Connection Licenses
- (1) Cloud Storage License – Up to 2MP Cameras
- (21) Cloud Storage Licenses – Up to 5MP Cameras
- (4) Cloud Storage Licenses – Up to 12MP Cameras

Licensing Renewals

Upon expiration of the initial Five-year Genetec Security Center SaaS licensing term, Convergent will work directly with the City of Glendale to provide the applicable renewal agreement. This process is intended to ensure there is no lapse in software licensing, cloud services, manufacturer support, or system functionality.

Access Control System

Equipment Furnished & Installed by Convergent

Convergent shall furnish and install the following access control equipment included within the project bill of materials:

- (1) LifeSafety Power Genetec integrated access control enclosure with 150W power supply
- (1) Mercury MP1502 Intelligent Controller
- (1) Genetec Synergis Cloud Link Appliance
- (2) HID Signo 20 Card Readers
- (2) HES 9600 Series Electric Rim Strikes
- (2) Request-to-Exit Motion Detectors
- (2) Door Position Switches
- (2) 12V Backup Batteries
- (100) HID iCLASS SE Credentials
- All associated mounting hardware, power distribution components, and manufacturer-required accessories included within the attached bill of materials

Convergent Responsibilities

Convergent shall:

- Provide and install all access control equipment identified within the attached bill of materials.
- Install the LifeSafety Power integrated controller enclosure.
- Install the Mercury MP1502 intelligent controller.
- Install the Genetec Synergis Cloud Link appliance.
- Install all HID Signo card readers.
- Install all HES electric strikes.
- Install all request-to-exit motion detectors.
- Install all door position switches.
- Install backup batteries within the controller enclosure.
- Terminate owner-installed field wiring at controller panels and field devices.
- Configure Genetec Security Center SaaS.
- Configure Genetec Synergis access control.
- Configure Mercury controller communications.
- Configure OSDP reader communications.
- Configure access control inputs, outputs, and programming.
- Test and verify proper operation of electric strikes, readers, request-to-exit devices, and door contacts.
- Perform operational testing, and final system validation.

Video Surveillance System

Equipment Furnished & Installed by Convergent

Convergent shall furnish and install the following video surveillance equipment included within the attached bill of materials:

- (2) Axis Q3548-LVE 8MP Dome Cameras
- (2) Axis P1488-LE Outdoor Bullet Cameras
- (1) Axis P1485-LE Telephoto Bullet Camera
- (1) Axis P4707-PLVE Dual Sensor Camera
- (1) Axis P3818-PVE 180° Panoramic Camera
- (4) Axis P3737-PLE Multi-Sensor Cameras
- (4) Axis T94N01D Pendant Mount Kits
- (2) Axis T91B50 Telescopic Ceiling Mounts
- (2) Axis T91D61 Wall Mounts
- (2) Axis T91A64 Corner Mount Brackets
- Associated Genetec camera connection licensing

Convergent Responsibilities

Convergent shall:

- Provide and install all camera equipment identified within the attached bill of materials.
- Install all Axis cameras and associated manufacturer mounting hardware included within this proposal.
- Connect cameras to owner-installed network cabling.
- Configure IP addressing in coordination with the City of Glendale IT Department. City of Glendale IT Department must be present and coordinated during this time. Any downtime our techs are spent waiting for the IT department will be billable and issues through a change order.
- Upgrade camera firmware to current supported versions.
- Configure image quality, exposure, frame rate, compression, stream profiles, analytics, and recording parameters.
- Configure cameras within Genetec Security Center SaaS.
- Configure camera naming conventions, logical organization, and cloud recording assignments.
- Point, focus, and optimize each camera's field of view.
- Provide administrator and end-user training (4 total hours – this includes all access control, video management system and cameras)

Customer / General Contractor / Electrical Contractor Responsibilities

The Customer, General Contractor, and/or Electrical Contractor shall provide and install the following:

Access Control Infrastructure

- All low-voltage cabling.
- All Category 6 (Cat6) cabling.

- All cabling shall be pulled and fished through existing walls, ceilings, and pathways to each device location. No exposed cabling will be permitted unless specifically identified in the project scope or defined by end user or general contractor. Convergent is not responsible for cabling.
- All conduit and raceway systems
- All sleeves and pathway infrastructure
- All junction boxes and backboxes
- All cable supports
- All cable labeling and testing
- High-voltage electrical service to controller locations
- Dedicated branch circuits as required
- Network cabling to controller and camera locations

Network Infrastructure

Customer IT shall provide:

- Network switches
- Power over Ethernet (PoE) switching
- Internet connectivity
- IP addressing
- VLAN configuration
- DHCP and DNS services
- Firewall configuration
- Required bandwidth for Genetec Security Center SaaS
- Network security policies and cybersecurity configuration

Testing & Commissioning

Upon completion of installation by all trades, Convergent shall:

- Verify communication between all controllers, readers, cameras, and the Genetec Security Center SaaS platform.
- Verify proper operation of all electric strikes.
- Verify reader transactions and credential authentication.
- Verify request-to-exit device functionality.
- Verify door position monitoring.
- Verify alarm monitoring, schedules, and system events.
- Verify cloud recording and camera functionality.
- Demonstrate complete system operation to the City of Glendale.
- Convergent has built in (4) hours of end user training.

General Clarifications

- Convergent's scope includes furnishing and installing all equipment specifically identified within the attached bill of materials, including controller hardware, access control enclosures, Cloud Link appliance, card readers, electric strikes, request-to-exit devices, door position switches, cameras, camera mounting hardware, software licensing, system programming, configuration, commissioning, testing, and training.

- Convergent shall terminate owner-installed field wiring at access control panels, readers, electric strikes, request-to-exit devices, door contacts, and cameras.
- Convergent shall not provide or install any low-voltage cabling, Category cable, fiber optic cabling, conduit, raceways, sleeves, pathway infrastructure, junction boxes, backboxes, cable supports, network infrastructure, or electrical distribution unless specifically identified within the attached bill of materials.
- All field wiring shall be complete, tested, labeled, and available prior to Convergent mobilization.
- Customer-furnished network infrastructure, Power over Ethernet switching, internet connectivity, and cybersecurity services shall be operational prior to system startup.
- Final programming, commissioning, testing, and training shall occur only after all field devices, electrical work, and network infrastructure have been completed and verified operational.
- Camera mounting locations, device elevations, and final fields of view shall be coordinated with the City of Glendale prior to final acceptance.
- Any work outside the attached bill of materials or this defined scope of work shall be considered outside the scope of this proposal and may require an approved written change order.
- Convergent shall coordinate installation activities with the City of Glendale, the General Contractor, the Electrical Contractor, and other applicable trades to support successful project completion while minimizing disruption to Department of Public Works operations.
- Convergent has included four (4) hours of training for the new access control and video management system we installed a part of this project.

Convergent cannot guarantee the security of the devices it installs or of Customer's IT environment, no networked system is completely secure, and Customer remains ultimately responsible for its IT environment.

Materials

Line	Qty	Part	Description	Manufacturer
1		Access Control		

Line	Qty	Part	Description	Manufacturer
2	1.00	SY-DV8RD-E4M-WPG	1 x FPO150 150W Total Output, 120 VAC Input, AC Fault and System Fault form C contacts may be triggered by low/no battery, short to earth ground, power supply failure, or blown fuse. 1 x B100 Terminal block output is Class 2 power limited and jumper selectable for either a fixed 12VDC or an adjustable range between 5-18VDC at 4 amps maximum current. 1 x C8 (8 Relay Lock Outputs) 3A fused outputs, programmable for failsafe/failsecure, FAI, NC/NO input, voltage or dry output per zone. Dual buss voltage selection by zone, OutSmart dual color LEDs. 2 x D8P (16 Auxiliary Outputs) 2.5A Class 2 Power Limited Outputs, dual buss voltage selection by zone, OutSmart dual color LEDs. E4M/W8-A Enclosure Size: 24.0H x 20.0W x 6.5D in (24.0 x 20.0 x 6.5 cm)	genetec
3	2.00	PW-PS1270	Ps-1270 F1 12v7.0ah F1	Power-Sonic
4	1.00	MP1502	MERCURY MP1502 INTELLIGENT CONTROLLER (2 DOORS, UP TO 4 READERS WITH OSDP) - Add GSC-SY-X-1RE for reader connections	genetec
5	2.00	SY-20NKS-00-000000	SIGNO 20,BLK/SLVR,PIG,CRD PFL STD,MA RDY,FMT:ASP10022,WIEG,32-B MSB,EM:32-B,LED:RED,FLSH:GRN,BZR,SRF:ON,IPM:OFF,VEL:OFF,TAP	GENETEC
6	2.00	GI-19012G	3/4 Dia Spdt Stl Dr Rec Gy	G.R.I. Telemark Corp.
7	2.00	0E-RXD	Request To Exit Detector/Gray	W Box Technologies
8	2.00	HE-96630	9600 Rim Strik 12/24vdc Contin	HES
9	100.00	3000PGGMN	ICLASS 2K/2 SE, PROG, F-GLOSS, B-GLOSS, MATCH, NO SLOT	HID
10	10.00	GI-66441	Resistor 2-1k 1/8 Watt; EA	G.R.I. Telemark Corp.
11	Cameras			
12	2.00	10566532	Q3548-LVE. 8MP@60FPS DOME W/AIANALYTICS. IP66/IK10AV1/H.264/H.265	AXIS
13	2.00	AXC-3184001	AXIS P1488-LE bullet camera	AXIS
14	1.00	10314004	AXIS P4707-PLVE OFFERS TWO CHANNELS WITH 5MP PER CHANNEL AT A FRAME	AXIS
15	1.00	10213867	P3818-PVE 13MPX 180 DEG 30FPS OUTDOOR CAMERA	AXIS
16	1.00	10626802	P1485-LE 28MM. TELE OUTDOORBULLET. 1/2.8 IMAGE SENSOR IR2MP 50/60 FPS	AXIS
17	4.00	AXC-02634001	AXIS P3737-PLE	AXIS
18	4.00	AXC-01513001	Axis T94N01D Pendant Kit	AXIS
19	2.00	690970	T91B50 TELESCOPIC CEILING MNT INDOOR/OUTDOOR EXPAND 1M- 2M	AXIS
20	2.00	AXC-5504821	AXIS T91D61 Wall Mount	AXIS
21	2.00	AXC-5017-641	AXIS T91A64 Corner Bracket	AXIS
22	Hardware			

Line	Qty	Part	Description	Manufacturer
23	1.00	SY-CLOUDLINK-G2	Synergis™ Cloud Link with 4GB of RAM, 16GB Flash, second generation, installed with Synergis™ access control firmware, four RS-485 ports, PoE.	genetec
24	Video Management / SaaS Solution - 5 Year			
25	1.00	SCC-PREMIUM-5Y	Security Center SaaS Premium Plan - 5 year term. 50 named users included.	genetec
26	26.00	SCC-PREMIUM-1C-5Y	Security Center SaaS Premium - One camera lens connection for up to 5 years	genetec
27	2.00	SCC-PREMIUM-1R-5Y	Security Center SaaS Premium - One reader connection for up to 5 years	genetec
28	1.00	SCC-CS-2M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 2MP up to 5 years	genetec
29	21.00	SCC-CS-5M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 5MP up to 5 years	genetec
30	4.00	SCC-CS-CM1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 12MP up to 5 years	genetec

Total Project Price	\$ 134,807.63
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5 Year Genetec Licensing: \$58,644.76

Clarifications and Exclusion

1. All work proposed herein, shall be performed during normal business hours Monday through Friday 8:00 am - 5:00 pm.
2. Low voltage wiring shall be installed via open air code approved methods.
3. Provision or installation of conduit, wire, boxes, fittings or other electrical installation materials unless specifically listed under Inclusions or Bill of Materials.
4. Permits or associated fees are not included.
5. Customer to provide static IP addresses and network connections at panel locations.
6. Customer to provide a secured staging & storage area for project related materials.
7. Pricing assumes that electronic Auto CAD files are available from customer for our use in creating submittal drawings.
8. Fifty percent (50%) of the proposed sell price shall be payable to Convergent for project mobilization. Mobilization shall be invoiced and due upon customer acceptance of this proposal.
9. Proposal does not include sales tax unless otherwise noted.
10. Anything in the Contract Documents notwithstanding, in no event shall either Contractor or Subcontractor be liable for special, indirect, incidental or consequential damages, including commercial loss, loss of use, or lost profits, even if either party has been advised of the possibility of such damages.
11. Convergent reserves the right to negotiate mutually acceptable contract terms and conditions with customer by making mutually agreeable changes to the formal contract included in the Bid Documents.
12. Supply Chain Delays & Price Adjustments: Customer acknowledges that supply chain disruptions and shipping delays may occur for reasons beyond Convergent's reasonable control and agrees to grant reasonable extensions for such delays. Pricing is based on current market conditions and excludes increases due to tariffs, duties, manufacturer-imposed surcharges, or other cost increases arising from trade policy, regulatory actions, or external factors beyond Convergent's control. If such cost increases arise, Convergent will submit a formal change order, and Customer agrees to approve reasonable adjustments. Convergent will use commercially reasonable efforts to minimize such increases.

REVIEW IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION PRIOR TO USING A CONVERGINT-INSTALLED SYSTEM: See the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergent.com/terms.

IMPORTANT NOTICE

You requested that Convergint provide you with certain security and safety products and services. By using these products and services, you acknowledge that:

- **Under no circumstances should Convergint-provided products and services be your sole method of security or safety.** Effective security and safety require a multi-layered approach involving people, processes, and technologies. Convergint-provided products and services do not guarantee security or safety, will not detect or prevent all threats or risks all the time (including threats they are designed to detect), and will not ensure overall safety and security. You are ultimately responsible for your people, premises, and property, including for maintaining an effective response plan and promptly implementing your response plan in response to alarms or threats.
- **All security products and services have limitations.** No product or service can guarantee safety or security. It is your responsibility to ensure you are informed about product or service limitations and that you regularly test and validate the products and safety plans. Reach out to your Convergint account executive to learn how our support services can help. And if you have a service plan, you are responsible for promptly notifying Convergint in the event of any defect, malfunction, or performance issue with the products and services.
- **Various factors can impact product performance.** Selecting products and settings may involve tradeoffs between the level of security and safety on the one hand and speed, convenience, and cost on the other hand. Convergint can give you guidance, but you are ultimately responsible for selecting products and settings based on your organization's risk profile and tolerance.
- **The products are made by third-party manufacturers, not Convergint.** You are bound by and must use, test, and maintain the products in accordance with the manufacturer's terms and instructions. Convergint does not independently validate the accuracy of claims or statements made by manufacturers, and makes no assurances regarding their accuracy. You are responsible for using the products and services in compliance with laws and regulations applicable to you or as permitted in your jurisdiction.
- **All products and services are governed exclusively by a final agreement.** No advertisement, literature, brochure, website, or statements made during the sale process or otherwise (whether orally or in writing) should be interpreted as a promise, warranty, or other assurance.
- **You have reviewed the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergint.com/terms.**

Performance Items

Items Included	
Installation of CCTV Cameras	Loading Software on Customer Provided Computer
Mounting/Termination of Proposed Devices	One-Year Warranty on Labor
One-Year Warranty on Parts	Owner to Provide Static IP Addresses
Owner Training	Project Management
System Programming	Termination of Control Equipment Enclosures
Testing of all Proposed Devices	Workstations by Others
Items Excluded	
120 VAC Power and Fused Disconnect Switch	120 VAC Power Receptacles
Additional Lighting Requirements for Cameras	Applicable Taxes
Attend General Contractor Project Meetings	Attend Owner Project Meetings
Authority having Jurisdiction permit drawing (requires customer CAD)	Cable
Ceiling Tiles and Ceiling Grid Repairs	Connection to Building Fire Alarm Panel
Correction of Wiring Faults Caused by Others	Door wiring typical connections
Electrical Installation Permit	Electrified Door Locking Hardware
Engineering and Drawings	Equipment rack layout drawing
FA Permit and Plan Review Fees	Fire Stopping (Excludes Existing Penetrations)
Fire Watch	Floor Coverings for Lifts
Floor plan with device placement and numbering (requires customer CAD)	Freight (prepaid)
Horizontal Core Drilling	Installation of Bridle Rings
Installation of Conduit, Boxes and Fittings	Installation of Control Equipment Enclosures
Installation of Control Panels	Installation of Intercom Systems
Installation of Intrusion Panels	Installation of Low Voltage Wire
Installation of Network Cabling to Card Readers	Installation of Network Cabling to IP Cameras
Installation of Network Cabling to IP Intercoms	Installation of Specialty Backboxes
Installation of Terminal Cabinets	Installation of Video Recorders (DVR/NVR)
Installation of Wire and Cable	Installation of Wire Hangars
Lifts	Low Voltage Permits
Material (listed in the BOM)	On-Site Lockable Storage Facility
Operations & Maintenance Manuals	Owner to Provide DHCP Lease Reservations for Network Connected Devices
Panel Wall Elevation drawing (may require customer CAD)	Panel wiring with point to point connections
Patch and Paint	Payment & Performance Bonds
Record Documentation (As-Built)	Riser drawing with home run wiring
Servers by Convergent	Servers by Others
Specialty Backboxes	Submittal Drawings
System Engineering	System is Design-Build
System Meets Plans/Drawings	Terminal Cabinets
Vertical Core Drilling	Wire
Workstations by Convergent	



Total Project Investment:

\$ 134,807.63

Thank you for considering Convergent for your Security needs. If you have any questions or would like additional information, please don't hesitate to contact me immediately. If you would like to proceed with the scope of work as outlined in this proposal, please sign below and return to my attention.

Sincerely,

Max Maier
Convergent
Max Maier

By signing below or accepting the services described in this proposal, Customer accepts and agrees to this proposal, including the enclosed Terms and Conditions, along with any addendums or exhibits that may be attached or referenced therein. Any additional or contrary terms, including on a Customer PO, are expressly rejected. By signing, you represent and warrant that you have authority to accept this proposal on behalf of Customer.

Customer Name (Printed)	August 18, 2026 Date
Authorized Signature	Title

1.0 INTRODUCTION AND DEFINITIONS

Throughout the attached document, including these Terms and Conditions and any attachments (together, the "Agreement"), the term "Convergent" refers to the Convergent affiliate operating in the state or province in which the Deliverables are performed. The term "Customer" refers to the contracting entity identified in the signature block. This Agreement is intended to establish a clear, cooperative foundation between Convergent and Customer. Convergent values transparent communication, mutual respect, and shared responsibility to ensure that each project and service engagement proceeds safely, efficiently, and to the parties' mutual satisfaction.

Important Notice: Products and services provided by Convergent are intended to help reduce risks to security and safety but cannot guarantee security or safety. Customer remains responsible for the overall security and safety of people and premises, and shall comply with all applicable laws, rules, regulations, and usage instructions in its use of the products and services. Convergent provides additional product safety and service information at <https://www.convergent.com/terms/> (see "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION"), which Customer acknowledges that it has read and understood.

1.1 "Installation Work" means the installation, configuration, programming, commissioning, or integration activities performed by Convergent under this Agreement and described in the attached document. The Work includes furnishing and installing materials, equipment, and systems, and performing all related labor and documentation necessary to complete the installation.

1.2 "Support Services" means the recurring, periodic, or as-needed maintenance, inspection, testing, support, or repair activities performed by Convergent under this Agreement and described in the Service Agreement. Support Services are intended to sustain, tune, repair, update, patch, or restore systems after installation and may include remote support, scheduled visits, break/fix, and other agreed maintenance tasks.

1.3 "Deliverables" means collectively the Installation Work and the Support Services, together with Convergent's other obligations expressly set forth in this Agreement, but excluding Third Party Products.

1.4 "Third Party Products" means software, hardware, services, or equipment for which Convergent is a distributor/reseller and not the manufacturer or developer ("OEM"). Third Party Products are governed solely by the OEM's applicable end-user license or other terms and conditions ("Third Party Terms"), including those available under "Third Party Terms" at [convergent.com/terms](https://www.convergent.com/terms). Customer's use of Third Party Products constitutes acceptance of the Third Party Terms, which apply directly between Customer and the OEM and are separate from, and do not merge with or modify, this Agreement. Convergent provides no warranties or guarantees for Third Party Products and is not responsible or liable for any defects, losses, damages, performance, security, compliance, or other issues arising from them.

PART A – INSTALLATION AND TIME AND MATERIALS

A1. **Scope of Work.** Convergent will perform the Installation Work described in the attached document in accordance with the agreed schedule and specifications.

A2. **Customer will perform the following, and delays caused by Customer's failure to perform these responsibilities will entitle Convergent to an equitable adjustment to schedule and pricing:**

- Provide site access and reasonable working conditions;
- Approve submittals promptly;
- Supply required electrical service;
- Remove obstacles and safety hazards; and
- Participate in testing and project closeout.

A3. Invoicing.

a. **Installation Mobilization Payment.** Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, fifty percent (50%) of the total Installation Work contract value shall be invoiced upon the Customer's written acceptance of this proposal. Such invoice represents a mobilization payment to cover initial project costs, including but not limited to procurement, scheduling, resource allocation, and project initiation activities. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

b. **Progress Invoicing.** Convergent will issue monthly progress invoices for Installation Work completed or a final invoice upon completion.

A4. **Change Orders.** Either party may request changes to the Installation Work by written change order. Adjustments to schedule, cost, or scope will be made equitably. Convergent has no obligation to proceed until the parties mutually agree.

A5. Termination for Convenience – Installation Work

Either party may terminate Installation Work for convenience upon thirty (30) days' written notice.

Upon such termination, Customer shall pay Convergent:

- All unpaid charges for Installation Work performed (whether invoiced or not);
- All material costs incurred through the termination date;
- All reasonable non-cancelable obligations (including ordered materials) incurred prior to Convergent's receipt of termination notice; and
- All pass-through expenses, including restocking fees, without markup unless otherwise stated in this Agreement.

All such charges shall be invoiced as though the Installation Work was completed as of the termination date. Compensation for materials supplied but not installed shall include Convergent's standard sales markup. Convergent shall not recover lost profits on unperformed Installation Work.

PART B – SERVICES AGREEMENT

B1. **Scope and Term.** Convergent will provide Support Services beginning on the Start Date and continuing through the Initial Term set forth therein. In the event of a conflict between Part B and Part C, Part B controls for Support Services.

B2. **Acceptance Testing.** If the systems or Third Party Products covered by the Support Services are altered by others, Convergent may require reacceptance testing, remove affected systems from coverage, or terminate this Agreement upon thirty (30) days' notice. Customer is responsible for any additional costs resulting from such alterations.

B3. **Annual Service Fee Invoicing.** Service invoices will be issued monthly, quarterly, or annually, as indicated in the attached document. Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, the full contract value for the first year of Support Services shall be invoiced upon the Customer's written acceptance of this proposal. Each subsequent contract year shall be invoiced for its full annual value thirty (30) days prior to the applicable renewal date. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

B4. **Changes.** Either party may request changes to the Support Services by written change order. Equitable adjustments to schedule, frequency, or pricing will be made as necessary. Convergent has no obligation to proceed until mutually agreed.

B5. **Renewal.** Service Agreements may automatically renew for successive one-year terms at the then-current pricing unless either party gives at least thirty (30) days' written notice prior to expiration of the current term.

B6. **Cancellation.** Customer may terminate a Support Services Agreement for convenience upon thirty (30) days' written notice. Such termination shall be subject to the applicable Early Termination Charge below.

(a) **One-year Agreement.** If the Agreement is one (1) year in duration, all remaining payment obligations for the first-year term shall be accelerated and become immediately due as an agreed early termination charge ("One-Year Early Termination Charge").

(b) **Multi-Year Agreement.** If the Agreement is more than one (1) year in duration, all remaining payment obligations for the then-current contract year shall be accelerated, plus a termination fee equal to fifty percent (50%) of the remaining fees for the balance of the term (the "Multi-Year Early Termination Charge").

Each of the foregoing, as applicable, is an "Early Termination Charge."

The parties agree that the applicable Early Termination Charge constitutes a reasonable estimate of damages and is not a penalty. The applicable Early Termination Charge shall be paid in full within thirty (30) days after the effective date of termination. Customer shall have no right of setoff against any Early Termination Charge. All prepaid fees are non-refundable.

PART C – GENERAL TERMS (APPLICABLE TO ALL DELIVERABLES)

C1. **Payment Terms.** All invoices are due within thirty (30) days of the invoice date. Late payments accrue interest at 1.5% per month (or the maximum rate permitted by law). Convergent may suspend Support Services and Installation Work without liability for non-payment. If suspension or demobilization occurs due to Customer's non-payment, Customer will reimburse Convergent for all reasonable demobilization and remobilization costs, including labor, travel, equipment, and schedule recovery expense.

C2. **Pricing.** Prices are for only those items included in the attached document and exclude unforeseen or unknown conditions. Convergent pricing is based on the then-current price list. Convergent may adjust pricing annually for multi-year Support Services Agreements and multi-year Installation Work, as applicable, based on rate schedules, unit rates, or time-and-materials. Any such adjustment shall apply prospectively upon notice. Fixed-price, lump-sum Installation Work shall not be subject to annual adjustment except by written change order. If a Force Majeure event directly increases Convergent's documented costs of performance, the parties shall execute an equitable change order reflecting the actual, reasonable cost impact.

C3. **Taxes.** Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, all prices are exclusive of all applicable federal, state, provincial, local, or foreign taxes, including, without limitation, sales, use, excise, value-added, gross receipts, or similar transaction taxes. All such taxes shall be added to the invoice and are the sole responsibility of the Customer. Any tax amounts referenced in this document are estimates provided for informational purposes only and are not binding. The actual taxes assessed will be determined in accordance with applicable laws and regulations in effect at the time of invoicing and will be calculated based on the final contract value and the jurisdiction(s) governing the transaction. The Customer shall pay all taxes as invoiced unless a valid tax exemption certificate is provided in advance of billing.

C4. **Compliance with Law, Safety, and Site Conditions.** Each party will comply with applicable laws and regulations. Convergent will follow Customer's safety program if provided prior to commencing Deliverables.

C5. **Monitoring Services.** These Terms and Conditions apply to Installation and Support Services only. These Terms and Conditions do not apply to Monitoring Services, which are governed exclusively by the Monitoring Services Terms and Conditions available at <https://www.convergent.com/terms/>. Customer's acceptance of this proposal constitutes acceptance of the Monitoring Services Terms and Conditions.

C6. **Weapons Detection.** If Convergent provides Weapons Detection Systems or Services, such Systems and Services are further governed by the Weapons Detection Addendum available at <https://www.convergent.com/terms/>.

which is incorporated herein by reference in its entirety and shall control in the event of a conflict with this Agreement. "Weapons Detection Systems or Services" means any "Systems" and/or "Services" as each are defined in the Weapons Detection Addendum.

C7. **Hazardous Materials.** If hazardous materials or unsafe conditions are discovered that were not caused by Convergent, Convergent may stop working until it determines that it is safe to resume. Customer shall indemnify Convergent for losses resulting from undisclosed hazardous materials or unsafe conditions.

C8. **Insurance.** Convergent will maintain the following minimum coverages during the term of this Agreement: Workers' Compensation: Statutory limits Employer's Liability: \$1,000,000 per occurrence/aggregate | Commercial General Liability: \$1,000,000 per occurrence / \$2,000,000 aggregate | Automobile Liability: \$1,000,000 per occurrence/aggregate | Excess/Umbrella Liability: \$5,000,000 per occurrence/aggregate.

C9. **Indemnification.** To the fullest extent permitted by law, Convergent shall indemnify, defend, and hold Customer harmless from third-party claims for bodily injury or property damage to the extent caused by Convergent's negligence.

C10. **Special Offerings.** If Deliverables include intrusion detection, detection of specific threats to people or property (including gunshot, shooter, or explosives detection), drones, robotics, mass notification, or ballistics or explosives protection ("Special Offerings"), then to the fullest extent allowed by law, Convergent's indemnification, defense, and hold harmless obligations do not apply to the Special Offerings, and Customer shall notwithstanding anything else in this Agreement (including any limitations, exclusions, or caps on liability or damages of any kind) fully indemnify, defend, and hold Convergent harmless from and against all third party claims, demands, allegations, liabilities, damages, or costs (including reasonable attorneys' fees) arising from or related to Special Offerings except to the extent of Convergent's gross negligence integrating the Third Party Products.

C11. **Limitation of Liability.** EXCEPT AS EXPRESSLY STATED HEREIN, TO THE FULLEST EXTENT ALLOWED BY LAW NEITHER PARTY SHALL BE LIABLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR SPECIAL DAMAGES, INCLUDING LOSS OF USE OR PROFIT. TO THE FULLEST EXTENT ALLOWED BY LAW, THE AGGREGATE LIABILITY OF CONVERGENT ARISING FROM OR RELATED TO THE DELIVERABLES SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY CUSTOMER DURING THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM. THESE LIMITS APPLY REGARDLESS OF THE THEORY OF LIABILITY. THESE LIMITATIONS SURVIVE AND APPLY EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

C12. **Warranty.** Warranties for Convergent's Deliverables are described in the Limited Warranty for Products and Services available at <https://www.convergent.com/terms/>, which is in effect as of the effective date of this Agreement and is incorporated by reference as if set forth herein in full.

C13. **Personal Data and Security.** Convergent's responsibilities for privacy and information security exclude Third Party Products, except to the extent of information processing performed directly by its personnel or subcontractors. Processing by third-party manufacturers or OEMs is governed by Third Party Terms, and OEMs are not Convergent's subcontractors or subprocessors. Customer remains responsible for its data compliance and system security. If required to deliver the requested services, Convergent may access the Customer's information systems. Convergent is not responsible for losses or harm resulting from following the Customer's instructions or from the use of Customer-specified or third-party remote access tools.

C14. **Intellectual Property.** Convergent retains ownership of all intellectual property in its drawings, technical documentation, and related materials ("Documentation"). OEMs retain ownership of all rights in Third Party Products. Customer's use of any Documentation or Third Party Product is limited to the purposes of this Agreement.

C15. **Termination for Cause.** Subject to the terms of this Agreement, either party may terminate this Agreement for material breach after giving written notice and at least thirty (30) days to cure. If the breach is not cured, termination may occur after fifteen (15) days' additional written notice. Convergent may suspend performance during any cure period for Customer's breach without liability.

C16. **Governing Law and Dispute Resolution.** This Agreement is governed by the laws of the state or province where the Deliverables are provided ("Venue"). Any disputes that cannot be resolved through management-level discussions shall be settled by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association, if Venue is in the U.S. or the ADR Institute of Canada, if Venue is in Canada. The prevailing party is entitled to recover reasonable attorney fees and costs. The award of the arbitrator(s) shall be enforceable in any court having jurisdiction.

C17. **Force Majeure.** Neither party shall be liable for delays or failures due to causes beyond reasonable control, including but not limited to natural disasters, labor disputes, tariffs, supply shortages, acts of government, or other events of force majeure. Time for performance shall be extended as reasonably necessary.

C18. **Miscellaneous.** This Agreement, together with the attached document and any referenced addenda, represents the entire understanding between Convergent and Customer regarding the Deliverables. It supersedes all prior or contemporaneous discussions, proposals, negotiations, or agreements, whether written or oral, relating to the same subject matter. This Agreement may only be modified in writing signed by both parties. If any provision is held invalid, the remaining provisions remain in effect. Neither party may assign this Agreement without written consent, except that a party may assign to an affiliate or successor

without consent. The parties are independent contractors. Notices must be in writing and are effective upon receipt. An Email to legal.notices@convergent.com shall suffice for Convergent. The sections on payment, warranty, indemnity, limitation of liability, and disputes survive termination. The parties require that this Agreement be written in English. Les parties ont requis que cette convention soit rédigée en anglais. The parties acknowledge that they have read and understood this Agreement and agree to be bound by its terms.

August 19, 2026

City of Glendale ("Customer" or "You")
Richard E. Maslowski Glendale Community Park
2200 W Bender Rd Glendale , Wisconsin 53209
Attention:

Quotation: MM41961715P
RFP#:
License/Cert

Reference: Glendale Community Park ACS & CCTV Install

On behalf of Convergent's global network of colleagues, I would like to personally thank you for providing Convergent with the opportunity to present this proposal addressing your electronic security needs.

Convergent's reputation for service excellence is backed by a foundational commitment to our core value of service, and we have been recognized as the #1 Systems Integrator by SDM Magazine. This recognition reflects the strong relationships Convergent has developed with the industry's top technology manufacturers, and our history of success with providing exceptional service to our customers.

Our guiding principle has always been to be our customers' best service provider. Our dedicated and certified team of professionals strives to uphold our customer-focused, service-based mission to make a daily difference for our customers. After achieving a successful on-time and on-budget project installation, Convergent will provide you with the industry's best ongoing service, including our 24/7 customer portal iCare, designed to track service work orders, project progress, and provide you with detailed metric reporting for continuous improvement.

The following security proposal is specifically designed to meet your needs. As your single point of contact, please feel free to contact me with any additional questions you may have. Thank you again for trusting Convergent as your partner.

Scope of Work

City of Glendale - Richard E. Maslowski Community Park - Integrated Access Control & Video Surveillance System

Project Overview

Convergint Technologies shall furnish all equipment, software licensing, installation services, programming, configuration, commissioning, testing, and training associated with the attached bill of materials for the deployment of an integrated access control and video surveillance system at the Richard E. Maslowski Community Park.

The solution shall utilize Genetec Security Center SaaS Premium, Genetec Synergis access control, Mercury intelligent controller hardware, HID Signo credential technology, and Axis Communications IP cameras to provide a unified cloud-managed security platform.

The project includes installation of access control panels, controllers, Cloud Link appliance, card readers, Axis cameras, camera mounting hardware included within the bill of materials, software configuration, testing, and end user training necessary to deliver a fully functional security management system.

Genetec Security Center SaaS Licensing

Convergint shall furnish and configure the following software and licensing included within the project bill of materials:

- Genetec Security Center SaaS Premium subscription
- Five (5) year SaaS licensing term
- Camera connection licenses
- Reader connection licenses
- Cloud storage licensing
- Genetec Synergis access control integration
- Genetec Omnicast video management functionality

Licensing Included

- (1) Security Center SaaS Premium Plan (50 Named Users)
- (18) Camera Connection Licenses
- (3) Reader Connection Licenses
- (1) Cloud Storage Licenses (Up to 5MP Cameras)
- (17) Cloud Storage Licenses (Up to 12MP Cameras)

Licensing Renewals

Upon expiration of the initial five-year Genetec Security Center SaaS licensing term, Convergint will work directly with the City of Glendale to provide renewal licensing. This process is intended to ensure there is no interruption in licensing, cloud services, software updates, or manufacturer support.

Access Control System

Equipment Furnished by Convergent

Convergent shall furnish the following access control equipment included within the attached bill of materials:

- (1) LifeSafety Power Genetec Integrated Access Control Enclosure
- (1) Mercury MP1502 Intelligent Controller
- (1) Mercury MR52 Two-Reader Interface Module
- (1) Genetec Synergis Cloud Link Appliance
- (3) HID Signo 40K Card Readers
- (100) HID iCLASS SE Credentials
- (2) Backup Batteries
- All associated software licensing and manufacturer-required accessories identified within the bill of materials

Convergent Responsibilities

Convergent shall:

- Furnish all access control equipment identified within the bill of materials.
- Install the Genetec controller enclosure, Mercury controller, Mercury interface module, and Synergis Cloud Link appliance.
- Install all HID Signo card readers.
- Terminate field wiring at controller panels and reader devices.
- Configure Genetec Security Center SaaS.
- Configure Genetec Synergis access control.
- Configure Mercury controller communications.
- Configure OSDP reader communications.
- Program access levels, cardholder permissions, schedules, holidays, alarms, and system events.
- Configure credential formats and enroll supplied credentials.
- Perform startup, commissioning, testing, and validation of the access control system.
- Provide administrator and operator training.

Video Surveillance System

Equipment Furnished by Convergent

Convergent shall furnish the following video surveillance equipment included within the project bill of materials:

- (1) Axis P3277-LVE MIC Dome Cameras
- (1) Axis M4328-P Mini Dome Camera
- (2) Axis P4707-PLVE Dual Sensor Cameras
- (4) Axis P3818-PVE 180° Panoramic Cameras
- (3) Axis Pendant Mount Kits
- (3) Axis Wall/Pole Mount Assemblies
- (3) Stainless Steel Mounting Strap Kits
- Associated Genetec camera connection licensing

Convergent Responsibilities

Convergent shall:

- Provide all camera equipment included within the bill of materials.
- Install all Axis cameras and associated manufacturer mounting hardware included within this proposal.
- Connect cameras to owner-installed network cabling.
- Configure IP addressing in coordination with the City of Glendale IT Department.
- Upgrade camera firmware to current supported versions.
- Configure image quality, exposure, compression, frame rate, streaming profiles, and analytics where applicable.
- Configure cameras within Genetec Security Center SaaS.
- Configure camera naming conventions and logical organization.
- Configure recording policies and cloud storage assignments.
- Point, focus, and optimize each camera's field of view.
- Perform system commissioning and operational testing.
- Provide (4) hours of end user training following successful project completion.

Customer / General Contractor / Electrical Contractor Responsibilities

The Customer, Electrical Contractor and/or General Contractor to provide and install the following:

Access Control

- All low-voltage cabling.
- All Category 6 (Cat6) cabling.
- All cabling shall be pulled and/or fished through existing walls, ceilings, and pathways to each device location. No exposed cabling will be permitted unless specifically identified in the project scope.
- Junction boxes and backboxes
- Door hardware
- Electric strikes
- Magnetic locks
- Electrified panic hardware
- Electric latch retraction devices
- Door contacts
- Request-to-exit devices
- Emergency exit buttons
- Door loops and power transfers
- High-voltage electrical service
- Branch circuits for access control equipment
- Final adjustment of all door hardware

Video Surveillance

- All Category 6 cable
- All conduit, sleeves, junction boxes, and pathway infrastructure
- Exterior penetrations and weatherproofing
- Network cable terminations
- Network switching

- Power over Ethernet (PoE) switching
- Internet connectivity
- Network backbone infrastructure

Information Technology

Customer IT shall provide:

- IP addressing
- VLAN configuration
- DHCP and DNS services
- Firewall configuration
- Internet connectivity
- Network security policies
- Network switch configuration
- Required bandwidth for cloud connectivity

Testing & Commissioning

Upon completion of installation by all trades, Convergent shall:

- Verify communication between all controllers, readers, cameras, and the Genetec Security Center SaaS platform.
- Test all access control devices for proper operation.
- Validate permissions and system functionality.
- Demonstrate system operation to the City of Glendale and provide end-user training.

General Clarifications

- Convergent's scope includes furnishing equipment identified within the attached bill of materials, installation of access control panels, controller hardware, Cloud Link appliance, card readers, Axis cameras, associated mounting hardware, software programming, configuration, commissioning, testing, and training.
- Convergent is not responsible for providing or installing any low-voltage cabling, conduit, raceways, pathway infrastructure, junction boxes, electrical service, locking hardware, request-to-exit devices, door contacts, emergency exit buttons, or other door hardware unless specifically identified within the attached bill of materials.
- All field wiring shall be complete, tested, labeled, and available prior to Convergent mobilization.
- All owner-furnished door hardware and locking devices shall be installed, adjusted, and fully operational prior to Convergent commissioning activities.
- Camera mounting locations, device elevations, and final fields of view shall be coordinated with the City of Glendale prior to installation.
- Customer network infrastructure, switching, internet connectivity, and cybersecurity services are excluded unless specifically identified elsewhere in this proposal.
- Final programming, testing, and training shall occur after all field devices, network infrastructure, and owner-furnished equipment have been installed and verified operational.

- Any work outside the attached bill of materials shall be considered outside the scope of this proposal unless authorized through an approved written change order.
- Convergent shall coordinate installation activities with the General Contractor (Camosy Construction) and their electrical contractor to minimize disruption to normal operations at Richard E. Maslowski Community Park and to support successful project completion.

Convergent cannot guarantee the security of the devices it installs or of Customer's IT environment, no networked system is completely secure, and Customer remains ultimately responsible for its IT environment.

Materials

Line	Qty	Part	Description	Manufacturer
1		Access Control		
2	1.00	SY-DV8RD-E4M-WPG	1 x FPO150 150W Total Output, 120 VAC Input, AC Fault and System Fault form C contacts may be triggered by low/no battery, short to earth ground, power supply failure, or blown fuse. 1 x B100 Terminal block output is Class 2 power limited and jumper selectable for either a fixed 12VDC or an adjustable range between 5-18VDC at 4 amps maximum current. 1 x C8 (8 Relay Lock Outputs) 3A fused outputs, programmable for failsafe/failsecure, FAI, NC/NO input, voltage or dry output per zone. Dual buss voltage selection by zone, OutSmart dual color LEDs. 2 x D8P (16 Auxiliary Outputs) 2.5A Class 2 Power Limited Outputs, dual buss voltage selection by zone, OutSmart dual color LEDs. E4M/W8-A Enclosure Size: 24.0H x 20.0W x 6.5D in (24.0 x 20.0 x 6.5 cm)	genetec
3	2.00	PW-PS1270	Ps-1270 F1 12v7.0ah F1	Power-Sonic
4	1.00	MP1502	MERCURY MP1502 INTELLIGENT CONTROLLER (2 DOORS, UP TO 4 READERS WITH OSDP) - Add GSC-SY-X-1RE for reader connections	genetec
5	1.00	MR52-S3	Mercury MR52 2-reader interface module Series 3 (8 inputs, 6 relays, PCB only)	genetec
6	3.00	40KNKS-00-000000	SIGNO 40K,BLK/SLVR,PIG,CRD PFL STD,MA RDY,FMT:ASP10022,WIEG,32-B MSB,EACH,4-B MSG,NOPAR,LEN:13,FC:0,EM:32-B,LED:RED,FLSH:GRN,BZR,KBD:RED,BZR,VIS:ON ,SRF:ON,IPM:OFF,VEL:OFF,TAP	HID
7	100.00	3000PGGMN	ICLASS 2K/2 SE, PROG, F-GLOSS, B-GLOSS, MATCH, NO SLOT	HID
8	10.00	GI-66441	Resistor 2-1k 1/8 Watt; EA	G.R.I. Telemark Corp.
9		Cameras		
10	1.00	10639339	AXIS P3277-LVE MIC	AXIS
11	1.00	10374375	AXIS M4328-P IS ANULTRA-COMPACT, INDOOR FIXEDMINI DOME WITH 12	AXIS

Line	Qty	Part	Description	Manufacturer
12	2.00	10314004	AXIS P4707-PLVE OFFERS TWO CHANNELS WITH 5MP PER CHANNEL AT A FRAME	AXIS
13	4.00	10213867	P3818-PVE 13MPX 180 DEG 30FPS OUTDOOR CAMERA	AXIS
14	3.00	10183051	TQ3101-E OUTD PENDANT KIT FOR MOUNTING AXIS Q38 SERIES.	AXIS
15	3.00	10413702	TQ5001-E WALL/POLE MOUNT	AXIS
16	3.00	971604	1 PAIR STAINLESS STEEL STRAPS WITH TX30 SCREW INTERFACE FOR EASE-OF-INSTALLATION	AXIS
17	Hardware			
18	1.00	SY-CLOUDLINK-G2	Synergis™ Cloud Link with 4GB of RAM, 16GB Flash, second generation, installed with Synergis™ access control firmware, four RS-485 ports, PoE.	genetec
19	Video Management / SaaS Solution			
20	1.00	SCC-PREMIUM-5Y	Security Center SaaS Premium Plan - 5 year term. 50 named users included.	genetec
21	18.00	SCC-PREMIUM-1C-5Y	Security Center SaaS Premium - One camera lens connection for up to 5 years	genetec
22	3.00	SCC-PREMIUM-1R-5Y	Security Center SaaS Premium - One reader connection for up to 5 years	genetec
23	1.00	SCC-CS-2M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 2MP up to 5 years	genetec
24	17.00	SCC-CS-5M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 5MP up to 5 years	genetec
Total Project Price				\$ 94,250.70

5 Year Genetec Licensing: **\$38,180.60**

Clarifications and Exclusion

1. All work proposed herein, shall be performed during normal business hours Monday through Friday 8:00 am - 5:00 pm.
2. Low voltage wiring shall be installed via open air code approved methods.
3. Provision or installation of conduit, wire, boxes, fittings or other electrical installation materials unless specifically listed under Inclusions or Bill of Materials.
4. Permits or associated fees are not included.
5. Customer to provide static IP addresses and network connections at panel locations.
6. Customer to provide a secured staging & storage area for project related materials.
7. Pricing assumes that electronic Auto CAD files are available from customer for our use in creating submittal drawings.
8. Fifty percent (50%) of the proposed sell price shall be payable to Convergent for project mobilization. Mobilization shall be invoiced and due upon customer acceptance of this proposal.
9. Proposal does not include sales tax unless otherwise noted.
10. Anything in the Contract Documents notwithstanding, in no event shall either Contractor or Subcontractor be liable for special, indirect, incidental or consequential damages, including commercial loss, loss of use, or lost profits, even if either party has been advised of the possibility of such damages.
11. Convergent reserves the right to negotiate mutually acceptable contract terms and conditions with customer by making mutually agreeable changes to the formal contract included in the Bid Documents.
12. Supply Chain Delays & Price Adjustments: Customer acknowledges that supply chain disruptions and shipping delays may occur for reasons beyond Convergent's reasonable control and agrees to grant reasonable extensions for such delays. Pricing is based on current market conditions and excludes increases due to tariffs, duties, manufacturer-imposed surcharges, or other cost increases arising from trade policy, regulatory actions, or external factors beyond Convergent's control. If such cost increases arise, Convergent will submit a formal change order, and Customer agrees to approve reasonable adjustments. Convergent will use commercially reasonable efforts to minimize such increases.

REVIEW IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION PRIOR TO USING A CONVERGINT-INSTALLED SYSTEM: See the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergent.com/terms.

IMPORTANT NOTICE

You requested that Convergint provide you with certain security and safety products and services. By using these products and services, you acknowledge that:

- **Under no circumstances should Convergint-provided products and services be your sole method of security or safety.** Effective security and safety require a multi-layered approach involving people, processes, and technologies. Convergint-provided products and services do not guarantee security or safety, will not detect or prevent all threats or risks all the time (including threats they are designed to detect), and will not ensure overall safety and security. You are ultimately responsible for your people, premises, and property, including for maintaining an effective response plan and promptly implementing your response plan in response to alarms or threats.
- **All security products and services have limitations.** No product or service can guarantee safety or security. It is your responsibility to ensure you are informed about product or service limitations and that you regularly test and validate the products and safety plans. Reach out to your Convergint account executive to learn how our support services can help. And if you have a service plan, you are responsible for promptly notifying Convergint in the event of any defect, malfunction, or performance issue with the products and services.
- **Various factors can impact product performance.** Selecting products and settings may involve tradeoffs between the level of security and safety on the one hand and speed, convenience, and cost on the other hand. Convergint can give you guidance, but you are ultimately responsible for selecting products and settings based on your organization's risk profile and tolerance.
- **The products are made by third-party manufacturers, not Convergint.** You are bound by and must use, test, and maintain the products in accordance with the manufacturer's terms and instructions. Convergint does not independently validate the accuracy of claims or statements made by manufacturers, and makes no assurances regarding their accuracy. You are responsible for using the products and services in compliance with laws and regulations applicable to you or as permitted in your jurisdiction.
- **All products and services are governed exclusively by a final agreement.** No advertisement, literature, brochure, website, or statements made during the sale process or otherwise (whether orally or in writing) should be interpreted as a promise, warranty, or other assurance.
- **You have reviewed the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergint.com/terms.**

Performance Items

Items Included	
Installation of CCTV Cameras	Installation of Control Equipment Enclosures
Loading Software on Customer Provided Computer	Material (listed in the BOM)
Mounting/Termination of Proposed Devices	One-Year Warranty on Labor
One-Year Warranty on Parts	Owner Training
Project Management	Servers by Others
System Programming	Testing of all Proposed Devices
Workstations by Others	
Items Excluded	
120 VAC Power and Fused Disconnect Switch	120 VAC Power Receptacles
Additional Lighting Requirements for Cameras	Applicable Taxes
Attend General Contractor Project Meetings	Attend Owner Project Meetings
Authority having Jurisdiction permit drawing (requires customer CAD)	Cable
Ceiling Tiles and Ceiling Grid Repairs	Connection to Building Fire Alarm Panel
Correction of Wiring Faults Caused by Others	Door wiring typical connections
Electrical Installation Permit	Electrified Door Locking Hardware
Engineering and Drawings	Equipment rack layout drawing
FA Permit and Plan Review Fees	Fire Stopping (Excludes Existing Penetrations)
Fire Watch	Floor Coverings for Lifts
Floor plan with device placement and numbering (requires customer CAD)	Freight (prepaid)
Horizontal Core Drilling	Installation of Bridle Rings
Installation of Conduit, Boxes and Fittings	Installation of Control Panels
Installation of Intercom Systems	Installation of Intrusion Panels
Installation of Low Voltage Wire	Installation of Network Cabling to Card Readers
Installation of Network Cabling to IP Cameras	Installation of Network Cabling to IP Intercoms
Installation of Specialty Backboxes	Installation of Terminal Cabinets
Installation of Video Recorders (DVR/NVR)	Installation of Wire and Cable
Installation of Wire Hangars	Lifts
Low Voltage Permits	On-Site Lockable Storage Facility
Operations & Maintenance Manuals	Owner to Provide DHCP Lease Reservations for Network Connected Devices
Owner to Provide Static IP Addresses	Panel Wall Elevation drawing (may require customer CAD)
Panel wiring with point to point connections	Patch and Paint
Payment & Performance Bonds	Record Documentation (As-Built)
Riser drawing with home run wiring	Servers by Convergent
Specialty Backboxes	Submittal Drawings
System Engineering	System is Design-Build
System Meets Plans/Drawings	Terminal Cabinets
Termination of Control Equipment Enclosures	Vertical Core Drilling
Wire	Workstations by Convergent



Total Project Investment:

\$ 94,250.70

Thank you for considering Convergent for your Security needs. If you have any questions or would like additional information, please don't hesitate to contact me immediately. If you would like to proceed with the scope of work as outlined in this proposal, please sign below and return to my attention.

Sincerely,

Max Maier
Convergent
Max Maier

By signing below or accepting the services described in this proposal, Customer accepts and agrees to this proposal, including the enclosed Terms and Conditions, along with any addendums or exhibits that may be attached or referenced therein. Any additional or contrary terms, including on a Customer PO, are expressly rejected. By signing, you represent and warrant that you have authority to accept this proposal on behalf of Customer.

Customer Name (Printed)	August 19, 2026 Date
Authorized Signature	Title

1.0 INTRODUCTION AND DEFINITIONS

Throughout the attached document, including these Terms and Conditions and any attachments (together, the "Agreement"), the term "Convergent" refers to the Convergent affiliate operating in the state or province in which the Deliverables are performed. The term "Customer" refers to the contracting entity identified in the signature block. This Agreement is intended to establish a clear, cooperative foundation between Convergent and Customer. Convergent values transparent communication, mutual respect, and shared responsibility to ensure that each project and service engagement proceeds safely, efficiently, and to the parties' mutual satisfaction.

Important Notice: Products and services provided by Convergent are intended to help reduce risks to security and safety but cannot guarantee security or safety. Customer remains responsible for the overall security and safety of people and premises, and shall comply with all applicable laws, rules, regulations, and usage instructions in its use of the products and services. Convergent provides additional product safety and service information at <https://www.convergent.com/terms/> (see "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION"), which Customer acknowledges that it has read and understood.

1.1 "Installation Work" means the installation, configuration, programming, commissioning, or integration activities performed by Convergent under this Agreement and described in the attached document. The Work includes furnishing and installing materials, equipment, and systems, and performing all related labor and documentation necessary to complete the installation.

1.2 "Support Services" means the recurring, periodic, or as-needed maintenance, inspection, testing, support, or repair activities performed by Convergent under this Agreement and described in the Service Agreement. Support Services are intended to sustain, tune, repair, update, patch, or restore systems after installation and may include remote support, scheduled visits, break/fix, and other agreed maintenance tasks.

1.3 "Deliverables" means collectively the Installation Work and the Support Services, together with Convergent's other obligations expressly set forth in this Agreement, but excluding Third Party Products.

1.4 "Third Party Products" means software, hardware, services, or equipment for which Convergent is a distributor/reseller and not the manufacturer or developer ("OEM"). Third Party Products are governed solely by the OEM's applicable end-user license or other terms and conditions ("Third Party Terms"), including those available under "Third Party Terms" at [convergent.com/terms](https://www.convergent.com/terms). Customer's use of Third Party Products constitutes acceptance of the Third Party Terms, which apply directly between Customer and the OEM and are separate from, and do not merge with or modify, this Agreement. Convergent provides no warranties or guarantees for Third Party Products and is not responsible or liable for any defects, losses, damages, performance, security, compliance, or other issues arising from them.

PART A – INSTALLATION AND TIME AND MATERIALS

A1. Scope of Work. Convergent will perform the Installation Work described in the attached document in accordance with the agreed schedule and specifications.

A2. Customer will perform the following, and delays caused by Customer's failure to perform these responsibilities will entitle Convergent to an equitable adjustment to schedule and pricing:

- Provide site access and reasonable working conditions;
- Approve submittals promptly;
- Supply required electrical service;
- Remove obstacles and safety hazards; and
- Participate in testing and project closeout.

A3. Invoicing.

a. Installation Mobilization Payment. Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, fifty percent (50%) of the total Installation Work contract value shall be invoiced upon the Customer's written acceptance of this proposal. Such invoice represents a mobilization payment to cover initial project costs, including but not limited to procurement, scheduling, resource allocation, and project initiation activities. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

b. Progress Invoicing. Convergent will issue monthly progress invoices for Installation Work completed or a final invoice upon completion.

A4. Change Orders. Either party may request changes to the Installation Work by written change order. Adjustments to schedule, cost, or scope will be made equitably. Convergent has no obligation to proceed until the parties mutually agree.

A5. Termination for Convenience – Installation Work

Either party may terminate Installation Work for convenience upon thirty (30) days' written notice.

Upon such termination, Customer shall pay Convergent:

- All unpaid charges for Installation Work performed (whether invoiced or not);
- All material costs incurred through the termination date;
- All reasonable non-cancelable obligations (including ordered materials) incurred prior to Convergent's receipt of termination notice; and
- All pass-through expenses, including restocking fees, without markup unless otherwise stated in this Agreement.

All such charges shall be invoiced as though the Installation Work was completed as of the termination date. Compensation for materials supplied but not installed shall include Convergent's standard sales markup. Convergent shall not recover lost profits on unperformed Installation Work.

PART B – SERVICES AGREEMENT

B1. Scope and Term. Convergent will provide Support Services beginning on the Start Date and continuing through the Initial Term set forth therein. In the event of a conflict between Part B and Part C, Part B controls for Support Services.

B2. Acceptance Testing. If the systems or Third Party Products covered by the Support Services are altered by others, Convergent may require reacceptance testing, remove affected systems from coverage, or terminate this Agreement upon thirty (30) days' notice. Customer is responsible for any additional costs resulting from such alterations.

B3. Annual Service Fee Invoicing. Service invoices will be issued monthly, quarterly, or annually, as indicated in the attached document. Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, the full contract value for the first year of Support Services shall be invoiced upon the Customer's written acceptance of this proposal. Each subsequent contract year shall be invoiced for its full annual value thirty (30) days prior to the applicable renewal date. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

B4. Changes. Either party may request changes to the Support Services by written change order. Equitable adjustments to schedule, frequency, or pricing will be made as necessary. Convergent has no obligation to proceed until mutually agreed.

B5. Renewal. Service Agreements may automatically renew for successive one-year terms at the then-current pricing unless either party gives at least thirty (30) days' written notice prior to expiration of the current term.

B6. Cancellation. Customer may terminate a Support Services Agreement for convenience upon thirty (30) days' written notice. Such termination shall be subject to the applicable Early Termination Charge below.

(a) One-year Agreement. If the Agreement is one (1) year in duration, all remaining payment obligations for the first-year term shall be accelerated and become immediately due as an agreed early termination charge ("One-Year Early Termination Charge").

(b) Multi-Year Agreement. If the Agreement is more than one (1) year in duration, all remaining payment obligations for the then-current contract year shall be accelerated, plus a termination fee equal to fifty percent (50%) of the remaining fees for the balance of the term (the "Multi-Year Early Termination Charge").

Each of the foregoing, as applicable, is an "Early Termination Charge."

The parties agree that the applicable Early Termination Charge constitutes a reasonable estimate of damages and is not a penalty. The applicable Early Termination Charge shall be paid in full within thirty (30) days after the effective date of termination. Customer shall have no right of setoff against any Early Termination Charge. All prepaid fees are non-refundable.

PART C – GENERAL TERMS (APPLICABLE TO ALL DELIVERABLES)

C1. Payment Terms. All invoices are due within thirty (30) days of the invoice date. Late payments accrue interest at 1.5% per month (or the maximum rate permitted by law). Convergent may suspend Support Services and Installation Work without liability for non-payment. If suspension or demobilization occurs due to Customer's non-payment, Customer will reimburse Convergent for all reasonable demobilization and remobilization costs, including labor, travel, equipment, and schedule recovery expense.

C2. Pricing. Prices are for only those items included in the attached document and exclude unforeseen or unknown conditions. Convergent pricing is based on the then-current price list. Convergent may adjust pricing annually for multi-year Support Services Agreements and multi-year Installation Work, as applicable, based on rate schedules, unit rates, or time-and-materials. Any such adjustment shall apply prospectively upon notice. Fixed-price, lump-sum Installation Work shall not be subject to annual adjustment except by written change order. If a Force Majeure event directly increases Convergent's documented costs of performance, the parties shall execute an equitable change order reflecting the actual, reasonable cost impact.

C3. Taxes. Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, all prices are exclusive of all applicable federal, state, provincial, local, or foreign taxes, including, without limitation, sales, use, excise, value-added, gross receipts, or similar transaction taxes. All such taxes shall be added to the invoice and are the sole responsibility of the Customer. Any tax amounts referenced in this document are estimates provided for informational purposes only and are not binding. The actual taxes assessed will be determined in accordance with applicable laws and regulations in effect at the time of invoicing and will be calculated based on the final contract value and the jurisdiction(s) governing the transaction. The Customer shall pay all taxes as invoiced unless a valid tax exemption certificate is provided in advance of billing.

C4. Compliance with Law, Safety, and Site Conditions. Each party will comply with applicable laws and regulations. Convergent will follow Customer's safety program if provided prior to commencing Deliverables.

C5. Monitoring Services. These Terms and Conditions apply to Installation and Support Services only. These Terms and Conditions do not apply to Monitoring Services, which are governed exclusively by the Monitoring Services Terms and Conditions available at <https://www.convergent.com/terms/>. Customer's acceptance of this proposal constitutes acceptance of the Monitoring Services Terms and Conditions.

C6. Weapons Detection. If Convergent provides Weapons Detection Systems or Services, such Systems and Services are further governed by the Weapons Detection Addendum available at <https://www.convergent.com/terms>.

which is incorporated herein by reference in its entirety and shall control in the event of a conflict with this Agreement. "Weapons Detection Systems or Services" means any "Systems" and/or "Services" as each are defined in the Weapons Detection Addendum.

C7. **Hazardous Materials.** If hazardous materials or unsafe conditions are discovered that were not caused by Convergent, Convergent may stop working until it determines that it is safe to resume. Customer shall indemnify Convergent for losses resulting from undisclosed hazardous materials or unsafe conditions.

C8. **Insurance.** Convergent will maintain the following minimum coverages during the term of this Agreement: Workers' Compensation: Statutory limits Employer's Liability: \$1,000,000 per occurrence/aggregate | Commercial General Liability: \$1,000,000 per occurrence / \$2,000,000 aggregate | Automobile Liability: \$1,000,000 per occurrence/aggregate | Excess/Umbrella Liability: \$5,000,000 per occurrence/aggregate.

C9. **Indemnification.** To the fullest extent permitted by law, Convergent shall indemnify, defend, and hold Customer harmless from third-party claims for bodily injury or property damage to the extent caused by Convergent's negligence.

C10. **Special Offerings.** If Deliverables include intrusion detection, detection of specific threats to people or property (including gunshot, shooter, or explosives detection), drones, robotics, mass notification, or ballistics or explosives protection ("Special Offerings"), then to the fullest extent allowed by law, Convergent's indemnification, defense, and hold harmless obligations do not apply to the Special Offerings, and Customer shall notwithstanding anything else in this Agreement (including any limitations, exclusions, or caps on liability or damages of any kind) fully indemnify, defend, and hold Convergent harmless from and against all third party claims, demands, allegations, liabilities, damages, or costs (including reasonable attorneys' fees) arising from or related to Special Offerings except to the extent of Convergent's gross negligence integrating the Third Party Products.

C11. **Limitation of Liability.** EXCEPT AS EXPRESSLY STATED HEREIN, TO THE FULLEST EXTENT ALLOWED BY LAW NEITHER PARTY SHALL BE LIABLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR SPECIAL DAMAGES, INCLUDING LOSS OF USE OR PROFIT. TO THE FULLEST EXTENT ALLOWED BY LAW, THE AGGREGATE LIABILITY OF CONVERGENT ARISING FROM OR RELATED TO THE DELIVERABLES SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY CUSTOMER DURING THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM. THESE LIMITS APPLY REGARDLESS OF THE THEORY OF LIABILITY. THESE LIMITATIONS SURVIVE AND APPLY EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

C12. **Warranty.** Warranties for Convergent's Deliverables are described in the Limited Warranty for Products and Services available at <https://www.convergent.com/terms/>, which is in effect as of the effective date of this Agreement and is incorporated by reference as if set forth herein in full.

C13. **Personal Data and Security.** Convergent's responsibilities for privacy and information security exclude Third Party Products, except to the extent of information processing performed directly by its personnel or subcontractors. Processing by third-party manufacturers or OEMs is governed by Third Party Terms, and OEMs are not Convergent's subcontractors or subprocessors. Customer remains responsible for its data compliance and system security. If required to deliver the requested services, Convergent may access the Customer's information systems. Convergent is not responsible for losses or harm resulting from following the Customer's instructions or from the use of Customer-specified or third-party remote access tools.

C14. **Intellectual Property.** Convergent retains ownership of all intellectual property in its drawings, technical documentation, and related materials ("Documentation"). OEMs retain ownership of all rights in Third Party Products. Customer's use of any Documentation or Third Party Product is limited to the purposes of this Agreement.

C15. **Termination for Cause.** Subject to the terms of this Agreement, either party may terminate this Agreement for material breach after giving written notice and at least thirty (30) days to cure. If the breach is not cured, termination may occur after fifteen (15) days' additional written notice. Convergent may suspend performance during any cure period for Customer's breach without liability.

C16. **Governing Law and Dispute Resolution.** This Agreement is governed by the laws of the state or province where the Deliverables are provided ("Venue"). Any disputes that cannot be resolved through management-level discussions shall be settled by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association, if Venue is in the U.S. or the ADR Institute of Canada, if Venue is in Canada. The prevailing party is entitled to recover reasonable attorney fees and costs. The award of the arbitrator(s) shall be enforceable in any court having jurisdiction.

C17. **Force Majeure.** Neither party shall be liable for delays or failures due to causes beyond reasonable control, including but not limited to natural disasters, labor disputes, tariffs, supply shortages, acts of government, or other events of force majeure. Time for performance shall be extended as reasonably necessary.

C18. **Miscellaneous.** This Agreement, together with the attached document and any referenced addenda, represents the entire understanding between Convergent and Customer regarding the Deliverables. It supersedes all prior or contemporaneous discussions, proposals, negotiations, or agreements, whether written or oral, relating to the same subject matter. This Agreement may only be modified in writing signed by both parties. If any provision is held invalid, the remaining provisions remain in effect. Neither party may assign this Agreement without written consent, except that a party may assign to an affiliate or successor

without consent. The parties are independent contractors. Notices must be in writing and are effective upon receipt. An Email to legal.notices@convergent.com shall suffice for Convergent. The sections on payment, warranty, indemnity, limitation of liability, and disputes survive termination. The parties require that this Agreement be written in English. Les parties ont requis que cette convention soit rédigée en anglais. The parties acknowledge that they have read and understood this Agreement and agree to be bound by its terms.

August 12, 2026

Glendale Police Department ("Customer" or "You")
Glendale Police Department
5909 N Milwaukee River Pkwy Glendale , Wisconsin 53209
Attention:

Quotation: MM41972925P
RFP#:
License/Cert

Reference: Glendale PD ACS & CCTV Software Only

On behalf of Convergent's global network of colleagues, I would like to personally thank you for providing Convergent with the opportunity to present this proposal addressing your electronic security needs.

Convergent's reputation for service excellence is backed by a foundational commitment to our core value of service, and we have been recognized as the #1 Systems Integrator by SDM Magazine. This recognition reflects the strong relationships Convergent has developed with the industry's top technology manufacturers, and our history of success with providing exceptional service to our customers.

Our guiding principle has always been to be our customers' best service provider. Our dedicated and certified team of professionals strives to uphold our customer-focused, service-based mission to make a daily difference for our customers. After achieving a successful on-time and on-budget project installation, Convergent will provide you with the industry's best ongoing service, including our 24/7 customer portal iCare, designed to track service work orders, project progress, and provide you with detailed metric reporting for continuous improvement.

The following security proposal is specifically designed to meet your needs. As your single point of contact, please feel free to contact me with any additional questions you may have. Thank you again for trusting Convergent as your partner.

Scope of Work

Genetec Security Center SaaS Licensing – Licensing Only

- Convergint shall provide the following Genetec Security Center SaaS licensing and cloud subscription services only in accordance with the project bill of materials:
- Genetec Security Center SaaS Premium subscription
- Five-year Genetec SaaS licensing term
- Genetec Security Center video management software platform
- Genetec camera connection licensing
- Genetec reader connection licensing for access control
- Genetec Cloudlink/cloud connectivity licensing as applicable to the SaaS solution
- Genetec Cloud Storage licensing
- One-month cloud video retention services based on camera resolution requirements
- This proposal is strictly for Genetec SaaS software, subscription, licensing, and associated cloud services. No labor is included in this proposal.
- All labor associated with the installation, programming, configuration, commissioning, system integration, testing, and end-user training for the Genetec access control and video systems is included separately under the Glendale PD ACS & CCTV Hardware Install – MM41940047P Convergint project.

SaaS Licensing Quantities

- (1) Genetec Security Center SaaS Premium Plan
- Five-year term
- Includes 50 named users
- (78) Genetec Security Center SaaS Premium Camera Connection Licenses
- Five-year term
- (39) Genetec Security Center SaaS Premium Reader Connection Licenses
- Five-year term
- Cloud Storage Licensing
- (31) camera licenses supporting up to one month of retention for cameras up to 2MP
- (36) camera licenses supporting up to one month of retention for cameras up to 5MP
- (11) camera licenses supporting up to one month of retention for cameras up to 12MP

Labor Exclusion / Related Project

- This proposal **does not include any field or professional services labor** associated with the Genetec solution.
- All labor required to install, program, configure, integrate, commission, test, or train end users on the Genetec access control, Cloudlink, video, and Security Center solution is included under the separate **Glendale PD ACS & CCTV Hardware Install – MM41940047P Convergint** project.
- There shall be no duplication of labor charges between this Genetec SaaS licensing proposal and the hardware installation project.

Genetec Licensing Renewals

- The initial Genetec Security Center SaaS licensing term provided under this proposal is **five years**. Prior to expiration of the initial licensing term, Convergent will work directly with the City of Glendale to provide the applicable Genetec SaaS renewal agreement and associated pricing.
- Renewal pricing is subject to Genetec's then-current licensing, subscription, and cloud service rates. The renewal process is intended to help ensure continuity of licensing, cloud services, software support, and system coverage so the City's Genetec platform remains supported and operational.

Convergent cannot guarantee the security of the devices it installs or of Customer's IT environment, no networked system is completely secure, and Customer remains ultimately responsible for its IT environment.

Materials

Line	Qty	Part	Description	Manufacturer
1			Video Management / SaaS Solution 5 Year	
2	1.00	SCC-PREMIUM-5Y	Security Center SaaS Premium Plan - 5 year term. 50 named users included.	genetec
3	78.00	SCC-PREMIUM-1C-5Y	Security Center SaaS Premium - One camera lens connection for up to 5 years	genetec
4	39.00	SCC-PREMIUM-1R-5Y	Security Center SaaS Premium - One reader connection for up to 5 years	genetec
5	31.00	SCC-CS-2M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 2MP up to 5 years	genetec
6	36.00	SCC-CS-5M1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 5MP up to 5 years	genetec
7	11.00	SCC-CS-CM1M-5Y	Cloud Storage: Up to 1 month of video retention for a camera lens with a resolution of up to 12MP up to 5 years	genetec
Total 5 Year Genetec License Price				\$ 186,143.66

Clarifications and Exclusion

1. All work proposed herein, shall be performed during normal business hours Monday through Friday 8:00 am - 5:00 pm.
2. Low voltage wiring shall be installed via open air code approved methods.
3. Provision or installation of conduit, wire, boxes, fittings or other electrical installation materials unless specifically listed under Inclusions or Bill of Materials.
4. Permits or associated fees are not included.
5. Customer to provide static IP addresses and network connections at panel locations.
6. Customer to provide a secured staging & storage area for project related materials.
7. Pricing assumes that electronic Auto CAD files are available from customer for our use in creating submittal drawings.
8. Fifty percent (50%) of the proposed sell price shall be payable to Convergent for project mobilization. Mobilization shall be invoiced and due upon customer acceptance of this proposal.
9. Proposal does not include sales tax unless otherwise noted.
10. Anything in the Contract Documents notwithstanding, in no event shall either Contractor or Subcontractor be liable for special, indirect, incidental or consequential damages, including commercial loss, loss of use, or lost profits, even if either party has been advised of the possibility of such damages.
11. Convergent reserves the right to negotiate mutually acceptable contract terms and conditions with customer by making mutually agreeable changes to the formal contract included in the Bid Documents.
12. Supply Chain Delays & Price Adjustments: Customer acknowledges that supply chain disruptions and shipping delays may occur for reasons beyond Convergent's reasonable control and agrees to grant reasonable extensions for such delays. Pricing is based on current market conditions and excludes increases due to tariffs, duties, manufacturer-imposed surcharges, or other cost increases arising from trade policy, regulatory actions, or external factors beyond Convergent's control. If such cost increases arise, Convergent will submit a formal change order, and Customer agrees to approve reasonable adjustments. Convergent will use commercially reasonable efforts to minimize such increases.

REVIEW IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION PRIOR TO USING A CONVERGINT-INSTALLED SYSTEM: See the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergent.com/terms.

IMPORTANT NOTICE

You requested that Convergint provide you with certain security and safety products and services. By using these products and services, you acknowledge that:

- **Under no circumstances should Convergint-provided products and services be your sole method of security or safety.** Effective security and safety require a multi-layered approach involving people, processes, and technologies. Convergint-provided products and services do not guarantee security or safety, will not detect or prevent all threats or risks all the time (including threats they are designed to detect), and will not ensure overall safety and security. You are ultimately responsible for your people, premises, and property, including for maintaining an effective response plan and promptly implementing your response plan in response to alarms or threats.
- **All security products and services have limitations.** No product or service can guarantee safety or security. It is your responsibility to ensure you are informed about product or service limitations and that you regularly test and validate the products and safety plans. Reach out to your Convergint account executive to learn how our support services can help. And if you have a service plan, you are responsible for promptly notifying Convergint in the event of any defect, malfunction, or performance issue with the products and services.
- **Various factors can impact product performance.** Selecting products and settings may involve tradeoffs between the level of security and safety on the one hand and speed, convenience, and cost on the other hand. Convergint can give you guidance, but you are ultimately responsible for selecting products and settings based on your organization's risk profile and tolerance.
- **The products are made by third-party manufacturers, not Convergint.** You are bound by and must use, test, and maintain the products in accordance with the manufacturer's terms and instructions. Convergint does not independently validate the accuracy of claims or statements made by manufacturers, and makes no assurances regarding their accuracy. You are responsible for using the products and services in compliance with laws and regulations applicable to you or as permitted in your jurisdiction.
- **All products and services are governed exclusively by a final agreement.** No advertisement, literature, brochure, website, or statements made during the sale process or otherwise (whether orally or in writing) should be interpreted as a promise, warranty, or other assurance.
- **You have reviewed the "IMPORTANT PRODUCT SAFETY AND SERVICE INFORMATION" documentation, available at convergint.com/terms.**

Performance Items

Items Included	
Items Excluded	
120 VAC Power and Fused Disconnect Switch	120 VAC Power Receptacles
Additional Lighting Requirements for Cameras	Applicable Taxes
Attend General Contractor Project Meetings	Attend Owner Project Meetings
Authority having Jurisdiction permit drawing (requires customer CAD)	Cable
Ceiling Tiles and Ceiling Grid Repairs	Connection to Building Fire Alarm Panel
Correction of Wiring Faults Caused by Others	Door wiring typical connections
Electrical Installation Permit	Electrified Door Locking Hardware
Engineering and Drawings	Equipment rack layout drawing
FA Permit and Plan Review Fees	Fire Stopping (Excludes Existing Penetrations)
Fire Watch	Floor Coverings for Lifts
Floor plan with device placement and numbering (requires customer CAD)	Freight (prepaid)
Horizontal Core Drilling	Installation of Bridle Rings
Installation of CCTV Cameras	Installation of Conduit, Boxes and Fittings
Installation of Control Equipment Enclosures	Installation of Control Panels
Installation of Intercom Systems	Installation of Intrusion Panels
Installation of Low Voltage Wire	Installation of Network Cabling to Card Readers
Installation of Network Cabling to IP Cameras	Installation of Network Cabling to IP Intercoms
Installation of Specialty Backboxes	Installation of Terminal Cabinets
Installation of Video Recorders (DVR/NVR)	Installation of Wire and Cable
Installation of Wire Hangars	Lifts
Loading Software on Customer Provided Computer	Low Voltage Permits
Material (listed in the BOM)	Mounting/Termination of Proposed Devices
On-Site Lockable Storage Facility	One-Year Warranty on Labor
One-Year Warranty on Parts	Operations & Maintenance Manuals
Owner to Provide DHCP Lease Reservations for Network Connected Devices	Owner to Provide Static IP Addresses
Owner Training	Panel Wall Elevation drawing (may require customer CAD)
Panel wiring with point to point connections	Patch and Paint
Payment & Performance Bonds	Project Management
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Testing of all Proposed Devices	Vertical Core Drilling
Wire	Workstations by Convergent
Workstations by Others	



Total Project Investment:

\$ 186,143.66

Thank you for considering Convergent for your Security needs. If you have any questions or would like additional information, please don't hesitate to contact me immediately. If you would like to proceed with the scope of work as outlined in this proposal, please sign below and return to my attention.

Sincerely,

Max Maier
Convergent
Max Maier

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Customer Name (Printed)	August 12, 2026 Date
Authorized Signature	Title

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PART A – INSTALLATION AND TIME AND MATERIALS

A1. **Scope of Work.** Convergent will perform the Installation Work described in the attached document in accordance with the agreed schedule and specifications.

A2. **Customer will perform the following, and delays caused by Customer's failure to perform these responsibilities will entitle Convergent to an equitable adjustment to schedule and pricing:**

- Provide site access and reasonable working conditions;
- Approve submittals promptly;
- Supply required electrical service;
- Remove obstacles and safety hazards; and
- Participate in testing and project closeout.

A3. Invoicing.

a. **Installation Mobilization Payment.** Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, fifty percent (50%) of the total Installation Work contract value shall be invoiced upon the Customer's written acceptance of this proposal. Such invoice represents a mobilization payment to cover initial project costs, including but not limited to procurement, scheduling, resource allocation, and project initiation activities. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

b. **Progress Invoicing.** Convergent will issue monthly progress invoices for Installation Work completed or a final invoice upon completion.

A4. **Change Orders.** Either party may request changes to the Installation Work by written change order. Adjustments to schedule, cost, or scope will be made equitably. Convergent has no obligation to proceed until the parties mutually agree.

A5. Termination for Convenience – Installation Work

Either party may terminate Installation Work for convenience upon thirty (30) days' written notice.

Upon such termination, Customer shall pay Convergent:

- All unpaid charges for Installation Work performed (whether invoiced or not);
- All material costs incurred through the termination date;
- All reasonable non-cancelable obligations (including ordered materials) incurred prior to Convergent's receipt of termination notice; and
- All pass-through expenses, including restocking fees, without markup unless otherwise stated in this Agreement.

All such charges shall be invoiced as though the Installation Work was completed as of the termination date. Compensation for materials supplied but not installed shall include Convergent's standard sales markup. Convergent shall not recover lost profits on unperformed Installation Work.

PART B – SERVICES AGREEMENT

B1. **Scope and Term.** Convergent will provide Support Services beginning on the Start Date and continuing through the Initial Term set forth therein. In the event of a conflict between Part B and Part C, Part B controls for Support Services.

B2. **Acceptance Testing.** If the systems or Third Party Products covered by the Support Services are altered by others, Convergent may require reacceptance testing, remove affected systems from coverage, or terminate this Agreement upon thirty (30) days' notice. Customer is responsible for any additional costs resulting from such alterations.

B3. **Annual Service Fee Invoicing.** Service invoices will be issued monthly, quarterly, or annually, as indicated in the attached document. Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, the full contract value for the first year of Support Services shall be invoiced upon the Customer's written acceptance of this proposal. Each subsequent contract year shall be invoiced for its full annual value thirty (30) days prior to the applicable renewal date. Payment shall be due in accordance with the agreed payment terms set forth in this Agreement.

B4. **Changes.** Either party may request changes to the Support Services by written change order. Equitable adjustments to schedule, frequency, or pricing will be made as necessary. Convergent has no obligation to proceed until mutually agreed.

B5. **Renewal.** Service Agreements may automatically renew for successive one-year terms at the then-current pricing unless either party gives at least thirty (30) days' written notice prior to expiration of the current term.

B6. **Cancellation.** Customer may terminate a Support Services Agreement for convenience upon thirty (30) days' written notice. Such termination shall be subject to the applicable Early Termination Charge below.

(a) **One-year Agreement.** If the Agreement is one (1) year in duration, all remaining payment obligations for the first-year term shall be accelerated and become immediately due as an agreed early termination charge ("One-Year Early Termination Charge").

(b) **Multi-Year Agreement.** If the Agreement is more than one (1) year in duration, all remaining payment obligations for the then-current contract year shall be accelerated, plus a termination fee equal to fifty percent (50%) of the remaining fees for the balance of the term (the "Multi-Year Early Termination Charge").

Each of the foregoing, as applicable, is an "Early Termination Charge."

The parties agree that the applicable Early Termination Charge constitutes a reasonable estimate of damages and is not a penalty. The applicable Early Termination Charge shall be paid in full within thirty (30) days after the effective date of termination. Customer shall have no right of setoff against any Early Termination Charge. All prepaid fees are non-refundable.

PART C – GENERAL TERMS (APPLICABLE TO ALL DELIVERABLES)

C1. **Payment Terms.** All invoices are due within thirty (30) days of the invoice date. Late payments accrue interest at 1.5% per month (or the maximum rate permitted by law). Convergent may suspend Support Services and Installation Work without liability for non-payment. If suspension or demobilization occurs due to Customer's non-payment, Customer will reimburse Convergent for all reasonable demobilization and remobilization costs, including labor, travel, equipment, and schedule recovery expense.

C2. **Pricing.** Prices are for only those items included in the attached document and exclude unforeseen or unknown conditions. Convergent pricing is based on the then-current price list. Convergent may adjust pricing annually for multi-year Support Services Agreements and multi-year Installation Work, as applicable, based on rate schedules, unit rates, or time-and-materials. Any such adjustment shall apply prospectively upon notice. Fixed-price, lump-sum Installation Work shall not be subject to annual adjustment except by written change order. If a Force Majeure event directly increases Convergent's documented costs of performance, the parties shall execute an equitable change order reflecting the actual, reasonable cost impact.

C3. **Taxes.** Unless expressly stated otherwise in this Agreement or in a mutually executed written agreement referenced in this document, all prices are exclusive of all applicable federal, state, provincial, local, or foreign taxes, including, without limitation, sales, use, excise, value-added, gross receipts, or similar transaction taxes. All such taxes shall be added to the invoice and are the sole responsibility of the Customer. Any tax amounts referenced in this document are estimates provided for informational purposes only and are not binding. The actual taxes assessed will be determined in accordance with applicable laws and regulations in effect at the time of invoicing and will be calculated based on the final contract value and the jurisdiction(s) governing the transaction. The Customer shall pay all taxes as invoiced unless a valid tax exemption certificate is provided in advance of billing.

C4. **Compliance with Law, Safety, and Site Conditions.** Each party will comply with applicable laws and regulations. Convergent will follow Customer's safety program if provided prior to commencing Deliverables.

C5. **Monitoring Services.** These Terms and Conditions apply to Installation and Support Services only. These Terms and Conditions do not apply to Monitoring Services, which are governed exclusively by the Monitoring Services Terms and Conditions available at <https://www.convergent.com/terms/>. Customer's acceptance of this proposal constitutes acceptance of the Monitoring Services Terms and Conditions.

C6. **Weapons Detection.** If Convergent provides Weapons Detection Systems or Services, such Systems and Services are further governed by the Weapons Detection Addendum available at <https://www.convergent.com/terms>.

which is incorporated herein by reference in its entirety and shall control in the event of a conflict with this Agreement. "Weapons Detection Systems or Services" means any "Systems" and/or "Services" as each are defined in the Weapons Detection Addendum.

C7. **Hazardous Materials.** If hazardous materials or unsafe conditions are discovered that were not caused by Convergent, Convergent may stop working until it determines that it is safe to resume. Customer shall indemnify Convergent for losses resulting from undisclosed hazardous materials or unsafe conditions.

C8. **Insurance.** Convergent will maintain the following minimum coverages during the term of this Agreement: Workers' Compensation: Statutory limits Employer's Liability: \$1,000,000 per occurrence/aggregate | Commercial General Liability: \$1,000,000 per occurrence / \$2,000,000 aggregate | Automobile Liability: \$1,000,000 per occurrence/aggregate | Excess/Umbrella Liability: \$5,000,000 per occurrence/aggregate.

C9. **Indemnification.** To the fullest extent permitted by law, Convergent shall indemnify, defend, and hold Customer harmless from third-party claims for bodily injury or property damage to the extent caused by Convergent's negligence.

C10. **Special Offerings.** If Deliverables include intrusion detection, detection of specific threats to people or property (including gunshot, shooter, or explosives detection), drones, robotics, mass notification, or ballistics or explosives protection ("Special Offerings"), then to the fullest extent allowed by law, Convergent's indemnification, defense, and hold harmless obligations do not apply to the Special Offerings, and Customer shall notwithstanding anything else in this Agreement (including any limitations, exclusions, or caps on liability or damages of any kind) fully indemnify, defend, and hold Convergent harmless from and against all third party claims, demands, allegations, liabilities, damages, or costs (including reasonable attorneys' fees) arising from or related to Special Offerings except to the extent of Convergent's gross negligence integrating the Third Party Products.

C11. **Limitation of Liability.** EXCEPT AS EXPRESSLY STATED HEREIN, TO THE FULLEST EXTENT ALLOWED BY LAW NEITHER PARTY SHALL BE LIABLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR SPECIAL DAMAGES, INCLUDING LOSS OF USE OR PROFIT. TO THE FULLEST EXTENT ALLOWED BY LAW, THE AGGREGATE LIABILITY OF CONVERGENT ARISING FROM OR RELATED TO THE DELIVERABLES SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY CUSTOMER DURING THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM. THESE LIMITS APPLY REGARDLESS OF THE THEORY OF LIABILITY. THESE LIMITATIONS SURVIVE AND APPLY EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

C12. **Warranty.** Warranties for Convergent's Deliverables are described in the Limited Warranty for Products and Services available at <https://www.convergent.com/terms/>, which is in effect as of the effective date of this Agreement and is incorporated by reference as if set forth herein in full.

C13. **Personal Data and Security.** Convergent's responsibilities for privacy and information security exclude Third Party Products, except to the extent of information processing performed directly by its personnel or subcontractors. Processing by third-party manufacturers or OEMs is governed by Third Party Terms, and OEMs are not Convergent's subcontractors or subprocessors. Customer remains responsible for its data compliance and system security. If required to deliver the requested services, Convergent may access the Customer's information systems. Convergent is not responsible for losses or harm resulting from following the Customer's instructions or from the use of Customer-specified or third-party remote access tools.

C14. **Intellectual Property.** Convergent retains ownership of all intellectual property in its drawings, technical documentation, and related materials ("Documentation"). OEMs retain ownership of all rights in Third Party Products. Customer's use of any Documentation or Third Party Product is limited to the purposes of this Agreement.

C15. **Termination for Cause.** Subject to the terms of this Agreement, either party may terminate this Agreement for material breach after giving written notice and at least thirty (30) days to cure. If the breach is not cured, termination may occur after fifteen (15) days' additional written notice. Convergent may suspend performance during any cure period for Customer's breach without liability.

C16. **Governing Law and Dispute Resolution.** This Agreement is governed by the laws of the state or province where the Deliverables are provided ("Venue"). Any disputes that cannot be resolved through management-level discussions shall be settled by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association, if Venue is in the U.S. or the ADR Institute of Canada, if Venue is in Canada. The prevailing party is entitled to recover reasonable attorney fees and costs. The award of the arbitrator(s) shall be enforceable in any court having jurisdiction.

C17. **Force Majeure.** Neither party shall be liable for delays or failures due to causes beyond reasonable control, including but not limited to natural disasters, labor disputes, tariffs, supply shortages, acts of government, or other events of force majeure. Time for performance shall be extended as reasonably necessary.

C18. **Miscellaneous.** This Agreement, together with the attached document and any referenced addenda, represents the entire understanding between Convergent and Customer regarding the Deliverables. It supersedes all prior or contemporaneous discussions, proposals, negotiations, or agreements, whether written or oral, relating to the same subject matter. This Agreement may only be modified in writing signed by both parties. If any provision is held invalid, the remaining provisions remain in effect. Neither party may assign this Agreement without written consent, except that a party may assign to an affiliate or successor

without consent. The parties are independent contractors. Notices must be in writing and are effective upon receipt. An Email to legal.notices@convergent.com shall suffice for Convergent. The sections on payment, warranty, indemnity, limitation of liability, and disputes survive termination. The parties require that this Agreement be written in English. Les parties ont requis que cette convention soit rédigée en anglais. The parties acknowledge that they have read and understood this Agreement and agree to be bound by its terms.

SUBJECT: WE Energies North Service Center, 5400 North Green Bay Avenue, Tax Key 1959004000

FROM: Meredith Perks, Vandewalle & Associates

MEETING: August 24, 2026, Common Council Meeting

MEETING DATE: August 24, 2026

FISCAL SUMMARY:

STATUTORY REFERENCE:

Municipal Code: 13.1.55 (c)

BACKGROUND & ANALYSIS: The WEC North Service Center Office (NSCO) currently operates in Glendale at 5400 North Green Bay Avenue (Tax Key Number 195-9004-000). The applicant is proposing alterations to the exterior of the office wing facing Green Bay Avenue. As described in their application narrative, alterations will include: “replacement of the existing precast concrete screen walls on the north, west, and south elevations of the office wing, the removal of existing exterior window systems, the installation of new storefront window systems, the installation of new, wood-look fiber cement cladding at recessed wall locations along the three elevations, concrete slab repair and waterproofing on the exterior, and minor electrical work required to enable the scope of work.”

The property is zoned PD – Planned Development District. The application does not require a rezoning. As a minor modification within a PD, the attached application was submitted to the Planning and Architectural Review Commission, which recommended approval to the Common Council. Approval by the Common Council would conclude this process.

The attached application includes renderings illustrating the updated window system. Per the Glendale Zoning Code, building materials and design in industrial uses shall “compatibly integrate architectural style, size, shape, building materials, color, and texture. Buildings shall be designed to be individually pleasing and of a design and material to provide lasting value” (Section 1.13.39(j)). The new storefront window system and removal of the deteriorating

precast concrete will make the building more attractive and modern, providing lasting value.

RECOMMENDATION: Staff recommends approval of a minor amendment to the Planned Development Agreement for 5400 North Green Bay Avenue.

ACTION REQUESTED: Motion to approve a minor amendment to the Planned Development Agreement for 5400 North Green Bay Avenue.

ATTACHMENTS:

Entry View, Overall View 1, Overall View 2, Overall View 3







